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Contract

## **Provision of Torfaen Generic Low Level Support Service**

Torfaen County Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-000645

Procurement identifier (OCID): ocds-h6vhtk-0405f0

Published 9 January 2024, 1:26pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torfaen County Borough Council

Civic Centre

Pontypool

NP4 6YB

#### **Contact**

Sophie Slade

#### **Email**

[sophie.slade@torfaen.gov.uk](mailto:sophie.slade@torfaen.gov.uk)

#### **Telephone**

+44 1495742983

#### **Country**

United Kingdom

**NUTS code**

UKL16 - Gwent Valleys

**Internet address(es)**

Main address

<http://www.torfaen.gov.uk>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0498](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0498)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Torfaen Generic Low Level Support Service

Reference number

T.4531

**II.1.2) Main CPV code**

- 70333000 - Housing services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Housing Support Grant Programme in Torfaen provides sorely needed assistance to the most vulnerable people in our communities. Funded through the Welsh Government's Housing Support Grant and managed by Torfaen County Borough Council the programme funds a range of Housing Related Support services to meet the needs of our communities.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £882,000 / Highest offer: £923,859 taken into consideration

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services
- 85300000 - Social work and related services
- 98133100 - Civic betterment and community facility support services
- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 98341100 - Accommodation management services

### **II.2.3) Place of performance**

NUTS codes

- UKL16 - Gwent Valleys

Main site or place of performance

Torfaen

### **II.2.4) Description of the procurement**

The Housing Support Grant Programme in Torfaen provides sorely needed assistance to the most vulnerable people in our communities. Funded through the Welsh Government's Housing Support Grant and managed by Torfaen County Borough Council the programme funds a range of Housing Related Support services to meet the needs of our communities.

We are seeking to commission Housing Related Support Services for the following client group

Generic Low Level Support Service

The annual maximum value assigned to the contract will be: GBP320,000 per annum. However, there may be opportunities for spot purchase arrangements over the course of the contract.

The length of contract will be 2 years with an opportunity to extend for up to 12 months.

This is an exciting opportunity for experienced providers of housing related support services to contribute to the delivery of the Housing Support Grant Programme in Torfaen.

#### **II.2.5) Award criteria**

Quality criterion - Name: Q1 Clear Understanding of Delivering the Requirements / Weighting: 25%

Quality criterion - Name: Q2 Previous Experience / Weighting: 25%

Quality criterion - Name: Q3 Previous Experience / Weighting: 25%

Quality criterion - Name: Q4 Project Start Capability / Weighting: 25%

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028579](#)

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## **Section V. Award of contract**

### **Contract No**

T.4531

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Stori

Stephen's Way, Pensarn

Carmarthen

SA312BG

Telephone

+44 7458084213

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £882,000 / Highest offer: £923,859 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:137840)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

Royal Courts Of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom