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Contract

NENC057 LGBTQ+ Mental Health Support Service Sunderland and South Tyneside Invitation to Tender NHS North East North Cumbria Integrated Care Board

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000556

Procurement identifier (OCID): ocds-h6vhtk-059062 ([view related notices](#))

Published 6 January 2026, 10:35am

Scope

Reference

NENC057

Description

NHS North East and North Cumbria Integrated Care Board (the Contracting Authority), have undertaken a procurement to commission LGBTQ+ Mental Health Support Service Sunderland and South Tyneside under NHS Standard Contract 25/26 within the Sunderland and South Tyneside areas.

The contract term is for an initial period of 3 years commencing on 01 April 2026, with an option to extend for a further 2 years at the discretion of the Contracting Authority and subject to satisfactory contractual and financial performance.

The closing date for submission of tenders was by 12 noon 31 October 2025.

This tender opportunity has now closed

The publication of this notice marks the conclusion of an adopted Voluntary Standstill Period beginning 22 December 2025 and ending midnight 05 January 2026.

This UK7 Contract Details Notice is being published following the completion of the voluntary standstill period and contract award.

Contract 1. NENC057 LGBTQ+ Mental Health Support Service Sunderland and South Tyneside Invitation to Tender NHS North East North Cumbria Integrated Care Board

Supplier

- CRYSTAL PATHWAYS LTD

Contract value

- £592,000 excluding VAT
- £592,000 including VAT

Below the relevant threshold

Date signed

6 January 2026

Contract dates

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Option to extend for a further 2 years at the discretion of the Contracting Authority and subject to satisfactory contractual and financial performance.

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

CRYSTAL PATHWAYS LTD

- Companies House: 12102960
- Public Procurement Organisation Number: PLRJ-9554-TTRD

85 Great Portland Street

London

W1W 7LT

United Kingdom

Email: admin@crystalpathways.co.uk

Website: <http://crystalpathways.co.uk>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLH

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR5 3XB

United Kingdom

Email: nencicb.procurement@nhs.net

Region: UKC23 - Sunderland

Organisation type: Public authority - central government