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Contract

Provision of Torfaen Generic Low Level Support Service

Torfaen County Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-000645

Procurement identifier (OCID): ocds-h6vhtk-0405f0

Published 9 January 2024, 1:26pm

Section I: Contracting authority

I.1) Name and addresses

Torfaen County Borough Council

Civic Centre

Pontypool

NP4 6YB

Contact

Sophie Slade

Email

sophie.slade@torfaen.gov.uk

Telephone

+44 1495742983

Country

United Kingdom

NUTS code

UKL16 - Gwent Valleys

Internet address(es)

Main address

<http://www.torfaen.gov.uk>

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0498

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Torfaen Generic Low Level Support Service

Reference number

T.4531

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

The Housing Support Grant Programme in Torfaen provides sorely needed assistance to the most vulnerable people in our communities. Funded through the Welsh Government's Housing Support Grant and managed by Torfaen County Borough Council the programme funds a range of Housing Related Support services to meet the needs of our communities.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £882,000 / Highest offer: £923,859 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services
- 85300000 - Social work and related services

- 98133100 - Civic betterment and community facility support services
- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 98341100 - Accommodation management services

II.2.3) Place of performance

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Torfaen

II.2.4) Description of the procurement

The Housing Support Grant Programme in Torfaen provides sorely needed assistance to the most vulnerable people in our communities. Funded through the Welsh Government's Housing Support Grant and managed by Torfaen County Borough Council the programme funds a range of Housing Related Support services to meet the needs of our communities.

We are seeking to commission Housing Related Support Services for the following client group

Generic Low Level Support Service

The annual maximum value assigned to the contract will be: GBP320,000 per annum. However, they may be opportunities for spot purchase arrangements over the course of the contract.

The length of contract will be 2 years with an opportunity to extend for up to 12 months.

This is an exciting opportunity for experienced providers of housing related support services to contribute to the delivery of the Housing Support Grant Programme in Torfaen.

II.2.5) Award criteria

Quality criterion - Name: Q1 Clear Understanding of Delivering the Requirements /
Weighting: 25%

Quality criterion - Name: Q2 Previous Experience / Weighting: 25%

Quality criterion - Name: Q3 Previous Experience / Weighting: 25%

Quality criterion - Name: Q4 Project Start Capability / Weighting: 25%

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028579](#)

Section V. Award of contract

Contract No

T.4531

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Stori

Stephen's Way, Pensarn

Carmarthen

SA312BG

Telephone

+44 7458084213

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £882,000 / Highest offer: £923,859 taken into consideration

Section VI. Complementary information

VI.3) Additional information

(WA Ref:137840)

VI.4) Procedures for review

VI.4.1) Review body

The High Court

Royal Courts Of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom