

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000725-2023>

Contract

## **IA2880 Children & Young People's Advocacy Independent Visitors, Mediation & Advice Service**

Staffordshire County Council  
Herefordshire Council  
Shropshire Council  
Stoke-On-Trent City Council  
Telford & Wrekin Borough Council  
Staffordshire & Stoke-on-Trent ICB

F03: Contract award notice

Notice identifier: 2023/S 000-000725

Procurement identifier (OCID): ocds-h6vhtk-039657

Published 10 January 2023, 4:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

#### **Contact**

Caroline Clarke

#### **Email**

[caroline.clarke@staffordshire.gov.uk](mailto:caroline.clarke@staffordshire.gov.uk)

**Telephone**

+44 1785854653

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.staffordshire.gov.uk/Homepage>

Buyer's address

<http://www.staffordshire.gov.uk/business/procurement/homepage>

**I.1) Name and addresses**

Herefordshire Council

Herefordshire

**Contact**

Sandra Griffiths

**Email**

[sgriffiths3@herefordshire.gov.uk](mailto:sgriffiths3@herefordshire.gov.uk)

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<http://www.herefordshire.gov.uk/>

**I.1) Name and addresses**

Shropshire Council

Shrewsbury

**Contact**

Karen Scardifield

**Email**

[Karen.Scardifield@shropshire.gov.uk](mailto:Karen.Scardifield@shropshire.gov.uk)

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://shropshire.gov.uk/>

**I.1) Name and addresses**

Stoke-On-Trent City Council

Stoke

**Contact**

Kate Bailey

**Email**

[Kate.Bailey@stoke.gov.uk](mailto:Kate.Bailey@stoke.gov.uk)

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.stoke.gov.uk/>

**I.1) Name and addresses**

Telford & Wrekin Borough Council

Telford

**Contact**

Kelly Burgess

**Email**

[Kelly.Burgess@telford.gov.uk](mailto:Kelly.Burgess@telford.gov.uk)

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.telford.gov.uk/>

**I.1) Name and addresses**

Staffordshire & Stoke-on-Trent ICB

Stafford

**Contact**

Sarah Evans

**Email**

[Sarah.Evans@staffsstoke.icb.nhs.uk](mailto:Sarah.Evans@staffsstoke.icb.nhs.uk)

**Country**

United Kingdom

**Region code**

UKG - West Midlands (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://staffsstoke.icb.nhs.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IA2880 Children & Young People's Advocacy Independent Visitors, Mediation & Advice Service

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Staffordshire County Council are looking to procure services for the Provision of Children & Young Peoples (CYP) Advocacy Independent Visitors, Mediation & Advice Service. The service is broken down into 3 lots with staggered start dates as follows

Lot 1: Children and Young People's Advocacy and Children in Care Independent Visitor Service

1 April 2023 - 31 March 2026 (extension 2 x 12 months until 31 March 2028).

Lot 2: Mediation and Disagreement Resolution Service for Children and Young People aged 0 to 25 years with SEND and their Parents/ Carers .

1 July 2023 - 31 March 2026 (extension 2 x 12 months until 31 March 2028).

Lot 3 Advice and Mediation for Fostering Families

1 October 2023 - 31 March 2026 (extension 2 x 12 months until 31 March 2028).

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,391,000

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Children & Young People's Advocacy & Children in Care Independent Visitor Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85311300 - Welfare services for children and young people

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

### **II.2.4) Description of the procurement**

Staffordshire County Council are seeking the provision of a Children & Young Person's Advocacy Service, a Statutory Independent Visitors Service for Children in Care, Independent Persons for Secure Accommodation Reviews, Appropriate Adults for Independent Age Assessments of Unaccompanied Asylum-Seeking Children & Young People and a Parenting Advocacy Service.

The Council's overall aim of the Service is to fulfil their statutory requirements with respect to the availability of independent Advocates to a high standard and improve outcomes for Children & Young People in receipt of the Service. The Provider will do this by ensuring the views of Children & Young People are well represented and where required, they are provided with appropriate Advocacy.

The Service will also be required to:

Deliver an Independent Visitor programme for Children in Care and Young People.

