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Contract

Debt Resolution Services

Crown Commercial Service

F03: Contract award notice

Notice identifier: 2022/S 000-000561

Procurement identifier (OCID): ocds-h6vhtk-02ca60

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Section I: Contracting authority

I.1) Name and addresses

Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3150103503

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/ccs>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Public Procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Debt Resolution Services

Reference number

RM6226

II.1.2) Main CPV code

- 79940000 - Collection agency services

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service has put in place an agreement for the provision of Debt Resolution Services for use by all UK public sector bodies.

Debt Resolution Services (DRS) is a Multi-Lot Framework Agreement available for use by UK public sector bodies and future successor organisations which includes Central Government Departments and their arm's length bodies and agencies, the wider public sector and third sector including, but not limited to, local government, health, education, police, fire and rescue, housing associations and charities.

This Framework Agreement replaces the Debt Management Integrator RM6180 Framework which has now expired and the Debt Management Services RM6208 framework which will expire on 03/06/2022. It is for delivery primarily within the United Kingdom, with some limited requirements overseas.

The key core services include:

- debt prevention services,
- managed debt collection services (managing multiple collection agencies),
- debt collection agency services (including International Collections),
- enforcement/warrant recovery services,

- debt analytics (including open-banking and complimentary data and analytics),
- data aggregation and analysis services,
- debt analytics/solutions software and integration,
- spend recovery analysis,
- debt business process outsourcing,
- fraud and error prevention and analysis,
- debt advice and guidance services.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £645,000,000

II.2) Description

II.2.1) Title

Lot1 Managed Debt Collection Services

Lot No

1

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services

- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services

- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations

- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services

- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of Managed Collection Services. Suppliers were required to provide a managed service of DCA Subcontractors to ensure all aspects of the Service Specification are delivered securely and to time and quality requirements, as well as in line with the Standards specified in the Framework Contract. Supplier's receiving all cases from Buyers will distribute them to DCA Subcontractors.

Suppliers have provided a case management system and will add value to debt collection services through the effective use of data and analytics, and maintaining effective supplier, contract, and relationship management. Suppliers will deliver all the mandatory requirements as detailed in Framework Schedule 1 Specification.

CCS has awarded a Framework Contract to two (2) suppliers.

This competition resulted in the award of this Lot 1 Framework Contract by CCS, and a Lot 1 CallOff Contract by HMRC as detailed in the ITT documents.

HMRC seeks to award its Call-Off Contract for Lot 1 (Managed Collection Services) to the highest ranking supplier awarded a Framework Contract for Lot 1 (Managed Collection Services).

The award of HMRC's Lot 1 Call-Off Contract cannot be made unless and until the Lot 1 Framework Contract has been executed and the Conditions Precedent, set out in the Framework Contract and HMRC's Call-Off Contract, have been complied with by the Supplier.

All Lot 1 Bidders acknowledged and accepted that in submitting a tender for CCS' Lot 1 Framework Contract and HMRC's Lot 1 Call-Off Contract, that CCS must first award and execute the Framework Contracts before HMRC's Call-Off Contract HMRC's Lot 1 Call-Off Contract may be awarded and executed, under and in accordance with Framework Schedule 7 (Call-Off Award Procedure). All Lot 1 Bidders therefore agree that their tenders for HMRC's Lot 1 Call-Off Contract shall remain open for acceptance by HMRC until 90 days after the execution of the Lot 1 Framework Contracts by CCS and the Supplier.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 45%

Price - Weighting: 55

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 FED Data Solutions Services

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services

- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services

- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services

- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of FED Data Solutions Services to enable Buyers who will require access to individual or multiple items of data in a variety of formats that they can receive from the Supplier via secure online access to Supplier systems or via other agreed secure medium. The Supplier will provide access to data and information that matches items within the requirement. This lot enabled Buyers to create bespoke data and report requests, it caters for a broad range of potential Buyer requirements.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, Final Score of 32.72

II.2) Description

II.2.1) Title

Lot 3 Affordability Assessment and Monitoring

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services

- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services

- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development

- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services

- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Affordability Assessment and Monitoring services. The Lot included the provision of automated assessment and validation of personal financial circumstances,

automated completion and validation of income and expenditure, using the Supplier's platform, relevant technology and data including CRA data and open banking.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 24.80

