

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000625-2025>

Contract

NHS Bristol North Somerset South Gloucestershire_591_SCR_2024_26_Audiology

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-000625

Procurement identifier (OCID): ocds-h6vhtk-04ce7d

Published 9 January 2025, 10:39am

Section I: Contracting authority

I.1) Name and addresses

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

Floor 2, North Wing, 100 Temple Street,

BRISTOL

BS16AG

Email

bnssg.acutecontracting@nhs.net

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://bnssg.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Bristol North Somerset South Gloucestershire_591_SCR_2024_26_Audiology

Reference number

591

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will provide routine elective secondary care services for patients in the following

specialities

- Community Hearing test services including provision of hearing aids

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

The service required for the registered population of the NHS commissioning organisation is for a hearing assessment service, including hearing aid fitting (where required), rehabilitative support, follow-up and aftercare services for adults with no contraindications who have suspected or diagnosed hearing loss. The service should include some flexibility to provide later evening and/or weekend appointments outside of regular working hours (Mon-Fri, 9am-5pm).

This specification does not cover services for people with these contraindications who should continue to be referred by GP referral to the appropriate service as they may require more specialist intervention.

The Adult Hearing Service will consist of:

- Hearing needs assessment;
- Development of a personalised care plan;
- Provision and fitting of hearing aids, where clinically appropriate and agreed with the service user;
- Appropriate hearing rehabilitation, for example service user information; hearing therapy;

- Information on and signposting to any relevant communication/social support services;
- Follow-up to assess whether needs have been met;
- Aftercare service for up the effective life of the user's aid(s), including advice, maintenance and review.
- Discharge from hearing assessment and fitting pathway;
- Provision for service user complaints and feedback to the Provider.

The overall service should be carried out in accordance with best practice and guidelines.

The Commissioner is directly awarding, following direct award process B, a contract to Scrivens Ltd in accordance with the criteria outlined in Regulation (9) of the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

This is an activity-based contract with no guaranteed value.

The contract has been awarded for the period 01/04/2024 - 31/03/2026 with provision for extension included

II.2.5) Award criteria

Quality criterion - Name: Patient choice / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The procurement has been conducted in line with Right to Choose requirements

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

591

Title

BNSSG_591_SCR_2024_26_Audiology

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Scrivens Ltd

Scrivens House 60 Islington Row Middleway Edgbaston

Birmingham

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Companies House

377588

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.3) Additional information

Award Decision made by - Niall Mitchell, Deputy head of Acute Contracts (Acute and Mental Health)

No conflicts of interest were identified or declared during the process

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

Bristol, North Somerset and South Gloucestershire ICB

Bristol

Country

United Kingdom