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Contract

Healthwatch Knowlsey, Knowsley Older People's Involvement Programme and Partnership Public Engagement Facilitation and Support Service

Knowsley Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2021/S 000-000742

Procurement identifier (OCID): ocids-h6vhtk-028a3a

Published 14 January 2021, 10:36am

Section I: Contracting authority

I.1) Name and addresses

Knowsley Council

2nd Floor, Municipal Building, Archway Road

Huyton

L36 9UX

Contact

Ms Kelly Black

Email

kelly.black@knowsley.gov.uk

Telephone

+44 1514434938

Country

United Kingdom

NUTS code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.knowsley.gov.uk>

Buyer's address

<http://www.knowsley.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Knowlsey, Knowsley Older People's Involvement Programme and Partnership
Public Engagement Facilitation and Support Service

Reference number

DN500356

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract is being issued as a light touch contract

Local Healthwatch (LHW) is at the heart of a health and care service that is centred on patients and users. Local Healthwatch will gather people's views on, and experiences of, the health and social care system. In this way, community views will have real influence with those who commission and on those who provide services, about what users, carers and citizens need and want from them. This can help them to be more responsive to what matters to service users and the public and enable them to design services around their needs.

Knowsley older people's involvement programme will be responsible for promoting and enabling the engagement and the active involvement of older people (aged 55 years and over) in Knowsley with local agency partners and stakeholders to carry out the activities.

The partnership public engagement facilitation and support service is required to coordinate the Knowsley engagement forum and facilitate effective public engagement and involvement activities to support the Knowsley strategic board and health and wellbeing board.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,523,610

II.2) Description

II.2.1) Title

Healthwatch Knowlsey and Knowsley Older People's Involvement Programme

Lot No

1

II.2.2) Additional CPV code(s)

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Local Healthwatch (LHW) is at the heart of a health and care service that is centred on patients and users. Local Healthwatch will gather people's views on, and experiences of, the health and social care system. In this way, community views will have real influence with those who commission and on those who provide services, about what users, carers and citizens need and want from them. This can help them to be more responsive to what matters to service users and the public and enable them to design services around their needs.

Knowsley older people's involvement programme will be responsible for promoting and enabling the engagement and the active involvement of older people (aged 55 years and over) in Knowsley with local agency partners and stakeholders to carry out the following activities:

- promote and support the meaningful involvement of older people in the commissioning, provision and scrutiny of local services;
- empower older people to participate in the review, commissioning and monitoring of local services;

- obtain the views of older people about their needs for, and their experiences of, local services;
- making their views known to those responsible for commissioning, providing, managing and scrutinising those services; and
- the maintenance and support of the Knowsley Older Peoples Voice (KOPV).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Partnership Public Engagement Facilitation and Support Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

The partnership public engagement facilitation and support service is required to coordinate the Knowsley engagement forum and facilitate effective public engagement and involvement activities to support the Knowsley strategic board and health and wellbeing board. This includes specifically facilitating the overall delivery and functionality of the physical disability and sensory impairment partnership board, learning disability partnership board, carers' partnership board, older peoples' partnership board and the autism service development group.

- to coordinate the engagement forum;
- facilitate effective public engagement and involvement activities to support the Knowsley Strategic Board and Health and Wellbeing Board (and Safeguarding Boards as necessary) to deliver their respective priorities over the period of the contract;
- to ensure that each specialist partnership boards/groups is administered in a manner that is conducive to the overall objectives of the board and that the boards are representative of the people they serve.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 192-465323](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1

Title

Healthwatch Knowlsey, Knowsley Older People's Involvement Programme and Partnership
Public Engagement Facilitation and Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Healthwatch Knowsley CIC

The Old School House, St. Johns Road, Huyton

Knowsley

L36 0UX

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

National registration number

08382931

Internet address

www.healthwatchknowsley.co.uk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,355,964

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £75,934

Proportion: 6 %

Short description of the part of the contract to be subcontracted

Provision of HR, Finance support and staff group through Service Level Agreement and secondment.

Section V. Award of contract

Lot No

2

Title

Partnership Public Engagement Facilitation and Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

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Country

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National registration number

08382931

Internet address

www.healthwatchknowsley.co.uk

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £167,646

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £9,388.18

Proportion: 6 %

Short description of the part of the contract to be subcontracted

Provision of HR, Finance support and staff group through Service Level Agreement and secondment.

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Knowsley Council

Legal Services, Municipal Building, Archway Road, Huyon

Knowsley

L36 9UX

Country

United Kingdom

Internet address

www.knowsley.gov.uk