II.2) Description

II.2.1) Title

Lot 4 FED Advisory

Lot No

Lot 4

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support

- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services

- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services

- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services

- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of FED Advisory Services where Suppliers shall provide subject matter expert personnel with the appropriate security clearances (as proscribed by the Buyer) to deliver a range of advisory service to the Buyer relating to FED including;

- i. The design of new FED processes or services
- ii. The review and improvement of existing FED and income generating services

iii. The review and implementation of externally procured FED and income generating products and services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 24.80

II.2) Description

II.2.1) Title

Lot 5 Enforcement Services

Lot No

Lot 5

II.2.2) Additional CPV code(s)

- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services

- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services

- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services

- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Enforcement Services which included the collection of monies owed to the Buyer through the application of enforcement activity inline with the Ministry of Justice Taking Control of Goods: National Standards (April 2014).

The lot covers a range of national and local enforcement services requirements underpinning the key deliverables.

The services included:

? Visits

? Immobilising Vehicles and Taking Control of Goods

? Sale of Goods

? Information Sharing and Targeted Enforcement

? Warrants of Arrest (Bail and no Bail and Committal)

? Optional Service - International Enforcement / Foreign Registered Vehicles

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90% Technical

Price - Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 45.32

II.2) Description

II.2.1) Title

Lot 6 Litigation Services England and Wales

Lot No

Lot 6

II.2.2) Additional CPV code(s)

- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services

- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services

- 72312100 - Data preparation services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75242110 - Bailiff services
- 79100000 - Legal services

- 79110000 - Legal advisory and representation services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79223000 - Custom broker services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Litigation Services for England and Wales (including the appropriate alternative action in Northern Ireland). The services included:

- a. Judgement or equivalent Order to Enforce (as agreed with the Buyer)
- b. Pre-enforcement / Early action Case Management
- c. Pre litigation verification
- d. Warrant of Execution (County Court - bailiff to attend Customer's address);
- e. Attachment of Earnings;
- f. Writ of Fi Fa (High Court);
- g. High Court Enforcement Agent Service;
- h. Third Party Debt Order;
- i. Charging Order (and apply for restriction)
- j. Drive-by Asset Valuation
- k. Order for Sale
- l. Order to obtain information;
- m. Bankruptcy (insolvency, including CVA, IVA proposals and Debt Arrangement Schemes (Scotland);
- n. Order for Possession;
- o. Freezing Injunctions and search orders;

- p. Tomlin Order (court action is stayed);
- q. European Orders for Payment;
- r. European Small Claims Procedure or European Enforcement Order (if appropriate).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 24.80

II.2) Description

II.2.1) Title

Lot 7 Scottish Litigation Services

Lot No

Lot 7

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services

- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services

- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services

- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services

- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Scottish Litigation Services (including the appropriate alternative action in Northern Ireland):

The services included:

- A. Judgement or equivalent Order to Enforce (as agreed with the Buyer)
- B. Pre-enforcement / Early action Case Management
- C. Pre litigation verification
- D. Warrant of Execution (County Court - bailiff to attend Customer's address);
- E. Attachment of Earnings;
- F. Writ of Fi Fa (High Court);
- G. High Court Enforcement Agent Service;
- H. Third Party Debt Order;
- I. Charging Order (and apply for restriction)
- J. Drive-by Asset Valuation
- K. Order for Sale
- L. Order to obtain information;
- M. Bankruptcy (insolvency, including CVA, IVA proposals and Debt Arrangement Schemes (Scotland);
- N. Order for Possession;
- O. Freezing Injunctions and search orders;
- P. Tomlin Order (court action is stayed);
- Q. European Orders for Payment;
- R. European Small Claims Procedure or European Enforcement Order (if appropriate).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 24.80

II.2) Description

II.2.1) Title

Lot 8 UK Auctioneers - London

Lot No

Lot 8

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72225000 - System quality assurance assessment and review services
- 73120000 - Experimental development services
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75130000 - Supporting services for the government
- 75131000 - Government services

- 79100000 - Legal services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79223000 - Custom broker services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Auctioneer Services for the London Region. The services will be utilised as a result of the taking control of assets under Legislation and Proceeds of Crime Act. The Lot included Removal, Collection, Storage, Transportation and Sale of

assets, property, equipment or materials for a variety of Buyers and volumes.

Services required under this lot included a more specialist service including but not exclusive to;

? High value motor vehicles;

? High value boats and yachts

? High value commercial or residential property

? Specialised machinery and Equipment (including plant);

? Computers and Accessories;

? Electrical Goods

? Goods that need a special licence or permit

? On-line only asset disposal

The Auctioneers Services also includes but not limited to:

-Returning the Customer's Goods

-Sale - Auction Planning and Advertising

-Sale - Auction Salesroom Services

-Progress Reports

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 9 UK Auctioneers - South

Lot No

Lot 9

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72225000 - System quality assurance assessment and review services
- 73120000 - Experimental development services
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79223000 - Custom broker services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services

- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Auctioneer Services for the South Region. The services will be utilised as a result of the taking control of assets under Legislation and Proceeds of Crime Act. The Lot included Removal, Collection, Storage, Transportation and Sale of

assets, property, equipment or materials for a variety of Buyers and volumes.

Services required under this lot included a more specialist service including but not exclusive to;

? High value motor vehicles;

? High value boats and yachts

? High value commercial or residential property

? Specialised machinery and Equipment (including plant);

? Computers and Accessories;

? Electrical Goods

? Goods that need a special licence or permit

? On-line only asset disposal

The Auctioneers Services also includes but not limited to:

-Returning the Customer's Goods

-Sale - Auction Planning and Advertising

-Sale - Auction Salesroom Services

-Progress Reports

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 10 UK Auctioneers - Midlands

Lot No

Lot 10

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services

- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services

- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services

- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services

- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Auctioneer Services for the Midlands Region. The services will be utilised as a result of the taking control of assets under Legislation and Proceeds of Crime Act. The Lot included Removal, Collection, Storage, Transportation and Sale of

assets, property, equipment or materials for a variety of Buyers and volumes.

Services required under this lot included a more specialist service including but not exclusive to;

? High value motor vehicles;

? High value boats and yachts

? High value commercial or residential property

? Specialised machinery and Equipment (including plant);

? Computers and Accessories;

? Electrical Goods

? Goods that need a special licence or permit

? On-line only asset disposal

The Auctioneers Services also includes but not limited to:

-Returning the Customer's Goods

-Sale - Auction Planning and Advertising

-Sale - Auction Salesroom Services

-Progress Reports

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 11 UK Auctioneers - North

Lot No

Lot 11

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services

- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services

- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services

- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services

- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Auctioneer Services for the North Region. The services will be utilised as a result of the taking control of assets under Legislation and Proceeds of Crime Act. The Lot included Removal, Collection, Storage, Transportation and Sale of

assets, property, equipment or materials for a variety of Buyers and volumes.

Services required under this lot included a more specialist service including but not exclusive to;

? High value motor vehicles;

? High value boats and yachts

? High value commercial or residential property

? Specialised machinery and Equipment (including plant);

? Computers and Accessories;

? Electrical Goods

? Goods that need a special licence or permit

? On-line only asset disposal

The Auctioneers Services also includes but not limited to:

-Returning the Customer's Goods

-Sale - Auction Planning and Advertising

-Sale - Auction Salesroom Services

-Progress Reports

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 12 UK Auctioneers - Wales

Lot No

Lot 12

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services

- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services

- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services

- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Auctioneer Services for the Wales Region. The services will be utilised as a result of the taking control of assets under Legislation and Proceeds of Crime Act. The Lot included Removal, Collection, Storage, Transportation and Sale of

assets, property, equipment or materials for a variety of Buyers and volumes.

