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Tender

LBHF SEND Mediation and Disagreement Resolution Service Market Engagement

London Borough of Hammersmith and Fuham (LBHF)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000551

Procurement identifier (OCID): ocds-h6vhtk-058ca4 ([view related notices](#))

Published 6 January 2026, 10:30am

Scope

Description

The London Borough of Hammersmith & Fulham is undertaking an open procurement for the statutory Special Educational Needs and Disabilities (SEND) Mediation and Disagreement Resolution Service. This service provides impartial mediation to resolve disputes between families and the local authority or education providers, in accordance with Chapter 11 of the SEND Code of Practice.

Total value (estimated)

- £97,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 6 years, 7 months

Description of possible extension:

There is an optional extension of up to two years.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

20 January 2026, 5:00pm

Tender submission deadline

5 February 2026, 12:00pm

Submission address and any special instructions

Suppliers are requested to register on the capitalEsourcing tender portal to access the tender. <https://www.capitalesourcing.com>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Technical	Quality	60%
Commercial	Price	40%

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

London Borough of Hammersmith and Fulham (LBHF)

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, King Street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government