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Tender

Procurement of external Passenger Assistants for children and adults

London Borough of Barnet

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000530

Procurement identifier (OCID): ocds-h6vhtk-05ffc9

Published 6 January 2026, 10:05am

Scope

Description

London Borough of Barnet requires the provision of Passenger Assistants to assist Service Users from home to schools, colleges and other destinations while on transport. There may also be a requirement for Passenger Assistants to assist Service Users to walk from home to school and school to home.

This procurement will establish an open framework agreement. The framework will operate for an initial 3 year period and will be re opened every 3 years, for a maximum total duration of 8 years, in accordance with the Open Framework provisions of the Procurement Act 2023. Therefore, the initial OFA term will run for a three-year period, the second OFA term will run for a further three-year period, and the final OFA term will run for a two-year period.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://londonbarnet.delta-esourcing.com/tenders/UK-UK-London:-Special-purpose-road-passenger-transport-services./74X8E2EDY9>

To respond to this opportunity, please click here:

<https://londonbarnet.delta-esourcing.com/respond/74X8E2EDY9>

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £8,000,000 excluding VAT
- £9,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2034
- 8 years

Main procurement category

Services

CPV classifications

- 60130000 - Special-purpose road passenger-transport services

Contract locations

- UKI71 - Barnet

Framework

Open framework scheme end date (estimated)

31 March 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

See tender documents

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

16 January 2026, 12:00pm

Tender submission deadline

10 February 2026, 12:00pm

Submission address and any special instructions

<https://londonbarnet.delta-esourcing.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 March 2026

Award criteria

Name	Type	Weighting
Quality	Quality	90%
Social Value	Quality	10%

Other information

Description of risks to contract performance

London Borough of Barnet recognise at the point of tender publication that known risks may arise during the lifetime of the open framework agreement. These are identified in accordance with Procurement Act 2023, Schedule 8, 5 Materialisation of Known Risk that could jeopardise the satisfactory performance of the contract but because of its nature could not be addressed at point of contract award. Identification of known risks in the tender documents is intended to provide transparency should possibility of modification be required.

The known risks being:

- Change in legislation which has financial implications for contract delivery
- Supplier becoming an "Excluded Supplier"
- Supplier going insolvent/into administration, etc.
- Supplier no longer meeting PSQ criteria

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

London Borough of Barnet

- Public Procurement Organisation Number: PQGD-7479-CGVN

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London

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Region: UKI71 - Barnet

Organisation type: Public authority - sub-central government