

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000649-2025>

Tender

## **Whole Family Support Framework (Re-Opening 2025)**

East Ayrshire Council

F02: Contract notice

Notice identifier: 2025/S 000-000649

Procurement identifier (OCID): ocds-h6vhtk-04ce8c

Published 9 January 2025, 11:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

#### **Email**

[zoe.wilson@east-ayrshire.gov.uk](mailto:zoe.wilson@east-ayrshire.gov.uk)

#### **Telephone**

+44 1563576000

#### **Country**

United Kingdom

#### **NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00223](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Whole Family Support Framework (Re-Opening 2025)

Reference number

PS/24/18

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Children & Young People's Mental Health & Wellbeing Services

Lot No

3

## **II.2.2) Additional CPV code(s)**

- 79411100 - Business development consultancy services

## **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

## **II.2.4) Description of the procurement**

Lot 3 - Children & Young People's Mental Health & Wellbeing Services

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

2 x 1 one year extensions

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Specialist & Therapeutic Support Services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79411100 - Business development consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

### **II.2.4) Description of the procurement**

Lot 4 – Specialist & Therapeutic Support Services

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

2 x 1 year extensions

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 February 2025

Local time

12:00pm

### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

### **IV.2.7) Conditions for opening of tenders**

Date

11 February 2025

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Yes, subject to further funding.  
Retender in 2 or 3 years.

### **VI.3) Additional information**

The is the Re-Opening of an existing Framework to new providers. Any company who was successfully appointed to the framework in April 2024 does not need to re-apply. New tenderers will be included for the remaining duration of the framework including any extensions.

This process is being ran through PCS-Tender where documents can be downloaded and any questions raised through the Message facility.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 28341.  
For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:787270)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kilmarnock Sheriff Court

St Marnock Street

Kilmarnock

Country

United Kingdom