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Tender

## **Procurement of external Passenger Assistants for children and adults**

London Borough of Barnet

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000530

Procurement identifier (OCID): ocids-h6vhtk-05ffc9

Published 6 January 2026, 10:05am

### **Scope**

### **Description**

London Borough of Barnet requires the provision of Passenger Assistants to assist Service Users from home to schools, colleges and other destinations while on transport. There may also be a requirement for Passenger Assistants to assist Service Users to walk from home to school and school to home.

This procurement will establish an open framework agreement. The framework will operate for an initial 3 year period and will be re opened every 3 years, for a maximum total duration of 8 years, in accordance with the Open Framework provisions of the Procurement Act 2023. Therefore, the initial OFA term will run for a three-year period, the second OFA term will run for a further three-year period, and the final OFA term will run for a two-year period.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://londonbarnet.delta-esourcing.com/tenders/UK-UK-London:-Special-purpose-road-passenger-transport-services./74X8E2EDY9>

To respond to this opportunity, please click here:

<https://londonbarnet.delta-esourcing.com/respond/74X8E2EDY9>

## **Commercial tool**

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

## **Total value (estimated)**

- £8,000,000 excluding VAT
- £9,600,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2034
- 8 years

## **Main procurement category**

Services

## **CPV classifications**

- 60130000 - Special-purpose road passenger-transport services

## **Contract locations**

- UKI71 - Barnet

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## **Framework**

### **Open framework scheme end date (estimated)**

31 March 2034

### **Maximum number of suppliers**

Unlimited

### **Maximum percentage fee charged to suppliers**

0%

### **Framework operation description**

See tender documents

### **Award method when using the framework**

With competition

### **Contracting authorities that may use the framework**

Establishing party only

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

16 January 2026, 12:00pm

### **Tender submission deadline**

10 February 2026, 12:00pm

### **Submission address and any special instructions**

<https://londonbarnet.delta-esourcing.com/>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

## **Award decision date (estimated)**

3 March 2026

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## **Award criteria**

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality	90%
Social Value	Quality	10%

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## **Other information**

### **Description of risks to contract performance**

London Borough of Barnet recognise at the point of tender publication that known risks may arise during the lifetime of the open framework agreement. These are identified in accordance with Procurement Act 2023, Schedule 8, 5 Materialisation of Known Risk that could jeopardise the satisfactory performance of the contract but because of its nature could not be addressed at point of contract award. Identification of known risks in the tender documents is intended to provide transparency should possibility of modification be required.

The known risks being:

- Change in legislation which has financial implications for contract delivery
- Supplier becoming an "Excluded Supplier"
- Supplier going insolvent/into administration, etc.
- Supplier no longer meeting PSQ criteria

## **Applicable trade agreements**

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

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## **Contracting authority**

### **London Borough of Barnet**

- Public Procurement Organisation Number: PQGD-7479-CGVN

Barnet Council, 2 Bristol Avenue, Colindale

London

NW9 4EW

United Kingdom

Contact name: James Hunt

Telephone: +44 2083597212

Email: [procurement@barnet.gov.uk](mailto:procurement@barnet.gov.uk)

Region: UKI71 - Barnet

Organisation type: Public authority - sub-central government