Services required under this lot included a more specialist service including but not exclusive to;

- ? High value motor vehicles;
- ? High value boats and yachts
- ? High value commercial or residential property
- ? Specialised machinery and Equipment (including plant);
- ? Computers and Accessories;
- ? Electrical Goods
- ? Goods that need a special licence or permit
- ? On-line only asset disposal

The Auctioneers Services also includes but not limited to:

- Returning the Customer's Goods
- Sale - Auction Planning and Advertising
- Sale - Auction Salesroom Services
- Progress Reports

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 13 UK Auctioneers - Northern Ireland

Lot No

Lot 13

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services

- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services

- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services

- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services

- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Auctioneer Services for the Northern Ireland Region. The services will be utilised as a result of the taking control of assets under Legislation and Proceeds of Crime Act. The Lot included Removal, Collection, Storage, Transportation and Sale of

assets, property, equipment or materials for a variety of Buyers and volumes.

Services required under this lot included a more specialist service including but not exclusive to;

? High value motor vehicles;

? High value boats and yachts

- ? High value commercial or residential property
- ? Specialised machinery and Equipment (including plant);
- ? Computers and Accessories;
- ? Electrical Goods
- ? Goods that need a special licence or permit
- ? On-line only asset disposal

The Auctioneers Services also includes but not limited to:

- Returning the Customer's Goods
- Sale - Auction Planning and Advertising
- Sale - Auction Salesroom Services
- Progress Reports

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 14 Process Servers

Lot No

Lot 14

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services

- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services

- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services

- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services

- 79940000 - Collection agency services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Process Server Services where Suppliers are required to serve a variety of documents on individuals and businesses throughout England and Wales.

The documents to be served included:

- A. Statutory Demands – the Supplier shall serve on individuals and partnerships
- B. Bankruptcy petitions may be filed in the High/County Court when a statutory demand is unpaid and the Supplier then shall also serve this on the individual if directed by the Buyer
- C. Winding Up Petitions (Partnerships) - when a Statutory Demand is unpaid, the Supplier shall serve on partnerships if directed by the Buyer.
- D. Winding Up Petitions (Companies) When a formal demand letter has been posted and remains unpaid, the Supplier shall serve a Winding Up Petition on a company if directed by the Buyer

This Lot requires Suppliers who shall provide the premises, equipment and resources for the provision of the service which also included a Tracing service.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 29.90

II.2) Description

II.2.1) Title

Lot 15 Spend Analytics and Recovery Services

Lot No

Lot 15

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services

- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services

- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services

- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services

- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Spend Analytics and Recovery Services. Suppliers are required to perform a historical analysis of the Buyer's accounts payable transaction data and systems, Other Service Provider (OSP) invoices, credit notes and payments in order to identify, investigate, report and recover any sums that have been overpaid to the Buyer's OSPs, or HMRC in respect of overpaid or underpaid VAT.

Lot 15 specifically relates to Accounts Payable Review services which included:

A. Statement Review: provision of review and comparison of ledgers and trading accounts to identify, report and recover any unallocated amounts, credit notes or other credit balances due back to the OSP.

B. Duplicates and Payment Error Review: provision of a review of historic OSP invoices and payments to identify, report and recover any instances of payment errors through the incorrect or erroneous processing of invoices and the subsequent payments made.

C. VAT Error Review: provision of analysis of accounts payable data, transactions and the OSP invoices to identify any instances where VAT has been incorrectly input into the Buyers Accounts Payable system.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 35.00

II.2) Description

II.2.1) Title

Lot 16 SARS General Compliance Review

Lot No

Lot 16

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services

- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services

- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services

- 79212400 - Fraud audit services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision SARS General Provision Review. Suppliers will be required to perform a historical analysis of the Buyer's accounts payable transaction data and systems, Other Service Provider (OSP) invoices, credit notes and payments in order to identify, investigate, report and recover any sums that have been overpaid to the Buyer's OSPs, or HMRC in respect of overpaid or underpaid VAT.

