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Award

## **Recommissioning of Victim Support Services, IDVA, ISVA, DA Perpetrator Programmes & Early Intervention & Prevention**

West Mercia Police and Crime Commissioner

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000735

Procurement identifier (OCID): ocids-h6vhtk-0508d8 ([view related notices](#))

Published 6 January 2026, 2:59pm

### **Scope**

### **Reference**

11700

### **Description**

Under section 143 of the Anti-social Behaviour, Crime and Policing Act 2014, Police and Crime Commissioner's (PCC's) were given wide ranging powers to commission or provide victim services and are able to use Ministry of Justice (MoJ) annual grant funding to do this. At the national level, the MoJ commissions various victim support services, including a witness service, a homicide service, support for victims of human trafficking, and support for victims of rape through rape support centres, national telephone helplines, and other support for victims of domestic and sexual violence. Since 2015, the West Mercia Police and Crime Commissioner has used some of the annual MoJ grant funding and PCC funding to invest in and deliver the following (headlined only) services below: Victim Services: - ISVA & IDVA , and Since 2020, the Commissioner has used PCC funding and grant funding from the Home Office 'Domestic Abuse Perpetrator Programmes Fund', to

invest in and deliver the following West Mercia wide services: All Risk programmes consisting of: High - risk level , standard to medium risk and standard OOCR perpetrator programmes. The Commissioner is keen to hear from any service delivery provider(s) with experience of delivering: Child Exploitation Services, Sexual Violence Services or Domestic Abuse Services (which includes Domestic Abuse Perpetrator Programmes), with a footprint or the ability to operate across the West Mercia geographic area. This is a procurement for Services specified in the Procurement Act 2023 as those covered by the Light Touch Regime (LTR). The Commissioner has issued a Tender Notice within Contracts Finder in accordance with the spirit of the Procurement Act 2023, to conduct the procurement process in an open and fair manner, to deliver value for money, to maximise public benefit, to have regard for the sharing of information for the purposes of ensuring procurement is done transparently, the Commissioner will act, and be seen to act with integrity, whilst ensuring equal treatment throughout the procurement process. The procurement exercise has been conducted in accordance with Section 9 of the Procurement Act and the information contained in the Invitation to Tender (ITT) and its associated documents.

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## **Lot LOT-0001. ISVA - Independent Sexual Violence Advisors**

### **Description**

ISVA - Independent Sexual Violence Advisors across the West Mercia geographical area

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## **Lot LOT-0002. Independent Domestic Abuse Advisors (IDVA)**

### **Description**

Independent Domestic Abuse Advisors (IDVA) - This service specification is for a West Mercia IDVA service for high-risk victim-survivors of domestic abuse aged 16 years old and older\* who are personally connected to the perpetrator.

## **Lot LOT-0003. Domestic Abuse Perpetrator Programme (DAPP)**

### **Description**

The OPCC is seeking a lead provider to deliver a West Mercia wide collaborative partnership to deliver an all-risk, domestic abuse perpetrator programme, consisting of:

- A high-risk level perpetrator programme (DRIVE).
- A standard to medium risk perpetrator programme.
- A standard risk OOCR (Out of Court Resolution) perpetrator programme.

All will be expected to have an integrated victim/survivor support service, to include Independent Domestic Violence Advocate (IDVA) provision to support victims/survivors associated with high-risk perpetrators working with DRIVE.

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## **Contract 1. ISVA Service**

### **Lots**

Lot LOT-0001. ISVA - Independent Sexual Violence Advisors

### **Supplier**

- AXIS COUNSELLING

### **Contract value**

- £5,005,957 including VAT

Above the relevant threshold

## **Award decision date**

5 January 2026

## **Date assessment summaries were sent to tenderers**

5 January 2026

## **Standstill period**

- End: 15 January 2026
- 8 working days

## **Earliest date the contract will be signed**

31 March 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 years following a review of the service.

Contract extension periods shall be subject to:

- The organisational requirements of the Commissioner.

- The Contractor maintaining levels of performance which are acceptable to the Commissioner throughout the preceding contract period, as detailed in the contract.
- The Contractor offering levels of pricing and value which are acceptable to the Commissioner for the extension period.

