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Tender

Sandwell Domiciliary Care Service

Sandwell Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-000688

Procurement identifier (OCID): ocds-h6vhtk-030948

Published 10 January 2022, 8:51pm

Section I: Contracting authority

I.1) Name and addresses

Sandwell Metropolitan Borough Council

PO Box 2374,

Oldbury

B69 3DB

Email

DomCare_Project@sandwell.go.uk

Country

United Kingdom

NUTS code

UKG37 - Sandwell

Internet address(es)

Main address

<https://www.sandwell.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sandwellmbc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sandwellmbc>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/sandwellmbc>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sandwell Domiciliary Care Service

Reference number

ASC084

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to appoint 15 Providers to the Tier 1 List and an unlimited number of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers will be appointed to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own homes.

II.1.5) Estimated total value

Value excluding VAT: £250,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG37 - Sandwell

Main site or place of performance

Metropolitan Borough of Sandwell

II.2.4) Description of the procurement

ASC084 Domiciliary Care Service - Sandwell Metropolitan Borough Council wishes to appoint 15 Providers to the Tier 1 List and an unlimited number of Providers to the Tier 2 List for the provision of Domiciliary Care to eligible individuals living in Sandwell. All Providers will be appointed to deliver the Service across the whole of the Borough of Sandwell. It is anticipated that the Service will support approximately 20,000 to 25 000 hours of care per week, however the amount of hours of care per week may vary during the duration of the Agreement. The Service will provide a broad range of general personal care and support services to eligible adults (18 years old and over) aimed at enabling individuals to maintain and recover maximum independence, support their wellbeing, provide support to individuals who have recently left hospital and ultimately allow people to remain living in their own homes. The initial maximum hourly rate of £16.00 for the service has been set by the Council which will be reviewed annually in April of each year. Where appropriate, rates will be increased using a Fee Rate Escalator. Details of the Fee Rate Escalator are contained in the Procurement Documents. Providers will be required to provide a high-quality service that aligns with the Council's vision for Adult Social Care and whilst participating in the further implementation of the personalisation agenda, giving citizens greater choice and control in this process. The overarching Domiciliary Care Service Agreement will commence on 1st September 2022 for an initial period of 5 years with the option of extending for up to an additional 5 years. Bidders attention is drawn to and they should note the following: a) There is no guarantee of volumes of work as referrals can decrease and / or increase; b) There is no guarantee that all Providers will receive an equal share of the work; c) Use of the Council's eBrokerage System for Referrals will be mandatory; d) The Terms and Conditions of Agreement Document, attached as Appendix 4 of the ITT, partly reflects services currently being provided by existing organisations and, therefore, the Transfer of Undertakings (Protection of Employment) Regulations 1981 may apply to this Contract. As such prospective Bidders should seek their own legal advice with regards to TUPE; e) The Council does not hold any TUPE Information. Details of unsuccessful Incumbent Providers TUPE Contact Points will be sent to successful Bidders in the Award letters; f) The Tender will be Reopened every 6 to 12 months, or at such other times at the sole discretion of the Council, for the addition, subject to passing evaluation, of Providers to the Tier 2 List – full details are contained in the ITT documents; g) The Tier 1 List will be Refreshed every 2 to 4 years, or at such other times at the sole discretion of the Council, full details are contained in the ITT documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £250,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2022

End date

31 August 2032

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Registration with the Care Quality Commission (CQC)

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 February 2022

Local time

1:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

14 February 2022

Local time

1:00pm

Place

Sandwell Metropolitan Borough Council

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 6 to 12 months for additions to Tier 2, 2 to 4 years for Refresh of Tier 1

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The Council will be using the In-Tend e-Tendering System for this Procurement exercise, please visit <https://in-tendhost.co.uk/sandwellmbc> to access the Sandwell MBC In-Tend Supplier Portal. From here you will be able to register your company, express an interest in the opportunity, and gain immediate access to the ITT and other related documents. Once you have registered with the website and you are logged in, from the top menu bar click on Tenders to list all the current opportunities. Once you have found the relevant opportunity you should click on View Details in order to Express Interest. You need to click the "opt in" button to view, download the documents and submit a Tender Response. For a Step by Step user guide to the Sandwell MBC In-Tend Supplier Portal please click on the 'Guidance for Suppliers' section of the website. All clarification questions and procurement responses must be carried out via the Sandwell MBC In-Tend Supplier Portal. If you have any problems registering or uploading tender documents via the website, then please contact the In-Tend Support team directly by phoning 0844 2728810 or emailing support@in-tend.co.uk. Tender Response Documents must be submitted no later than 13.00 hours on 14 February 2022. Reasons for not dividing into Lots: 1) There will be a Borough wide Single Service Model incorporating a large volume of Providers split across two tiers which will have been determined through evaluation; 2) Dividing into lots could restrict services being provided across the Borough and may lead to a restriction of competition; 3) Dividing into lots could risk making the contract excessively technically difficult or expensive to manage; 4) The nature of the Service Model spreads the risk across a large volume of Providers, promotes social value by having a diverse supply base where there will be a range of predominantly local suppliers, and supports the maintenance of a healthy market; 5) The benefits of Lots is negated by utilising the Service Model whereby Providers will be able to apply for inclusion at regular intervals.

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England

Royal Courts of Justice the Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Sandwell MBC will incorporate a Standstill Period at the point information on the award of contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period will be for a minimum of 10 calendar days providing time for unsuccessful tenderers to challenge the award decision before the contract is entered into. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by a breach of rules to take action in the High Court (England, Wales and Northern Ireland).

VI.4.4) Service from which information about the review procedure may be obtained

The High Court of England

Royal Courts of Justice the Strand

London

WC2A 2LL

Country

United Kingdom

