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Contract

ID 4198777 DfE - Consumer Council - Website design, development, hosting and support

The Consumer Council

F03: Contract award notice

Notice identifier: 2023/S 000-000680

Procurement identifier (OCID): ocds-h6vhtk-038667

Published 10 January 2023, 2:14pm

Section I: Contracting authority

I.1) Name and addresses

The Consumer Council

Seatem House, 28 - 32 Alfred St

BELFAST

BT2 8EN

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.consumercouncil.org.uk/>

Buyer's address

<https://www.finance-ni.gov.uk/topics/procurement>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4198777 DfE - Consumer Council - Website design, development, hosting and support

Reference number

ID 4198777

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Consumer Council is seeking to appoint a Contractor who can manage the organisation's website, including redesign, development, hosting, support, and maintenance. The core requirements of this contract are to:

- Design, manage and maintain a website for the Consumer Council which is up to date with industry best practices in user experience, accessibility, and design.
- Position the Consumer Council as the trusted source of information, support, and advice for consumers, businesses, and

stakeholders in Northern Ireland. • Promote the Consumer Council's services, information, and advice so that consumers, stakeholders, and businesses can increase their awareness and understanding of key consumer issues and make informed decisions. • Help the Consumer Council meet the objectives set out in its 2021-2024 Corporate Plan and yearly Forward Work Programmes.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £134,500

II.2) Description

II.2.2) Additional CPV code(s)

- 72212222 - Web server software development services
- 72212224 - Web page editing software development services
- 72400000 - Internet services
- 72410000 - Provider services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

The Consumer Council is seeking to appoint a Contractor who can manage the organisation's website, including redesign, development, hosting, support, and maintenance. The core requirements of this contract are to: • Design, manage and maintain a website for the Consumer Council which is up to date with industry best practices in user experience, accessibility, and design. • Position the Consumer Council as the trusted source of information, support, and advice for consumers, businesses, and stakeholders in Northern Ireland. • Promote the Consumer Council's services, information, and advice so that consumers, stakeholders, and businesses can increase their awareness and understanding of key consumer issues and make informed

decisions. • Help the Consumer Council meet the objectives set out in its 2021-2024 Corporate Plan and yearly Forward Work Programmes.

II.2.5) Award criteria

Quality criterion - Name: User Interface / Weighting: 20.3

Quality criterion - Name: Key Personnel Experience / Weighting: 19.6

Quality criterion - Name: Social Value Methodology / Weighting: 10.5

Quality criterion - Name: Implementation Plan Project Management / Weighting: 9.8

Quality criterion - Name: Business Continuity / Weighting: 9.8

Cost criterion - Name: Total Contract Price / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Initial period of 3 years with the option to extend by 2 further periods of 12 months each

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032752](#)

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 January 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BT48.COM LTD

4/6 MAGAZINE STREET

LONDONDERRY

BT48 6HJ

Email

hello@bt48.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.bt48.com/contact>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £134,500

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

UK

Country

United Kingdom