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Tender

## **Oracle Legacy Products Support**

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2021/S 000-000523

Procurement identifier (OCID): ocds-h6vhtk-02895f

Published 11 January 2021, 4:32pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

#### **Email**

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

#### **Telephone**

+44 1414830745

#### **Country**

United Kingdom

#### **NUTS code**

UKM - SCOTLAND

**Internet address(es)**

Main address

<https://www.scottishwater.co.uk/>

Buyer's address

<https://www.scottishwater.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Glasgow:-System-and-support-services./C34H4W4UZ6>

Additional information can be obtained from another address:

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

**Contact**

Katherine Darroch

**Email**

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

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+44 1414830745

**Country**

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**NUTS code**

UKM - SCOTLAND

**Internet address(es)**

Main address

<https://www.scottishwater.co.uk/>

Tenders or requests to participate must be submitted to the following address:

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

**Email**

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

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**Internet address(es)**

Main address

[www.scottishwater.co.uk](http://www.scottishwater.co.uk)

**I.6) Main activity**

Water

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Oracle Legacy Products Support

Reference number

SW20/TI&T/1336

#### **II.1.2) Main CPV code**

- 72250000 - System and support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Scottish Water currently has a large ULA Support agreement with Oracle that provides support and maintenance services on a significant number of legacy products within our on-premise IT estate. Scottish Water have recently completed a Technology Refresh programme that has de-risked our IT estate and upgraded many of our core business applications to new solutions in the cloud. Due to this Scottish Water no longer require support for the majority of our Oracle legacy products. However Scottish Water does require support and maintenance for a small number of legacy products that we need to maintain until the remainder of our IT estate is upgraded. Scottish Water is looking to procure a new support and maintenance service for the remaining legacy products which include but are not limited to WebLogic and OBIEE. Depending on the progress of ongoing projects, Scottish Water may also require support and maintenance services for Oracle on-premise databases, Peoplesoft HCM, SOA and BPM.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,200,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKM - SCOTLAND

Main site or place of performance

SCOTLAND

### **II.2.4) Description of the procurement**

Scottish Water currently has a large ULA Support agreement with Oracle that provides support and maintenance services on a significant number of legacy products within our on-premise IT estate. Scottish Water have recently completed a Technology Refresh programme that has de-risked our IT estate and upgraded many of our core business applications to new solutions in the cloud. Due to this Scottish Water no longer require support for the majority of our Oracle legacy products. However Scottish Water does require support and maintenance for a small number of legacy products that we need to maintain until the remainder of our IT estate is upgraded. Scottish Water is looking to procure a new support and maintenance service for the remaining legacy products which include but are not limited to WebLogic and OBIEE. Depending on the progress of ongoing projects, Scottish Water may also require support and maintenance services for Oracle on-premise databases, Peoplesoft HCM, SOA and BPM. Scottish Water is looking for a high quality support service that will deliver excellent customer experience and ensure that the remaining legacy products can operate effectively and efficiently until Scottish Water are able to replace or upgrade the applications using these products during our next regulatory period which begins in April 2021. Scottish Water are looking for the support service to be delivered by a vendor that can demonstrate a proven track record supporting Oracle legacy products with no or minimal business disruption. The successful bidder will need to collaborate with Scottish Water's Digital Partners Capgemini, Atos and Fujitsu to deliver the support services.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,200,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

2 x 1 year extension options

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The Tender documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com/> and through the response manager section using the following access code.

Tender Access Code: C34H4W4UZ6

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Minimum level(s) of standards possibly required

Applicants will be expected to be of sufficient financial and economic standing to support the anticipated contract value. All applicants must complete the financial questions within the pre-qualification questionnaire and tender documents. Financial standing relevant to the anticipated contract value will be determined by Scottish Water based on the response to the pre-qualification questionnaire and any further financial checks deemed necessary

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.1.6) Deposits and guarantees required**

Scottish Water reserves the right to require deposits, guarantees, bonds or other forms of appropriate security

#### **III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

All prices quoted shall be in Sterling (UK) and all payments shall be made in Sterling (UK). Payment shall be made on the basis of completed services in accordance with the agreed contract rates, schedules and conditions of contract

#### **III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

In the event of a group of companies submitting an accepted offer it will be necessary for each member of the group to sign an undertaking that each company in the group will be jointly and severally liable for the satisfactory performance of the contract

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Bidders must comply with modern slavery act and operate an ethical supply chain

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

5 February 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Scottish Water will not accept the ESPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the FTS Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Scottish Water reserves the right to divide the scope of the contract into lots at tender and contract award stages as it deems appropriate. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://scottishwater.delta-esourcing.com/tenders/UK-UK-Glasgow:-System-and-support-services./C34H4W4UZ6>

To respond to this opportunity, please click here:

<https://scottishwater.delta-esourcing.com/respond/C34H4W4UZ6>

GO Reference: GO-2021111-PRO-17624343

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9TW

Telephone

+44 1414298888

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Email

[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

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+44 1414830745

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United Kingdom

Internet address

<https://www.scottishwater.co.uk/>

**VI.4.4) Service from which information about the review procedure may be obtained**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

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[katherine.darroch@scottishwater.co.uk](mailto:katherine.darroch@scottishwater.co.uk)

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