

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000654-2025>

Contract

Staff Rostering and Care Management Solution

Wrexham County Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-000654

Procurement identifier (OCID): ocids-h6vhtk-049759

Published 9 January 2025, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Wrexham County Borough Council

Commissioning Procurement and Contract Management Unit, Lampbit Street

Wrexham

LL11 1AR

Email

procurement@wrexham.gov.uk

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0264

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0264

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Staff Rostering and Care Management Solution

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Wrexham County Borough Council's Social Care Department sought bids for a new staff rostering and care planning solution to support the delivery of care across WCBC's council area.

The outcome of the tender process is a single contract with one supplier. The contract will be for an initial 5 year period, with one option to extend by 2 years, followed by an additional option to extend by a further 3 years. This will mean a contract with a maximum contract length of 10 years (5+2+3).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

Wrexham County Borough Council's Social Care Department sought bids for a new staff rostering and care planning solution to support the delivery of care across WCBC's council area.

The outcome of the tender process is a single contract with one supplier. The contract will be for an initial 5 year period, with one option to extend by 2 years, followed by an additional option to extend by a further 3 years. This will mean a contract with a maximum contract length of 10 years (5+2+3).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027985](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 December 2024

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

everyLIFE Technologies Ltd

1A West Wing, Cody Technology Park, Ively Road

Farnborough

GU140LX

Country

United Kingdom

NUTS code

- UKJ37 - North Hampshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:146228)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom