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Tender

## **Extra Care**

Harrow Council

F02: Contract notice

Notice identifier: 2021/S 000-000489

Procurement identifier (OCID): ocds-h6vhtk-02893d

Published 11 January 2021, 2:04pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Harrow Council

Civic Centre

Harrow

HA1 2XY

#### **Contact**

Mrs Lisa Taylor

#### **Email**

[lisa.taylor@harrow.gov.uk](mailto:lisa.taylor@harrow.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - UNITED KINGDOM

**Internet address(es)**

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.londontenders.org](http://www.londontenders.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.londontenders.org](http://www.londontenders.org)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Extra Care

Reference number

DN493967

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Harrow Adult Social Care (ASC) are expanding their Extra Care provision from the current one scheme to an additional 3 schemes over the next 2-3 years. This will increase the number of citizens living in an Extra Care scheme and requiring care and wellbeing support from 47 to approximately 170. The current contract for delivering the care support within the existing scheme (which has a total of 47 units) expires at the end of June 2021 and the first of the new schemes, which is under construction, will have 56 units and is due to open in June 2021. Both schemes are located in Central Harrow.

The new extra care schemes will expand on the current model recognising the increasing prevalence of dementia and complexity. Extra Care in Harrow is not a replacement for residential care but provides an alternative for citizens who wish to remain living independently for as long as possible with the appropriate care and support and Assistive Technology required to support them to do so and where a Care Act assessment and risk assessment has identified that the citizen is suitable. The care and support will be a strengths-based model of care philosophy that seeks to enable people to become more resilient and do things for themselves rather than having things done for them, including assisting people to re-learn skills where necessary.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

**II.2.4) Description of the procurement**

The Extra Care Schemes are for citizens who are residents in Harrow aged 55 and over with frailty, physical and/or sensory disabilities and/or mild-moderate learning disabilities and/or mild-moderate mental health needs that have been assessed as meeting Care Act eligibility for supporting their social care needs.

The Care and Wellbeing service will be provided through two services. The Core 24/7 service – this will deliver general wellbeing support, care and wellbeing support for temporary and unpredictable fluctuations in the citizen's care planned needs, an enhanced service that works in partnership with the landlord and residents to develop and deliver activities to reduce social isolation and an immediate response to emergencies. The flexi service – this will work with the citizen to develop their care plan within the agreed hours of care identified in their Care Act assessment to enable citizens to receive personalised support, including personal care, to help them meet their outcomes.

The Housing management and housing related support fall outside the remit of the Care and Wellbeing service but the providers will be expected to work in partnership with these providers and with other health, community and voluntary sector services to ensure a holistic approach to delivery and enable positive outcomes for citizens.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £15,400,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

The initial term is 4 years and 9 months with the option to extend for a further 2 years in periods at the discretion of the Council

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 163-397489](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 February 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 February 2021

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

Country

United Kingdom

Internet address

[www.londontenders.org](http://www.londontenders.org)