Suppliers on this Lot will specifically provide Contract Compliance General Reviews of contracts and related data held by the Buyer with its OSPs for the supply of goods and services. The review shall identify, investigate, report and recover any overpayments or

under-recovered balances due to The Buyer because of OSP non-compliance or failure to implement the full benefit of negotiated agreements, including but not limited to; Pricing, Discounts, Volume and/or Value related bonuses

and Service Credits.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 44.60

II.2) Description

II.2.1) Title

Lot 17 Utilities Spend Recovery Review

Lot No

Lot 17

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services

- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services

- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services

- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services

- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision SARS Utilities Spend Recovery Review. Suppliers were required to perform a historical analysis of the Buyer's accounts payable transaction data and systems, Other Service Provider (OSP) invoices, credit notes and payments in order to identify, investigate, report and recover any sums that have been overpaid to the Buyer's OSPs, or HMRC in respect of overpaid or underpaid VAT.

The review included, but not limited to the Analysis of;

? Tariff Analysis

? Distribution Charges

? Transmission Charges

? Metering Charges

? VAT

? Climate Change Levy

? Environmental Costs

? Capacity Charges

? Data Collection Charges

? Water Drainage Charges

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 44.60

II.2) Description

II.2.1) Title

Lot 18 Telecommunications Spend Recovery Review

Lot No

Lot18

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services

- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services

- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services

- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services

- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision SARS Telecommunications Spend Recovery Review. Suppliers were required to perform a historical analysis of the Buyer's accounts payable transaction data and systems, Other Service Provider (OSP) invoices, credit notes and payments in order to identify, investigate, report and recover any sums that have been overpaid to the Buyer's OSPs, or HMRC in respect of overpaid or underpaid VAT.

The review included, but not limited to the analysis of;

? Public Switch Telephone Network (PSTN) lines

? Call Plans

? Multi-Protocol Label Switching (MPLS) / Ethernet

? Leased Line Services

? Maintenance Charges

? Mobile Voice/Data charges

? Other areas of overcharging, such as incorrect VAT classification and input, redundant or nonexistent services, bill calculation errors, duplicated bills, unclaimed credits and unallocated amounts relating to the supply of Fixed Line and Mobile Telecoms

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 44.60

II.2) Description

II.2.1) Title

Lot 19 Specialist VAT Review

Lot No

Lot 19

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services
- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services

- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services
- 72315000 - Data network management and support services
- 72315100 - Data network support services

- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 79100000 - Legal services
- 79110000 - Legal advisory and representation services

- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services
- 79511000 - Telephone operator services
- 79512000 - Call centre

- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision SARS Specialist VAT Review. Suppliers were required to perform a historical analysis of the Buyer's accounts payable transaction data and systems, Other Service Provider (OSP) invoices, credit notes and payments in order to identify, investigate, report and recover any sums that have been overpaid to the Buyer's OSPs, or HMRC in respect of overpaid or underpaid VAT.

The review included, but not limited to the analysis of;

? Input and Output VAT

? VAT Rates

? Exemption Calculations

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score of 44.60

II.2) Description

II.2.1) Title

Lot 20 Managed Enforcement Services

Lot No

Lot 20

II.2.2) Additional CPV code(s)

- 48440000 - Financial analysis and accounting software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services
- 71621000 - Technical analysis or consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212100 - Industry specific software development services
- 72212211 - Platform interconnectivity software development services
- 72212400 - Business transaction and personal business software development services
- 72212440 - Financial analysis and accounting software development services

- 72212441 - Financial analysis software development services
- 72212442 - Financial systems software development services
- 72212443 - Accounting software development services
- 72212460 - Analytical, scientific, mathematical or forecasting software development services
- 72212461 - Analytical or scientific software development services
- 72212462 - Mathematical or forecasting software development services
- 72212480 - Sales, marketing and business intelligence software development services
- 72212482 - Business intelligence software development services
- 72212610 - Database software development services
- 72212730 - Security software development services
- 72212731 - File security software development services
- 72212732 - Data security software development services
- 72212900 - Miscellaneous software development services and computer systems
- 72212990 - Spreadsheets and enhancement software development services
- 72220000 - Systems and technical consultancy services
- 72221000 - Business analysis consultancy services
- 72225000 - System quality assurance assessment and review services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72311000 - Computer tabulation services
- 72311100 - Data conversion services
- 72312000 - Data entry services
- 72312100 - Data preparation services
- 72312200 - Optical character recognition services
- 72313000 - Data capture services
- 72314000 - Data collection and collation services

