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Tender

Digital Strategy Masterplan - Consultancy Services

UNIVERSITY OF SOUTHAMPTON

F02: Contract notice

Notice identifier: 2023/S 000-000602

Procurement identifier (OCID): ocds-h6vhtk-039610

Published 9 January 2023, 5:31pm

Section I: Contracting authority

I.1) Name and addresses

UNIVERSITY OF SOUTHAMPTON

BUILDING 37, HIGHFIELD CAMPUS,UNIVERSITY ROAD

SOUTHAMPTON

SO171BJ

Email

procurement@soton.ac.uk

Telephone

+44 2380595000

Country

United Kingdom

Region code

UKJ32 - Southampton

University of Southampton, UK

10007158

Internet address(es)

Main address

<https://www.southampton.ac.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/universityofsouthampton>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/universityofsouthampton>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Strategy Masterplan - Consultancy Services

Reference number

2022UoS-0605

II.1.2) Main CPV code

- 72600000 - Computer support and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The University has launched its new Strategy with a core purpose to inspire the remarkable and a commitment to excellence in all that we do.

Further information can be found at: <https://www.southampton.ac.uk/about/strategy>.

A core characteristic of our of Strategy is the Triple Helix approach, by strengthening and increasing the links between our activities our Triple Helix approach will achieve greater impact and accelerate new ways to tackle the world's most complex problems.

It has been clearly acknowledged that digital development and a new approach to this element of our work will be key enabler of our goals. Our intention is to deliver a step change in digital transformation across the University, enabling our reach and impact to be extended. Our digital infrastructures are a vital component in realising our ambitions.

Relatedly, we are in the process of developing an Organisational Excellence Strategic Plan. The work to date on this plan has confirmed the need to enhance our digital infrastructure and deliver services that are digitally leading-edge with a human face.

To help us realise the ambition to make a step-change in digital, we wish to develop a Masterplan that will inform priorities for change, the investment we need to make, and guide how we need to change to stay up-to-date and relevant in the future.

This Digital Strategic Plan will also significantly contribute to student life at the University as it will act as an enabler for key digital deliverables in the Education, Student Experience, and International strategic plans.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72220000 - Systems and technical consultancy services
- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UKJ32 - Southampton

Main site or place of performance

The services will be able to be carried out through a blend of online, remote working and onsite workshops and meetings. There will be a need to attend at least 2 full in-person governing body meetings.

The services are to be delivered to the University of Southampton, Highfield Campus, Southampton, Hampshire, SO17 1BJ

II.2.4) Description of the procurement

To help us realise the ambition to make a step-change in digital, we wish to develop a Digital Masterplan that will inform priorities for change, the investment we need to make, and guide how we need to change to stay up-to-date and relevant in the future.

This Digital Strategic Plan will also significantly contribute to student life at the University as it will act as an enabler for key digital deliverables in the Education, Student Experience and International strategic plans.

The Executive of the University and the governing body, University Council, are keen to see us move to develop our Digital plans at pace. This will require us to have a clear strategy and Masterplan that demonstrates a coherent vision for the delivering a step change in digital transformation across the University.

To this end we are seeking to appoint an external consultancy who can work with us to develop an overarching and compelling Digital strategic plan, clearly aligned to the ambitions in our University Strategy and supporting our suite of strategic plans.

There will also need to be an associated Masterplan that identifies priority projects for investment (including quick wins), captures their interdependencies, and provides the

direction of travel for the University to be fully digitally enabled by 2027 with milestones along the way.

This project and plan should aim to achieve the following goals:

- Undertake a review of the current state of digital in the University.
- Work with the University to define a new digital vision and the associated strategic priorities from both a staff and student perspective.
- Identify the digital opportunities that will enable a step-change in our performance.
- Ensure the strategy considers in-train projects and how they will align with the plan.
- Ensure the strategy responds to the Triple Helix, developing how we teach, research, undertake enterprise activities and engage with our communities.
- Increase digital literacy amongst our staff and students.
- Align outputs with the University's ICT 5-year plan and Estates Strategic Plan.
- Develop a new strategic plan and associated roadmap that will enable the University to be comprehensively digitally enabled by 2027. This will include defining the scale of work required, associated timelines, interdependencies, and options for development.

The successful consultancy will be able to bring experience of understanding of digital strategy development and transformation into operations within the HE sector and will be able to present this information in a persuasive way. They will have experience of credible, realistic plans that have delivered real change for other clients, and they will understand the different stakeholders and their perspectives in the development of this work in a large, world class, research intensive and multi-faculty university.

The University proposes to enter into a contract for a maximum of two (2) years, this will be the maximum contract period, including any potential extensions with the successful tenderer(s).

This will comprise of an initial contract period of six (6) months in which the Digital Strategy Masterplan must be delivered, with an option to extend by a further eighteen (18) months subject to satisfactory performance and at the discretion of the University if follow up work is required.

The total budget available for the proposed Contract will not exceed a Contract value of £500,000 GBP (excluding VAT). The total proportion of the budget allocated to producing the Digital Strategy Masterplan will not exceed £250,000 GBP (excluding VAT). The

remaining budget from the total budget available taking into consideration the total proportion allocated to producing the Digital Strategy Masterplan is to enable the option to extend by a further eighteen (18) months subject to satisfactory performance and at the discretion of the University if follow up work is required

TUPE is not applicable to this procurement activity.

II.2.5) Award criteria

Cost criterion - Name: Commercial Response / Weighting: 30%

Cost criterion - Name: Qualitative Response / Weighting: 70%

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

This procurement is not suitable for splitting into Lots. The risk of dividing the requirement into Lots would render the execution of the contract excessively technically difficult, not cost effective and would undermine proper execution of the contract.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 February 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 February 2023

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic payment will be used

VI.3) Additional information

E-Tendering Portal: The University is utilising an electronic tendering tool, In-Tend (<https://intendhost.co.uk/universityofsouthampton>) to manage this procurement and to communicate with potential suppliers and/or tenderers (as appropriate).

All documentation in relation to this tender can be downloaded from In-Tend.

Potential suppliers/tenderers are advised that there will be no hard copy documents issued and all communications with the University, including the submission of Selection Stage and/or Invitation to Tender responses will be conducted via In-Tend.

Regular monitoring of the portal is the responsibility of the potential supplier/tenderer.

If you are not already registered as a supplier with the University of Southampton, you will need to register in In-Tend in order to access the procurement documentation.

Once you have logged in as a supplier: click on 'Tenders'; locate the relevant project; and click 'View Details'. Once you are in the project screen, you will be able to register your organisation against the project and access all documentation by clicking 'Express Interest'.

Potential suppliers/tenderers are advised that formal expressions of interest in the project must be by way of completion and return of the relevant documents via In-Tend.

Further instructions for the submission of responses:

To submit your return:

1. Log in

2. Click 'Tenders'
3. Locate the relevant project
4. View details
5. Click on the tab relating to the relevant project stage (e.g. 'Invitation to Tender')
6. Click on the 'Attach Documents' button and upload your return.
7. Check ALL your response documents are uploaded and displayed in the 'My Tender Return' panel. The system will only permit your organisation to make one return.
8. Click the red 'Submit Return' button.

Please note, to preserve the integrity of the procurement, all communications with the University must be made via the correspondence function within In-Tend.

Publication of Award Details: In accordance with Regulation 50, paragraph (2) of the Public Contracts Regulations 2015 and subject to Article 5 and Annex 5, Part D (13) of Directive

2014/24/EU of the European Parliament and of the Council (if applicable), the University intends to publish the value of any resulting contract at the award stage, and reserves the right to do so. By submitting a response, potential suppliers/tenderers are consenting to publication of this information unless otherwise agreed in advance with the University.

Costs and Expenses: Potential suppliers/tenderers are solely responsible for their costs and expenses incurred in connection with the preparation and submission of responses and participation in this and all future stages of this procurement. Under no circumstances will the University be liable for any costs or expenses borne by potential suppliers/tenderers or any of their supply chain, partners or advisers in this procurement process.

VI.4) Procedures for review

VI.4.1) Review body

University of Southampton

Southampton

SO17 1BJ

Email

procurement@soton.ac.uk

Telephone

+44 2380595000

Country

United Kingdom

Internet address

<https://www.southampton.ac.uk/>