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Contract

## **Great Torrington School Outsourced Catering Service**

GTS ACADEMY TRUST

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000750

Procurement identifier (OCID): ocds-h6vhtk-04fa7c ([view related notices](#))

Published 6 January 2026, 3:19pm

### **Scope**

### **Reference**

GTS01.02

### **Description**

This tender opportunity was issued by Great Torrington School ("the School") for the provision of outsourced catering services. Full details of all contract requirements are given in

Document 2. Specification of Requirement.

The School was seeking a Contractor to provide a high-quality service, whilst delivering value for money for the school, parents and pupils using the Services. The contract will include all food and staff provision to support the delivery of the outsourced catering service.

The contract start date will 1st September 2025 and is to be for a period of three (3) years with the possible extension of two (2) further years, in 12-month intervals (3 +1+1).

The Contractor shall:

a. embrace the School vision, values and ethos, whilst demonstrating alignment to them in all aspects of the delivery, throughout the contract term.

b. work in partnership with the School, offering a service a high-quality food offering, whilst delivering value for money for pupils

using the services whilst continually improving the quality and uptake of meals, particularly for FSM pupils.

c. deliver an exemplary quality of service whilst harnessing a continuous drive for improvement throughout the contract term and have appropriate practices and systems in place to ensure a suitable amount of food supply, meal choices are available throughout the service.

d. have appropriate processes and procedures in place which gives assurance that individuals with food allergens, medical and dietary requirements will not be put at risk and religious cultural and SEND dietary requirements are catered for.

e. demonstrate a contract management approach, including a robust complaint management policy that offers transparency and visibility of management information, KPI and financial performance. This will allow for a robust level of oversight regarding contract delivery.

f. operate the contract in line with School Food Standards, British, International and EU standards & legislation, working with the

School in compiling a nutritious and healthy menu offer.

g. promote environmental and social sustainability in all aspects of the school meals provision and have in place a sustainable food

supply chain that minimises the negative impact on the environment, preserves natural resources, and promotes social and economic well-being. The Contractor shall have appropriate processes and procedures that demonstrate the ongoing review of the supply chain and procurement of goods to ensure it continues to meet this objective.

h. provide signage and marketing for the catering service. This shall include general advertising, and attractive packaging and

presentation of meals and marketing materials that can be shared with families via newsletters, website email etc.

i. implement a robust mobilisation plan for the contract that will demonstrate partnership working, is seamless and demonstrates due regard for risk with appropriate mitigation measures, including the responsibility for TUPE of existing staff.

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## **Contract 1. Great Torrington School Provision of Outsourced Catering Service**

### **Supplier**

- COMPASS CONTRACT SERVICES (U.K.) LIMITED

### **Contract value**

- £1,750,000 excluding VAT
- £2,100,000 including VAT

Above the relevant threshold

### **Date signed**

1 September 2025

### **Contract dates**

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030

- 5 years

Description of possible extension:

Option of 2 further one year extensions (3+1+1)

## Main procurement category

Services

## CPV classifications

- 55524000 - School catering services

## Contract locations

- UKK4 - Devon

## Key performance indicators

| Name                         | Description  | Reporting frequency |
|------------------------------|--|---------------------|
| Meal Uptake                  | 95% in accordance with proposed rate set           | 1 months            |
| Meal Delivery Timeliness     | 95% of meals delivered on time.                    | 1 months            |
| Food Quality Compliance      | 98% of meals meeting the agreed quality standards. | 1 months            |
| Customer Satisfaction        | 90% positive feedback from students and staff.     | 1 months            |
| Nutritional Standards        | 95% compliance with nutritional guidelines.        | 1 months            |
| Health and Safety Compliance | 95% adherence to health and safety regulations.    | 1 months            |

## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

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## Supplier

### COMPASS CONTRACT SERVICES (U.K.) LIMITED

- Companies House: 02114954
- Public Procurement Organisation Number: PTWW-9172-LVMX

Parklands Court, 24 Parklands

Rubery, Birmingham

B45 9PZ

United Kingdom

Email: [business.development@compass-group.co.uk](mailto:business.development@compass-group.co.uk)

Website: <https://www.compass-group.co.uk/>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Great Torrington School Provision of Outsourced Catering Service

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## **Contracting authority**

### **GTS ACADEMY TRUST**

- Companies House: 07698197
- Public Procurement Organisation Number: PGBQ-4436-HDMW

Great Torrington School Calvesford Road

Devon

EX38 7DJ

United Kingdom

Email: [admin@gts.devon.sch.uk](mailto:admin@gts.devon.sch.uk)

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### PHP LAW LLP

Summary of their role in this procurement: Procurement Consultant

- Companies House: OC429243
- Public Procurement Organisation Number: PPRM-9434-VNYQ

Unit 3 The Brutus Centre

Totnes

TQ9 5RW

United Kingdom

Email: [josie.medforth@phplaw.co.uk](mailto:josie.medforth@phplaw.co.uk)

Website: <http://www.phplaw.co.uk>

Region: UKK43 - Devon CC

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## **Contact organisation**

Contact GTS ACADEMY TRUST for any enquiries.