- 72315000 - Data network management and support services
- 72315100 - Data network support services
- 72315200 - Data network management services
- 72316000 - Data analysis services
- 72317000 - Data storage services
- 72318000 - Data transmission services
- 72319000 - Data supply services
- 72320000 - Database services
- 72321000 - Added-value database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services
- 73000000 - Research and development services and related consultancy services
- 73100000 - Research and experimental development services
- 73110000 - Research services
- 73120000 - Experimental development services
- 73200000 - Research and development consultancy services
- 73220000 - Development consultancy services
- 73300000 - Design and execution of research and development
- 75000000 - Administration, defence and social security services
- 75100000 - Administration services
- 75110000 - General public services
- 75112000 - Administrative services for business operations
- 75120000 - Administrative services of agencies
- 75130000 - Supporting services for the government
- 75131000 - Government services
- 75242110 - Bailiff services

- 79100000 - Legal services
- 79110000 - Legal advisory and representation services
- 79111000 - Legal advisory services
- 79112000 - Legal representation services
- 79140000 - Legal advisory and information services
- 79200000 - Accounting, auditing and fiscal services
- 79210000 - Accounting and auditing services
- 79211000 - Accounting services
- 79211100 - Bookkeeping services
- 79211200 - Compilation of financial statements services
- 79212000 - Auditing services
- 79212100 - Financial auditing services
- 79212200 - Internal audit services
- 79212400 - Fraud audit services
- 79223000 - Custom broker services
- 79311400 - Economic research services
- 79313000 - Performance review services
- 79330000 - Statistical services
- 79342400 - Auction services
- 79342410 - Electronic auction services
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 79411000 - General management consultancy services
- 79412000 - Financial management consultancy services
- 79500000 - Office-support services
- 79510000 - Telephone-answering services

- 79511000 - Telephone operator services
- 79512000 - Call centre
- 79570000 - Mailing-list compilation and mailing services
- 79571000 - Mailing services
- 79620000 - Supply services of personnel including temporary staff
- 79621000 - Supply services of office personnel
- 79700000 - Investigation and security services
- 79720000 - Investigation services
- 79721000 - Detective agency services
- 79940000 - Collection agency services
- 79994000 - Contract administration services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

Provision of Managed Enforcement Services. This Lot will provide a managed service of any EA

Subcontractors to ensure; all aspects of The Service are delivered securely and to time and quality

requirements, and in line with the Standards.

The Enforcement action requirements includes but not limited to;

a. Visits

b. Immobilising Vehicles and Taking Control of Goods

c. Sale of Goods

d. Information Sharing and Targeted Enforcement

Further details can be found in Schedule 1 - Annex I - Spend Managed Enforcement Services - Lot 20

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70% Technical

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The framework has been established for 48 months.

A Framework Contract was awarded to all bidders who achieved, or exceeded, a Final Score minimum quality score of 29.90

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017287](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 December 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

See the full supplier list within Contracts Finder

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £645,000,000

Section VI. Complementary information

VI.3) Additional information

The value provided in Section II.1.7 is only an estimate. We cannot guarantee to suppliers any business through this Commercial Agreement.

As part of this contract award notice the following can be accessed at:
<https://www.contractsfinder.service.gov.uk/Notice/7df186f2-8728-4aea-a789-10ffda5a3b63>

- 1) Redacted Commercial Agreement
- 2) List of Successful Suppliers
- 3) Approved Customer list
- 4) Transparency Agenda

On 02/04/2014, Government introduced its Government Security Classifications (GSC)

scheme which replaced Government Protective Marking Scheme (GPMS). A key aspect is the reduction in the number of security classifications used. All bidders were required to make themselves aware of the changes as it may impact this requirement. This

link provides information on the GSC at:

<https://www.gov.uk/government/publications/government-security-classifications>

Cyber Essentials is a mandatory requirement for Central Government contracts which involve handling personal information or provide certain ICT products/services. Government is taking steps to reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet. To participate in this procurement, bidders were required to demonstrate they comply with the technical requirements prescribed by Cyber Essentials, for services under and in connection with this procurement.

VI.4) Procedures for review

VI.4.1) Review body

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

supplier@crownccommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom