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Contract

Advice and Information Services

The Borough Council of Calderdale

F03: Contract award notice

Notice identifier: 2024/S 000-000570

Procurement identifier (OCID): ocds-h6vhtk-03f65b

Published 8 January 2024, 4:35pm

Section I: Contracting authority

I.1) Name and addresses

The Borough Council of Calderdale

Town Hall, Crossley Street

Halifax

HX1 1UJ

Email

procurement@calderdale.gov.uk

Country

United Kingdom

Region code

UKE44 - Calderdale and Kirklees

National registration number

184 3147 61

Internet address(es)

Main address

<https://www.calderdale.gov.uk/v2>

Buyer's address

<https://vortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103251>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advice and Information Services

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is commissioning advice and information services for people in Calderdale,

offering a general advice service which is accessible to all, alongside targeted, specialist services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,475,000

II.2) Description

II.2.2) Additional CPV code(s)

- 75000000 - Administration, defence and social security services
- 79140000 - Legal advisory and information services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE44 - Calderdale and Kirklees

Main site or place of performance

Calderdale

II.2.4) Description of the procurement

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

The Service must allow access to advice and information across the main areas of civil law covered by the Advice Services Alliance both at Advice and Advice with Casework levels:

1. Consumer/General contract

2. Welfare Benefits

3. Debt

4. Employment

5. Health and Community Care

6. Housing

7. Immigration/Nationality

The Provider must deliver a responsive, contemporary service which is able to adapt to reflect the changing needs of particular groups due to any legislative / benefit entitlement changes and demographic trends.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90%

Price - Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024819](#)

Section V. Award of contract

Contract No

1

Title

Advice and Information Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 November 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Citizens Advice Calderdale

37 Harrison Road

Halifax

HX1 2AF

Country

United Kingdom

NUTS code

- UKE44 - Calderdale and Kirklees

National registration number

Citizens Advice Calderdale

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,475,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Strand

London

WC2A 2LL

Email

tcc.issue@justice.gov.uk

Telephone

+44 2079476112

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>