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Tender

## **Nurse Call Systems Maintenance Services**

Dorset HealthCare University NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-000711

Procurement identifier (OCID): ocids-h6vhtk-042bd1

Published 9 January 2024, 4:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dorset HealthCare University NHS Foundation Trust

Sentinel House, 4-6 Nuffield Road

Poole

BH17 0RB

#### **Contact**

David Barratt

#### **Email**

[david.barratt1@nhs.net](mailto:david.barratt1@nhs.net)

#### **Telephone**

+44 1202277271

## **Country**

United Kingdom

## **Region code**

UKK2 - Dorset and Somerset

## **Internet address(es)**

Main address

<https://www.dorsethealthcare.nhs.uk/>

Buyer's address

<https://www.dorsethealthcare.nhs.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

National or federal Agency/Office

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Nurse Call Systems Maintenance Services

Reference number

DH1236

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Dorset HealthCare University NHS Foundation Trust is looking for a supplier to provide Nurse Call Systems Maintenance Services, on a planned and reactive basis, to its sites (currently 9) located across the county of Dorset and surrounding areas as identified in the specification. The Trust continuously reviews its service provision and therefore this may change through the life of the contract.

#### **II.1.5) Estimated total value**

Value excluding VAT: £122,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 35121700 - Alarm systems

## **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

## **II.2.4) Description of the procurement**

Dorset HealthCare University NHS Foundation Trust requires planned maintenance of and reactive repairs to its Nurse Call Systems at the sites detailed in the specification. The successful contractor will make available all the necessary resources to provide a high quality maintenance service to the Customer, in full compliance with the specification and conditions of contract.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £122,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The contract can be extended by up to 24 months by mutual agreement

## **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 February 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 February 2024

Local time

3:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Trust will incorporate a mandatory 10 day standstill period before any contract is awarded.

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>