Arrange for an Independent Person to attend Secure Accommodation Reviews as and when required.

Arrange for an Appropriate Adults for Independent Age Assessments of Unaccompanied Asylum-Seeking Children & Young People.

Deliver a Parenting Advocacy Service for adults who are aged over 25 years of age and have assessed Special Education Needs and Disability or have had a cognitive/capacity assessment that has deemed that the individual lacks the capacity to Advocate for themselves.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract is for 36 months until 31 March 2026 plus an extension to extend for up to 2 x 12 months until 31 March 2028.

In the event the Agreement is extended the extension shall be on the same Terms and Conditions as the original Agreement period and will ultimately be at the County Council's sole discretion.

#### **II.2) Description**



### **II.2.1) Title**

Lot 2: Mediation and Disagreement Resolution Service for Children and Young People aged 0 to 25 years with SEND and their Parents & Carers

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKG2 - Shropshire and Staffordshire

### **II.2.4) Description of the procurement**

The procurement is for two distinct statutory Services that are required by Staffordshire County Council and Staffordshire and Stoke-on-Trent Integrated Care Board in relation to the provision of Independent Disagreement Resolution Services for SEND and Independent Mediation Services for Education Health and Care (EHC) Assessments and Reviews.

Independent Disagreement Resolution Services will put in place arrangements for managing disagreements across special educational provision, and health and care provision in relation to EHC Plans.

A Mediation Service will offer independent Mediation to Parents & Young People and will provide an opportunity to resolve issues linked to requests for an Education, Health and Care Assessment and the outcome of Education, Health, and Care (EHC) Plans Assessments /&Reviews prior to Parents & Young People lodging an appeal via the First-Tier Tribunal.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract is for 33 months until 31 March 2026 plus an extension to extend for up to 2 x 12 months until 31 March 2028.

In the event the Agreement is extended the extension shall be on the same Terms and Conditions as the original Agreement period and will ultimately be at the County Council's sole discretion.

## **II.2) Description**

### **II.2.1) Title**

Lot 3 Advice and Mediation for Fostering Families

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

Staffordshire County Council (lead authority), Herefordshire Council, Shropshire Council, Stoke-On-Trent City Council and Telford & Wrekin Borough Council (together 'the Partner Local Authorities) are working in collaboration to jointly procure a contract for an Advice and Mediation Service for Fostering Families.

The Service is required to ensure that Foster Carers are well supported in carrying out their role as a Foster Carer and ensuring the early resolution of issues.

Advice Service

Delivering Advice and information to both approved and Prospective Foster Carers, on a wide range of issues which may affect the Foster Carer role and providing Advice and information to Partner Local Authorities where required.

Mediation

Mediation is defined as the attempt to settle a dispute through a neutral third party. Mediation is a structured process that allows people to negotiate the issues with a hands-on approach.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract is for 30 months until 31 March 2026 plus an extension to extend for up to 2 x 12 months until 31 March 2028.

In the event the Agreement is extended the extension shall be on the same Terms and Conditions as the original Agreement period and will ultimately be at the County Council's sole discretion.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 001-018167](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Lot 1: Children & Young People's Advocacy & Children in Care Independent Visitor Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Change Grow Live Services

Brighton East Sussex

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Companies House

06228752

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £812,000

Total value of the contract/lot: £812,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

---

## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Lot 2: Mediation and Disagreement Resolution Service for Children and Young People aged 0 to 25 years with SEND and their Parents & Carers .

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Global Mediation Limited

Barnett

Country

United Kingdom

NUTS code

- UKG2 - Shropshire and Staffordshire

Companies House

3825882

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £361,000

Total value of the contract/lot: £361,000

---

### **Section V. Award of contract**

#### **Contract No**

3

#### **Lot No**

3

#### **Title**

Lot 3 Advice and Mediation for Fostering Families

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

12 December 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

The Fostering Network

87 Blackfriars Rd

London

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

01507277

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £218,000

Total value of the contract/lot: £218,000



---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire County Council

Staffordshire Place 2, Tipping Street

Stafford

ST16 2DH

Country

United Kingdom