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Tender

## **Stock Management Digital Solution**

New Gorbals Housing Association

F02: Contract notice

Notice identifier: 2022/S 000-000517

Procurement identifier (OCID): ocds-h6vhtk-03089d

Published 7 January 2022, 3:35pm

The closing date and time has been changed to:

**18 February 2022, 5:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

New Gorbals Housing Association

200 Crown Street

Glasgow

G5 9AY

#### **Email**

[info@altprocurement.co.uk](mailto:info@altprocurement.co.uk)

#### **Telephone**

+44 1414293900

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<https://www.newgorbalsha.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11242](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11242)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publiccontractsscotland.gov.uk/>

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Stock Management Digital Solution

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NGHA require the provision of a fully digital and mobile IT system to manage its housing stock of 2700 rented homes and 1900 factored owner occupier homes. Our current systems are server based but new software can be cloud based, if assessed as the best option.

The system is required to cover aspects such as:

- holding all stock records for NGHA owned and managed stock
- holding all records of customers and applicants, and include statistical information
- holding rent accounting, arrears, income maximisation and rent predictions, anti social behaviour, allocations, estate management, void management and service charges
- logging of repairs and integrating with scheduling and workflow for inhouse operative (to include materials ordering, labour costs, invoice approval, completion times, recalls, out of hours call outs
- mobile capability and ability to deal with multiple charging rates
- billing of repairs
- financial and accounting functionality

- case management
- dynamic reporting on KPIs and MI

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support
- 72212214 - Network operating system software development services
- 72212442 - Financial systems software development services
- 72212781 - System management software development services
- 72220000 - Systems and technical consultancy services
- 72250000 - System and support services
- 72253200 - Systems support services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

NGHA require the provision of a fully digital and mobile IT system to manage its housing stock of 2700 rented homes and 1900 factored owner occupier homes. Our current systems are server based but new software can be cloud based, if assessed as the best option.

The system is required to cover aspects such as:

- holding all stock records for NGHA owned and managed stock
- holding all records of customers and applicants, and include statistical information
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- logging of repairs and integrating with scheduling and workflow for inhouse operative (to include materials ordering, labour costs, invoice approval, completion times, recalls, out of hours call outs
- mobile capability and ability to deal with multiple charging rates
- billing of repairs
- financial and accounting functionality
- case management
- dynamic reporting on KPIs and MI

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.6) Estimated value**

Value excluding VAT: £500,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Initial 36 month period with option to extend by a further 24 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As per procurement documentation

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

7 February 2022

Local time

12:00pm

Changed to:

Date

18 February 2022

Local time

5:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

7 February 2022

Local time

12:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 24 months before end date

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=677907](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=677907).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:677907)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom