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Contract

DF Finance, Benefits and Debt In-Custody & Community Services – Re-Run South West

Ministry of Justice

F03: Contract award notice

Notice identifier: 2024/S 000-000731

Procurement identifier (OCID): ocids-h6vhtk-042be0

Published 10 January 2024, 9:12am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

ProbationSourcingTeam@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

Region code

UKK - South West (England)

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

Buyer's address

<https://ministryofjusticecommercial.bravosolution.co.uk/web/login.html>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DF Finance, Benefits and Debt In-Custody & Community Services – Re-Run South West

Reference number

prj_9446

II.1.2) Main CPV code

- 75231240 - Probation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority had Finance, Benefits and Debt services for People on Probation. Previous statistics suggest over 23,000 People on Probation had financial problems linked to offending such as low incomes, debt, disrupted access to benefits advice and insufficient income on release from prison. Ensuring that these individuals have sufficient, lawfully obtained money to live on and are able to manage their debts is key to rehabilitation and some will benefit from support to overcome significant problems in achieving that financial security.

This Contract Award Notice details the award of a call-off competition conducted by the Authority via the Ministry of Justice's Probation Service Dynamic Framework (PSDF). The Probation Service sought a provider to ensure People on Probation and People in Prison in the South West region are able to manage their own finance, benefits and debt.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,519,160.96

II.2) Description

II.2.1) Title

DF Finance, Benefits and Debt In-Custody & Community Services – Re-Run South West

Lot No

1, 2 and 3

II.2.2) Additional CPV code(s)

- 75231240 - Probation services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

This Contract Award Notice details the award of a call-off competition conducted by the

Authority via the Ministry of Justice's Probation Service Dynamic Framework (PSDF). The Probation Service sought a provider to deliver a Finance, Benefits and Debt service to individuals within custody and community in the South West region.

II.2.5) Award criteria

Quality criterion - Name: Understanding the local landscape / Weighting: 15

Quality criterion - Name: Delivering services to people on probation / Weighting: 20

Quality criterion - Name: Delivering services to people in prison / Weighting: 20

Quality criterion - Name: Delivering services to all people on probation and people in prison / Weighting: 10

Quality criterion - Name: Quality of staff / Weighting: 10

Quality criterion - Name: Risk management and information sharing / Weighting: 10

Quality criterion - Name: Equalities / Weighting: 10

Quality criterion - Name: Implementation / Weighting: 5

Price - Weighting: Highest quality conforming

II.2.11) Information about options

Options: Yes

Description of options

The Authority reserved the right to exclude tenders that did not achieve a total quality score of 60 percent.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 114-277986](#)

Section V. Award of contract

Contract No

ITT_6755

Lot No

1, 2 and 3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 July 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ingeus UK Ltd

Second Floor, 66-68 East Smithfield, Royal Pharmaceutical Building

London

E1W 1AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,519,160.96

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

In accordance with the Framework Agreement, the Supplier is entitled to sub-contract its obligations under this Call-Off Contract to Key Sub-contractors declared in the Invitation to Tender and Call Off Contract. The Parties agree that they will periodically update records of any Key Sub-contractors appointed by the Supplier with the consent of the Customer after the Call-Off Commencement Date

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

VI.4.2) Body responsible for mediation procedures

High Court

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Please see:

[https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement.](https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement)