

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000763-2024>

Planning

HCC Jan 2024 – PPME for the Procurement of Employee Assistance Programme (EAP) Contract

Hertfordshire County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-000763

Procurement identifier (OCID): ocds-h6vhtk-042bf3

Published 10 January 2024, 11:37am

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Strategic Procurement Group

Email

anita.shipman@hertfordshire.gov.uk

Telephone

+44 01707292601

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire/asp/Home>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC Jan 2024 – PPME for the Procurement of Employee Assistance Programme (EAP) Contract

Reference number

PPME for EAP

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council (the 'Council') is carrying out Pre-Procurement Market Engagement ('PPME') in relation to the Procurement of Employee Assistance Programme (EAP) Contract. The Council will consider the feedback received to help inform the Council's options and further decision making. For the avoidance of doubt, this stage of the project is not part of a formal procurement process and the Council is not committing, at this stage, to carrying out such a process. Participation or non-participation in the PPME shall not prevent any supplier participating in a potential future procurement, nor is it intended that any information supplied as part of the PPME shall place any supplier at an advantage in a potential procurement process. Participation in the PPME will be at each organisation's own cost. No expense in responding to this PPME will be reimbursed by the Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79900000 - Miscellaneous business and business-related services

- 79990000 - Miscellaneous business-related services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council currently has a Contract for the provision of Employee Assistance Programme (EAP) Services. This Contract is due to expire on 31st March 2025 and has been in place since April 2019. The Council also has an Occupational Health (OH) Contract that is also due to end March 2025. This PPME will predominantly explore the EAP market but will also make consideration for re-tender models for OH and EAP should the Council wish to procure together. The purpose of this pre-procurement market engagement is to understand the current EAP market including the developments in this market since the Council last procured and the current market value of the service/s. The Council will be aiming to continue on the current journey of continuous development while offering value for money. The current value of the EAP Contract is an estimated £40,000 per annum based on an average headcount of approx. 9,500. The Contract provides EAP services to Council departments and wholly owned trading companies. To give consideration for future arrangements for the Employee Assistance Programme, with the potential to align this with other wellbeing contracts such as the Occupational Health Contract. This includes the provider/s working together on wellbeing interventions and events and where suitable referring employees within the services to ensure they get the support they require. It is envisaged that the length of the new agreement will be 3 years with the option to extend for a further period of up to 5 years if necessary, start date being 1st April 2025. The successful contractor(s) will need to ensure a smooth handover with the current contractors as per the existing Contract prior to the start of the new Contract with the flexibility to extend. It is the intention to allow a 6 month implementation timeframe and this is included in the initial procurement timetable, however this may be reduced depending on the outcome of this pre procurement market engagement. The Council will be aiming to go out to tender in Spring 2024. Following PPME the Council may look to hold supplier meetings and should these go ahead these would be held in early 2024. Further details are in the PPME document.

II.3) Estimated date of publication of contract notice

10 January 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

To access the PPME documentation please visit www.supplyhertfordshire.uk and follow the on-screen guidance. To participate in this PPME, organisations must submit their completed Supplier Questionnaire, together with any supporting documents, through the In-Tend system by the return deadline of 12.00 Noon on Tuesday 30th January 2024. Please make sure that you have submitted your Supplier Questionnaire following the instructions above. The Council will not be held accountable for any errors made by an organisation in submitting their Supplier Questionnaire. If you are experiencing problems In-Tend offer a help section which includes a dedicated UK support desk which can be contacted via email: support@in-tend.co.uk or Telephone: +44 1144070065 for any website/technical questions, Monday to Friday, 8:30-17:00.