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Contract

MSK Functional Restoration Programme

Herefordshire and Worcestershire Health & Care NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-000694

Procurement identifier (OCID): ocds-h6vhtk-04886a

Published 9 January 2025, 3:11pm

Section I: Contracting authority

I.1) Name and addresses

Herefordshire and Worcestershire Health & Care NHS Trust

2 Kings Court, Charles Hastings Way

Worcester

WR5 1JR

Contact

Marvin Foolchand

Email

marvin.foolchand1@nhs.net

Telephone

+44 1905681926

Country

United Kingdom

Region code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.hacw.nhs.uk/>

Buyer's address

<https://www.hacw.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MSK Functional Restoration Programme

Reference number

T.HACW.054

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Herefordshire and Worcestershire Health and Care Trust is looking to commission a community-based pain management service covering the South of Worcestershire County (Worcester City, Droitwich, Malvern, Upton, Tenbury, Pershore and Evesham) and Redditch and Bromsgrove.

The aim of the service is to restore physical function in individuals affected by persistent disabling musculoskeletal (MSK) pain, through combined physical and psychological treatments. The intervention programme can be delivered in groups or 1:1 sessions.

This notice serves as an intention to award a contract under the competitive process of the Provider Selection Regime (PSR).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £765,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85142100 - Physiotherapy services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

Main site or place of performance

Herefordshire and Worcestershire Health and Care Trust is looking to commission a community-based pain management service covering the South of Worcestershire County (Worcester City, Droitwich, Malvern, Upton, Tenbury, Pershore and Evesham) and Redditch

II.2.4) Description of the procurement

Herefordshire and Worcestershire Health and Care Trust is looking to commission a community-based pain management service covering the South of Worcestershire County (Worcester City, Droitwich, Malvern, Upton, Tenbury, Pershore and Evesham) and Redditch and Bromsgrove.

The aim of the service is to restore physical function in individuals affected by persistent disabling musculoskeletal (MSK) pain, through combined physical and psychological treatments. The intervention programme can be delivered in groups or 1:1 sessions.

The objectives of the service are to:

- Provide effective services to reduce the development of persistent (chronic) musculoskeletal pain syndromes (functional restoration group programme).
- Provide a safe evidence-based, high quality and integrated service for patients with persistent pain.
- Provide physical, lifestyle, psychological and behavioural interventions that support patients and their carers to develop individual strategies to manage their pain, enabling them to lead more normal lives with reduced disability.
- Employ a multidisciplinary approach to management, providing assessment, intervention, review and support.
- Decrease the inappropriate use of healthcare resources by patients with persistent pain.
- Work effectively with primary care teams for maximum patient benefit avoiding unnecessary secondary care interventions or repeat out-patient attendances.
- To provide education and training to health care professionals.
- To successfully deliver excellent clinical outcomes and a positive patient experience.

- Work with patients and partners to develop patient support group/self-help groups which bring together people who share a common pain management experience for support, education and mutual aid – reducing personal isolation.

Contract length will be for three years with the option to extend by a further two years.

This procurement exercise falls within the regulations of the Provider Selection Regime Competitive Process. The process is a One Stage process.

This notice serves as an intention to award a contract under the competitive process of the Provider Selection Regime (PSR).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60%

Cost criterion - Name: Price / Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024828](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 January 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthcare rm

Ashvale, Aschurch Business Centre, Alexandra Way, Tewkesbury, GL20 8NB.

Tewkesbury

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £765,000

Total value of the contract/lot: £765,000

Section VI. Complementary information

VI.3) Additional information

The decision to award this contract in line with the Competitive Process was based on evaluation against the basic selection criteria (in the form of a Selection Questionnaire), which was assessed and the PSR key criteria.

The provider selected for award has been chosen as they passed the basic selection criteria and were the highest scoring bidder overall, against the key criteria.

After conducting a Competitive Process, taking into account the key criteria and applying the basic selection criteria, Herefordshire and Worcestershire Health and Care NHS Trust is content that the providers bid sufficiently met the key criteria and thus can proceed to contract award under the Health Care Services (Provider Selection Regime) Regulations 2023.

The evaluation panel consisted of representatives from Herefordshire and Worcestershire Health and Care NHS Trust.

Award decisions have been made by Herefordshire and Worcestershire Health and Care NHS Trust.

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by midnight on 22nd January 2025. This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR.

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire and Worcestershire Health and Care NHS Trust

2 Kings Court, Charles Hasting Way,

Worcester

WR5 1JR

Country

United Kingdom

Internet address

<https://www.hacw.nhs.uk/>