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Tender

INTELLIGENT AUTOMATION (10137)

NHS Shared Business Services

F02: Contract notice

Notice identifier: 2023/S 000-000486

Procurement identifier (OCID): ocds-h6vhtk-0395cb

Published 9 January 2023, 10:04am

Section I: Contracting authority

I.1) Name and addresses

NHS Shared Business Services

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Contact

Allan Richardson

Email

nsbs.categorymanagementsourcing@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

NHS Shared Business Services Limited

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://discovery.ariba.com/rfx/15074814>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

INTELLIGENT AUTOMATION (10137)

Reference number

10137

II.1.2) Main CPV code

- 48920000 - Office automation software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS Shared Business Services act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) intends to put in place a Framework Agreement that allows NHS organisations and other public sector bodies to purchase Intelligent Automation. The Intelligent Automation Framework intends to provide a contractual vehicle to support the adoption, implementation and on-going development of Intelligent Automation across Approved Organisations, offering access to services and software that will address a wide range of Intelligent Automation solutions. Intelligent Automation (IA) is a developing technology due to its capacity to increase efficiency, reduce costs, and improve quality

Our Approved Organisation list can be found on:

<https://sbs.nhs.uk/proc-framework-agreements-support>

The Framework will be structured using the following Lots;

Lot 1 - Intelligent Automation Services

Lot 2 - Intelligent Automation Software & Licensing

Lot 3 - Intelligent Automation as a Service (IAaaS)

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

II.1.5) Estimated total value

Value excluding VAT: £250,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Intelligent Automation Services

Lot No

1

II.2.2) Additional CPV code(s)

- 72212920 - Office automation software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom

II.2.4) Description of the procurement

This Lot allows Approved Organisations to procure Intelligent Automation Services from consultancy and implementation to on-going support. This Lot is designed for Approved Organisations who require the expertise and specialised support from Intelligent Automation service providers in setting up and implementing an in-house Intelligent Automation service for their organisation, with the end goal being to transfer the day to day running of Intelligent Automation back to the Approved Organisation. It is expected that Approved Organisations will procure such services and solutions on a project by project/requirement by requirement basis.

Bidders must be capable of delivering all the mandatory requirements for this Lot as detailed in the Specification section of the Framework Agreement

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 25 bidders for Lot 1.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Intelligent Automation Software & Licensing

Lot No

2

II.2.2) Additional CPV code(s)

- 48920000 - Office automation software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

This Lot allows Approved Organisations to procure 'off the shelf' Intelligent Automation Software and Licensing direct from software vendor suppliers. This Lot is designed for Approved Organisations who are building or already have an established in-house Intelligent Automation function but require a compliant contractual route to purchase further Intelligent Automation software, solutions and licenses.

Bidders must be capable of delivering all the mandatory requirements for this Lot as detailed in the Specification section of the Framework Agreement

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 25 bidders for Lot 2.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Intelligent Automation as a Service (IAaaS)

Lot No

3

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK - United Kingdom

II.2.4) Description of the procurement

Intelligent Automation as a Service (IAaaS) is an outcome based, Managed Service solution whereby Approved Organisations can fully outsource their Intelligent Automation requirements to a third-party service provider. This Lot is designed to make Intelligent Automation more accessible to Approved Organisations by allowing them to procure on an entirely outcome based/service consumption based, fixed price-per-process operating and commercial subscription model. It is designed for Approved Organisations who want to completely outsource the day to day running of an Intelligent Automation service and solution due to barriers to entry into this area such as funding and lack of internal expertise.

Bidders must be capable of delivering all the mandatory requirements for this Lot as detailed in the Specification section of the Framework Agreement

There are additional Selection Qualification (SQ), Award Questionnaire (AQ) requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 25 bidders for Lot 3.

For all Lots, the maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position for the Lot. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position of the Lot

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please refer to procurement documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 60

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

22 February 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 February 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The value provided in II.2.6 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

The envisaged maximum number of participants to the framework agreement, stated in IV.1.2 is an estimate and is subject to change.

VI.4) Procedures for review

VI.4.1) Review body

NHS Shared Business Services Limited

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Email

nsbs.categorymanagementsourcing@nhs.net

Country

United Kingdom

Internet address

<https://www.sbs.nhs.uk/>