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Contract

IA2880 Children & Young People's Advocacy Independent Visitors, Mediation & Advice Service

Staffordshire County Council
Herefordshire Council
Shropshire Council
Stoke-On-Trent City Council
Telford & Wrekin Borough Council
Staffordshire & Stoke-on-Trent ICB

F03: Contract award notice

Notice identifier: 2023/S 000-000725

Procurement identifier (OCID): ocids-h6vhtk-039657

Published 10 January 2023, 4:41pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Contact

Caroline Clarke

Email

caroline.clarke@staffordshire.gov.uk

Telephone

+44 1785854653

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.staffordshire.gov.uk/Homepage>

Buyer's address

<http://www.staffordshire.gov.uk/business/procurement/homepage>

I.1) Name and addresses

Herefordshire Council

Herefordshire

Contact

Sandra Griffiths

Email

sgriffiths3@herefordshire.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.herefordshire.gov.uk/>

I.1) Name and addresses

Shropshire Council

Shrewsbury

Contact

Karen Scardifield

Email

Karen.Scardifield@shropshire.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://shropshire.gov.uk/>

I.1) Name and addresses

Stoke-On-Trent City Council

Stoke

Contact

Kate Bailey

Email

Kate.Bailey@stoke.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.stoke.gov.uk/>

I.1) Name and addresses

Telford & Wrekin Borough Council

Telford

Contact

Kelly Burgess

Email

Kelly.Burgess@telford.gov.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.telford.gov.uk/>

I.1) Name and addresses

Staffordshire & Stoke-on-Trent ICB

Stafford

Contact

Sarah Evans

Email

Sarah.Evans@staffsstoke.icb.nhs.uk

Country

United Kingdom

Region code

UKG - West Midlands (England)

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://staffsstokeynhs.uk/>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IA2880 Children & Young People's Advocacy Independent Visitors, Mediation & Advice Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council are looking to procure services for the Provision of Children & Young Peoples (CYP) Advocacy Independent Visitors, Mediation & Advice Service. The service is broken down into 3 lots with staggered start dates as follows

Lot 1: Children and Young People's Advocacy and Children in Care Independent Visitor Service

1 April 2023 - 31 March 2026 (extension 2 x 12 months until 31 March 2028).

Lot 2: Mediation and Disagreement Resolution Service for Children and Young People aged 0 to 25 years with SEND and their Parents/ Carers .

1 July 2023 - 31 March 2026 (extension 2 x 12 months until 31 March 2028).

Lot 3 Advice and Mediation for Fostering Families

1 October 2023 - 31 March 2026 (extension 2 x 12 months until 31 March 2028).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,391,000

II.2) Description

II.2.1) Title

Lot 1: Children & Young People's Advocacy & Children in Care Independent Visitor Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85311300 - Welfare services for children and young people

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

II.2.4) Description of the procurement

Staffordshire County Council are seeking the provision of a Children & Young Person's Advocacy Service, a Statutory Independent Visitors Service for Children in Care, Independent Persons for Secure Accommodation Reviews, Appropriate Adults for Independent Age Assessments of Unaccompanied Asylum-Seeking Children & Young People and a Parenting Advocacy Service.

The Council's overall aim of the Service is to fulfil their statutory requirements with respect to the availability of independent Advocates to a high standard and improve outcomes for Children & Young People in receipt of the Service. The Provider will do this by ensuring the views of Children & Young People are well represented and where required, they are provided with appropriate Advocacy.

The Service will also be required to:

Deliver an Independent Visitor programme for Children in Care and Young People.

Arrange for an Independent Person to attend Secure Accommodation Reviews as and when required.

Arrange for an Appropriate Adults for Independent Age Assessments of Unaccompanied Asylum-Seeking Children & Young People.

Deliver a Parenting Advocacy Service for adults who are aged over 25 years of age and have assessed Special Education Needs and Disability or have had a cognitive/capacity assessment that has deemed that the individual lacks the capacity to Advocate for themselves.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The initial contract is for 36 months until 31 March 2026 plus an extension to extend for up to 2 x 12 months until 31 March 2028.

In the event the Agreement is extended the extension shall be on the same Terms and Conditions as the original Agreement period and will ultimately be at the County Council's sole discretion.

II.2) Description

II.2.1) Title

Lot 2: Mediation and Disagreement Resolution Service for Children and Young People aged 0 to 25 years with SEND and their Parents & Carers

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

II.2.4) Description of the procurement

The procurement is for two distinct statutory Services that are required by Staffordshire County Council and Staffordshire and Stoke-on-Trent Integrated Care Board in relation to the provision of Independent Disagreement Resolution Services for SEND and Independent Mediation Services for Education Health and Care (EHC) Assessments and Reviews.

Independent Disagreement Resolution Services will put in place arrangements for managing disagreements across special educational provision, and health and care provision in relation to EHC Plans.

A Mediation Service will offer independent Mediation to Parents & Young People and will provide an opportunity to resolve issues linked to requests for an Education, Health and Care Assessment and the outcome of Education, Health, and Care (EHC) Plans Assessments /&Reviews prior to Parents & Young People lodging an appeal via the First-Tier Tribunal.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The initial contract is for 33 months until 31 March 2026 plus an extension to extend for up to 2 x 12 months until 31 March 2028.

In the event the Agreement is extended the extension shall be on the same Terms and Conditions as the original Agreement period and will ultimately be at the County Council's sole discretion.

II.2) Description

II.2.1) Title

Lot 3 Advice and Mediation for Fostering Families

Lot No

3

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Staffordshire County Council (lead authority), Herefordshire Council, Shropshire Council, Stoke-On-Trent City Council and Telford & Wrekin Borough Council (together 'the Partner Local Authorities') are working in collaboration to jointly procure a contract for an Advice and Mediation Service for Fostering Families.

The Service is required to ensure that Foster Carers are well supported in carrying out their role as a Foster Carer and ensuring the early resolution of issues.

Advice Service

Delivering Advice and information to both approved and Prospective Foster Carers, on a wide range of issues which may affect the Foster Carer role and providing Advice and information to Partner Local Authorities where required.

Mediation

Mediation is defined as the attempt to settle a dispute through a neutral third party. Mediation is a structured process that allows people to negotiate the issues with a hands-on approach.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

The initial contract is for 30 months until 31 March 2026 plus an extension to extend for up to 2 x 12 months until 31 March 2028.

In the event the Agreement is extended the extension shall be on the same Terms and Conditions as the original Agreement period and will ultimately be at the County Council's sole discretion.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 001-018167](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1: Children & Young People's Advocacy & Children in Care Independent Visitor Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Change Grow Live Services

Brighton East Sussex

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

06228752

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £812,000

Total value of the contract/lot: £812,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2: Mediation and Disagreement Resolution Service for Children and Young People aged 0 to 25 years with SEND and their Parents & Carers .

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Global Mediation Limited

Barnett

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

3825882

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £361,000

Total value of the contract/lot: £361,000

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot 3 Advice and Mediation for Fostering Families

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 December 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Fostering Network

87 Blackfriars Rd

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

01507277

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £218,000

Total value of the contract/lot: £218,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Staffordshire Place 2, Tipping Street

Stafford

ST16 2DH

Country

United Kingdom