

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000706-2022>

Contract

University of Bristol Dental School Clinical Governance

University of Bristol

F03: Contract award notice

Notice identifier: 2022/S 000-000706

Procurement identifier (OCID): ocds-h6vhtk-02deba

Published 10 January 2022, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

University of Bristol

4th Floor, Augustine's Courtyard, Orchard Lane

Bristol

BS1 5DS

Email

tu19629@bristol.ac.uk

Telephone

+44 01179289000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.bristol.ac.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

University of Bristol Dental School Clinical Governance

Reference number

ITT_861 and ITT_862

II.1.2) Main CPV code

- 48100000 - Industry specific software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The University's new Dental School is aiming to open in 2022. The Bristol Dental School is currently integrated and collocated with the Bristol Dental Hospital, which is run by the Universities Hospitals Bristol & Weston NHS Foundation Trust. As such, the IT systems currently used by the Dental School to facilitate clinical practice are those used by, and provided by, the NHS Trust.

The intention of the New Dental School project is to separate the University's Dental School both physically and operationally from the Dental Hospital and the NHS Trust, creating a separate and independent Dental School and clinical facility based at a new dedicated location within Bristol.

In conjunction with this move, the Dental School's operating model will be redefined to deliver enhancements to the quality of clinical education along with significant improvements to student, staff and patient experience.

By separating from the NHS Trust, and the Dental Hospital, the New Dental School will need to procure a number of new IT systems to support the clinical practice elements of the school. This procurement (itt_861 and itt_862) was specifically for the provision of a Clinical Incident Management System software and Clinical Compliance System software, collectively known as Dental School Clinical Governance.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £231,200

II.2) Description

II.2.1) Title

Lot No

Lot 1: Clinical Incident Management System (CIMS)

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To support the operation of the Dental School it is a requirement to have a Clinical Incident Management System, available to any member of staff or student based in the Dental School building (approximately 700 students and staff). The implementation of an appropriate incident management system is a pre-requisite for Care Quality Commission (CQC) registration, that has to be in place before the new dental school can open.

The system is currently managed by the NHS Trust, where the Dental School's main involvement is receiving actions and tasks relating to incidents and reporting back to the Trust with updates; this is achieved using prescribed document templates and emails.

The new system must ensure that the Dental School can manage all incidents that impact patient safety in a manner that is compliant with CQC (legislative) regulations. This will include:

- Capturing details of patient-safety incidents

- Automated workflows to ensure correct and timely response to incidents
- Tracking progress of incidents and investigations
- Alerts and emails to users (tasks, actions, notifications)
- Reporting and monitoring for compliance & quality
- A record of all communications sent to the patient or their representative

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 65

Quality criterion - Name: Commercial / Weighting: 35

Price - Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

2 years initial term plus 2 further option years (2+2)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot No

Lot 2: Clinical Compliance System (CCS)

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

No contract Awarded. The University is undertaking a reassessment of our approach and is intending to relaunch the CCS (lot 2) procurement in the new year with revised requirements as a new tender.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 65

Quality criterion - Name: Commercial / Weighting: 35

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-022347](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Lot No

1

Title

Lot 1: Clinical Incident Management System (CIMS)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 January 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Smartgate Solutions Limited

No 1 Leeds, 26 Whitehall road

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £231,200

Section V. Award of contract

Lot No

2

Title

Lot 2: Clinical Compliance System (CCS)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Bidders have the right to appeal as set out in the Public Contracts Regulations 2015. Proceedings under the Public Contracts Regulations 2015 are time limited and any such proceedings must be brought in the High Court of England and Wales.