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Contract

## **Advice and Information Services**

The Borough Council of Calderdale

F03: Contract award notice

Notice identifier: 2024/S 000-000570

Procurement identifier (OCID): ocds-h6vhtk-03f65b

Published 8 January 2024, 4:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Borough Council of Calderdale

Town Hall, Crossley Street

Halifax

HX1 1UJ

#### **Email**

[procurement@calderdale.gov.uk](mailto:procurement@calderdale.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE44 - Calderdale and Kirklees

#### **National registration number**

184 3147 61

**Internet address(es)**

Main address

<https://www.calderdale.gov.uk/v2>

Buyer's address

<https://yortender.eu-supply.com/ctm/Company/CompanyInformation/Index/103251>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Advice and Information Services

**II.1.2) Main CPV code**

- 75200000 - Provision of services to the community

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

**II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,475,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 75000000 - Administration, defence and social security services
- 79140000 - Legal advisory and information services
- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKE44 - Calderdale and Kirklees

Main site or place of performance

Calderdale

#### **II.2.4) Description of the procurement**

The Council is commissioning advice and information services for people in Calderdale, offering a general advice service which is accessible to all, alongside targeted, specialist services delivered to communities of place and communities of interest who have particularly high needs for advice and information.

The Service must allow access to advice and information across the main areas of civil law covered by the Advice Services Alliance both at Advice and Advice with Casework levels:

1. Consumer/General contract
2. Welfare Benefits
3. Debt
4. Employment
5. Health and Community Care

## 6. Housing

## 7. Immigration/Nationality

The Provider must deliver a responsive, contemporary service which is able to adapt to reflect the changing needs of particular groups due to any legislative / benefit entitlement changes and demographic trends.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90%

Price - Weighting: 10%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-024819](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Advice and Information Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 November 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Citizens Advice Calderdale

37 Harrison Road

Halifax

HX1 2AF

Country

United Kingdom

NUTS code

- UKE44 - Calderdale and Kirklees

National registration number

Citizens Advice Calderdale

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,475,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Email

[tcc.issue@justice.gov.uk](mailto:tcc.issue@justice.gov.uk)

Telephone

+44 2079476112

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>