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKG1 - Herefordshire, Worcestershire and Warwickshire

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## **Contract 2. IDVA**

### **Lots**

Lot LOT-0002. Independent Domestic Abuse Advisors (IDVA)

### **Supplier**

- AXIS COUNSELLING

### **Contract value**

- £3,129,061 including VAT

Above the relevant threshold

### **Award decision date**

5 January 2026

### **Date assessment summaries were sent to tenderers**

5 January 2026

### **Standstill period**

- End: 15 January 2026
- 8 working days

### **Earliest date the contract will be signed**

31 March 2026

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 years, following a review of the service.

Contract extension periods shall be subject to:

- The organisational requirements of the Commissioner.
- The Contractor maintaining levels of performance which are acceptable to the Commissioner throughout the preceding contract period, as detailed in the contract.
- The Contractor offering levels of pricing and value which are acceptable to the Commissioner for the extension period.

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKG1 - Herefordshire, Worcestershire and Warwickshire

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## **Contract 3. DAPP ( Domestic Abuse Perpetrator Programmes**

### **Lots**

Lot LOT-0003. Domestic Abuse Perpetrator Programme (DAPP)

### **Supplier**

- CRANSTOUN SERVICES LIMITED

## **Contract value**

- £4,417,003 including VAT

Above the relevant threshold

## **Award decision date**

5 January 2026

## **Date assessment summaries were sent to tenderers**

5 January 2026

## **Standstill period**

- End: 15 January 2026
- 8 working days

## **Earliest date the contract will be signed**

31 March 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 years, following a review of the service.

Contract extension periods shall be subject to:

- The organisational requirements of the Commissioner.
- The Contractor maintaining levels of performance which are acceptable to the Commissioner throughout the preceding contract period, as detailed in the contract.
- The Contractor offering levels of pricing and value which are acceptable to the Commissioner for the extension period.

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKG1 - Herefordshire, Worcestershire and Warwickshire

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## **Information about tenders**

### **Lot LOT-0001. ISVA - Independent Sexual Violence Advisors**

- 3 tenders received
- 2 tenders assessed in the final stage:
  - 1 submitted by small and medium-sized enterprises (SME)

- 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

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### **Unsuccessful suppliers**

- [WEST MERCIA RAPE AND SEXUAL ABUSE SUPPORT CENTRE](#)

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### **Lot LOT-0002. Independent Domestic Abuse Advisors (IDVA)**

- 3 tenders received
- 0 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- -1 suppliers unsuccessful (details included for contracts over £5 million)

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### **Lot LOT-0003. Domestic Abuse Perpetrator Programme (DAPP)**

- 1 tender received
- 0 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- -1 suppliers unsuccessful (details included for contracts over £5 million)

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## **Submission**

### **Submission type**

Tenders

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Special regime**

Light touch

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## **Suppliers**

### **AXIS COUNSELLING**

- Companies House: 03224552
- Public Procurement Organisation Number: PDBQ-8283-LWNG

15 College Hill College Hill

Shrewsbury

SY1 1LY

United Kingdom

Email: [management@axiscounselling.org.uk](mailto:management@axiscounselling.org.uk)

Website: <http://www.axiscounselling.org.uk>

Region: UKG22 - Shropshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. ISVA Service

Contract 2. IDVA

## **CRANSTOUN SERVICES LIMITED**

- Companies House: 12313944
- Public Procurement Organisation Number: PRYC-5772-DDJX

Thames Mews

Esher

KT10 9AD

United Kingdom

Email: [bdt@cranstoun.org.uk](mailto:bdt@cranstoun.org.uk)

Website: <https://cranstoun.org/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. DAPP ( Domestic Abuse Perpetrator Programmes

## **WEST MERCIA RAPE AND SEXUAL ABUSE SUPPORT CENTRE**

- Companies House: 07083844
- Charity Commission (England and Wales): 1136677

Granta Lodge

Malvern

WR14 2JS

United Kingdom

Website: <http://www.wmrsasc.org.uk>

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

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## Contracting authority

### West Mercia Police and Crime Commissioner

- Public Procurement Organisation Number: PJHH-5271-ZMQP

Hindlip Hall, Hindlip

Worcester

WR3 8SP

United Kingdom

Email: [procurementsupport@westmercia.police.uk](mailto:procurementsupport@westmercia.police.uk)

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government