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Awarded contract

Impact of Cash Collection Research

H M Revenue & Customs

F03: Contract award notice

Notice reference: 2022/S 000-000578

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Section I: Contracting authority

I.1) Name and addresses

H M Revenue & Customs

Ralli Quays, West Building, 3 Stanley Street,

Salford

M60 9HL

Email

jonathon.carterhume@hmrc.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Impact of Cash Collection Research

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

H M Revenue & Customs requires a supplier from the Research

Marketplace agreement (RM6018) to undertake research aimed at understanding how cash collection following an enquiry impacts the perspective, attitudes and behaviours of customers.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £45,000

II.2) Description

II.2.2) Additional CPV code(s)

- 73000000 - Research and development services and related consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

H M Revenue & Customs requires a supplier from the Research

Marketplace agreement (RM6018) to undertake research aimed at

understanding how cash collection following an enquiry impacts the perspective, attitudes and behaviours of customers.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

3 month optional extension period

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Crown Commercial Service Research Marketplace DPS used to procure services of Supplier.
All procedures followed.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IFF Research Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £45,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Crown Commercial Service

Liverpool

Country

United Kingdom