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Contract

PRIME Service to General Practice across Suffolk and North East Essex

NHS Suffolk and North East Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-000590

Procurement identifier (OCID): ocids-h6vhtk-0429f5

Published 9 January 2024, 9:08am

Section I: Contracting authority

I.1) Name and addresses

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRIME Service to General Practice across Suffolk and North East Essex

Reference number

ACE-0715-2023

II.1.2) Main CPV code

- 79500000 - Office-support services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Suffolk and North East Essex Integrated Care Board has made a decision to award a contract to GP Primary Choice Ltd , for the provision of a PRIME Service to General Practice across Suffolk and North East Essex.

The contract commences on 1st April 2024, expiring on 31st March 2025.

A voluntary ex ante transparency notice relating to this matter was published on 28th December 2023.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £119,453.06

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

Suffolk and North East Essex

II.2.4) Description of the procurement

NHS Suffolk and North East Essex (SNEE) Integrated Care Board (ICB) has awarded a contract to contract to GP Primary Choice Ltd , for the provision of a PRIME Service to General Practice across Suffolk and North East Essex.

The contract commences on 1st April 2024, expiring on 31st March 2025.

A voluntary ex ante transparency notice relating to this matter was published on 28th December 2023 (Notice reference: 2023/S 000-037971), the standstill for which expired midnight on 8th January 2023.

The incumbent provider (GP Primary Choice Ltd) has successfully delivered this service for the past 12 months and has the knowledge, expertise and experience from close working partnerships with General Practice partners that is difficult to develop in a short space of time from any other provider.

This service retains in depth knowledge of the Practices it serves and embedded and trusted relationships with multiple partners, particularly in General Practice teams such as Practice Managers and Practice partners.. The current service provider has become known with local providers and has extremely positive feedback from all partners, which has taken considerable time and effort to obtain. Introducing a new provider risks disrupting these vital links, which would set back the service offer and increase the risks faced by General Practice.

It is well known that mistrust of services within this sector is apparent, hence relationship building has been a key requirement of this service throughout the course of the original

pilot. GPPC has worked to develop relationships which support and enable access to key Practice data that assists in the identification and delivery of key quality improvement opportunities within Practices for the benefit of both the Practice and the population. It is believed that introducing a different organisation with different branding to deliver this service would significantly impact the ability to effectively engage with General Practice, due to the need to establish trust with individuals.

The service has experienced and trained staff in place that have worked locally within General Practice and developed that trust with General Practice teams which can flex to the needs of the Practices to maintain best practice throughout the length of the contract.

The ICB deem that changing providers at a time where General Practice are under increasing pressure and facing ever increasing challenges, would have an adverse impact on service delivery for the population that it serves. The ICB is therefore seeking to re-commission the current provider to continue its service delivery for the short duration of the 12 month contract to provide stability in a fragile environment.

The ICB will award the contract utilising the NHS terms and conditions of goods and non-clinical services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-037971](#)

Section V. Award of contract

Title

PRIME Service to General Practice across Suffolk and North East Essex

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 December 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GP Primary Choice Ltd

Unit 1, Block C, University of Essex Knowledge Gateway, Parkside Office Village,
Nesfield Road

Colchester

CO4 3ZL

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £119,453.06

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Email

maninder.dulku@attain.co.uk

Country

United Kingdom

Internet address

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