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Tender

## **The Beatles Story Integrated Ticketing Online and Product Inventory System**

The Beatles Story Ltd

F02: Contract notice

Notice identifier: 2023/S 000-000599

Procurement identifier (OCID): ocids-h6vhtk-03960e

Published 9 January 2023, 5:04pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Beatles Story Ltd

Britannia Vaults, Albert Dock

Liverpool

L3 4AD

#### **Contact**

Procurement Team

#### **Email**

[tender@liverpoolcityregion-ca.gov.uk](mailto:tender@liverpoolcityregion-ca.gov.uk)

#### **Telephone**

+44 1513301197

#### **Country**

United Kingdom

**Region code**

UKD7 - Merseyside

**Internet address(es)**

Main address

[www.beatlesstory.com](http://www.beatlesstory.com)

Buyer's address

[www.beatlesstory.com](http://www.beatlesstory.com)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.the-chest.org.uk](http://www.the-chest.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.the-chest.org.uk](http://www.the-chest.org.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Tourism

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Beatles Story Integrated Ticketing Online and Product Inventory System

Reference number

DN631561

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Beatles Story Ltd is looking to procure an integrated Ticketing, Online and Product Inventory System. We are looking to appoint a provider for 3 years with the option to extend for 1 year, followed by a further 1 year..

The new booking system platform is at the heart of the requirement and requires a central back office EPOS system which will manage all aspects of tickets and product sales in real time, delivered simultaneously through multiple sales channels including online via the following channels:

- The Beatles Story Website
- API links into OTA's and Channel Managers
- The Systems' POS at Admissions
- The Sales Office
- Local partner sales portals

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

The Beatles Story Ltd is looking to procure an integrated Ticketing, Online and Product Inventory System. We are looking to appoint a provider for 3 years with the option to extend for 1 year, followed by a further 1 year..

The new booking system platform is at the heart of the requirement and requires a central back office EPOS system which will manage all aspects of tickets and product sales in real time, delivered simultaneously through multiple sales channels including online via the following channels:

- The Beatles Story Website
- API links into OTA's and Channel Managers
- The Systems' POS at Admissions
- The Sales Office
- Local partner sales portals

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

Contract may be extended for 12 months, followed by a further 12 months.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 February 2023

Local time

11:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

8 February 2023

Local time

11:00am

Information about authorised persons and opening procedure

The Procurement Team via The Chest

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom