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Contract

Great Torrington School Outsourced Catering Service

GTS ACADEMY TRUST

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000750

Procurement identifier (OCID): ocds-h6vhtk-04fa7c ([view related notices](#))

Published 6 January 2026, 3:19pm

Scope

Reference

GTS01.02

Description

This tender opportunity was issued by Great Torrington School ("the School") for the provision of outsourced catering services. Full details of all contract requirements are given in

Document 2. Specification of Requirement.

The School was seeking a Contractor to provide a high-quality service, whilst delivering value for money for the school, parents and pupils using the Services. The contract will include all food and staff provision to support the delivery of the outsourced catering service.

The contract start date will 1st September 2025 and is to be for a period of three (3) years with the possible extension of two (2) further years, in 12-month intervals (3 +1+1).

The Contractor shall:

- a. embrace the School vision, values and ethos, whilst demonstrating alignment to them in all aspects of the delivery, throughout the contract term.
- b. work in partnership with the School, offering a service a high-quality food offering, whilst delivering value for money for pupils using the services whilst continually improving the quality and uptake of meals, particularly for FSM pupils.
- c. deliver an exemplary quality of service whilst harnessing a continuous drive for improvement throughout the contract term and have appropriate practices and systems in place to ensure a suitable amount of food supply, meal choices are available throughout the service.
- d. have appropriate processes and procedures in place which gives assurance that individuals with food allergens, medical and dietary requirements will not be put at risk and religious cultural and SEND dietary requirements are catered for.
- e. demonstrate a contract management approach, including a robust complaint management policy that offers transparency and visibility of management information, KPI and financial performance. This will allow for a robust level of oversight regarding contract delivery.
- f. operate the contract in line with School Food Standards, British, International and EU standards & legislation, working with the School in compiling a nutritious and healthy menu offer.
- g. promote environmental and social sustainability in all aspects of the school meals provision and have in place a sustainable food supply chain that minimises the negative impact on the environment, preserves natural resources, and promotes social and economic well-being. The Contractor shall have appropriate processes and procedures that demonstrate the ongoing review of the supply chain and procurement of goods to ensure it continues to meet this objective.
- h. provide signage and marketing for the catering service. This shall include general advertising, and attractive packaging and presentation of meals and marketing materials that can be shared with families via newsletters, website email etc.

i. implement a robust mobilisation plan for the contract that will demonstrate partnership working, is seamless and demonstrates due regard for risk with appropriate mitigation measures, including the responsibility for TUPE of existing staff.

Contract 1. Great Torrington School Provision of Outsourced Catering Service

Supplier

- COMPASS CONTRACT SERVICES (U.K.) LIMITED

Contract value

- £1,750,000 excluding VAT
- £2,100,000 including VAT

Above the relevant threshold

Date signed

1 September 2025

Contract dates

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030

- 5 years

Description of possible extension:

Option of 2 further one year extensions (3+1+1)

Main procurement category

Services

CPV classifications

- 55524000 - School catering services

Contract locations

- UKK4 - Devon

Key performance indicators

Name	Description	Reporting frequency
Meal Uptake	95% in accordance with proposed rate set	1 months
Meal Delivery Timeliness	95% of meals delivered on time.	1 months
Food Quality Compliance	98% of meals meeting the agreed quality standards.	1 months
Customer Satisfaction	90% positive feedback from students and staff.	1 months
Nutritional Standards	95% compliance with nutritional guidelines.	1 months
Health and Safety Compliance	95% adherence to health and safety regulations.	1 months

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

COMPASS CONTRACT SERVICES (U.K.) LIMITED

- Companies House: 02114954
- Public Procurement Organisation Number: PTWW-9172-LVMX

Parklands Court, 24 Parklands

Rubery, Birmingham

B45 9PZ

United Kingdom

Email: business.development@compass-group.co.uk

Website: <https://www.compass-group.co.uk/>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Great Torrington School Provision of Outsourced Catering Service

Contracting authority

GTS ACADEMY TRUST

- Companies House: 07698197
- Public Procurement Organisation Number: PGBQ-4436-HDMW

Great Torrington School Calvesford Road

Devon

EX38 7DJ

United Kingdom

Email: admin@gts.devon.sch.uk

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

PHP LAW LLP

Summary of their role in this procurement: Procurement Consultant

- Companies House: OC429243
- Public Procurement Organisation Number: PPRM-9434-VNYQ

Unit 3 The Brutus Centre

Totnes

TQ9 5RW

United Kingdom

Email: josie.medforth@phplaw.co.uk

Website: <http://www.phplaw.co.uk>

Region: UKK43 - Devon CC

Contact organisation

Contact GTS ACADEMY TRUST for any enquiries.