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Not applicable

## **Community Based Debt Advice Services**

Money and Pensions Service

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-000475

Procurement identifier (OCID): ocids-h6vhtk-04bdc1

Published 8 January 2025, 11:56am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Money and Pensions Service

Bedford Borough Hall, 138 Cauldwell Street

Bedford

MK42 9AB

#### **Email**

[commissioningdebt@maps.org.uk](mailto:commissioningdebt@maps.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH2 - Bedfordshire and Hertfordshire

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://maps.org.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Based Debt Advice Services

Reference number

C0614

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Money and Pensions Service (MaPS) is an arm's-length body, sponsored by the Department for Work and Pensions, with a joint commitment to ensure information, guidance and advice is provided to members of the public in the clearest and most cost-effective way.

This Notice is notification that, following a consultation phase, MaPS is now moving into the early stages of market engagement for the commissioning of its community-based debt advice services. MaPS invites the sector to engage and seeks early input to develop the requirements.

This is a first step to engaging widely over the coming months. This phase will involve three virtual engagement events, where we propose to discuss the following elements of the requirements:

Event 1: The competitive process, Geography & lotting, length of agreement, budget & should cost modelling, target clients and delivery channels

Event 2: Payment approach, performance monitoring, data and reporting requirements, value for money

Event 3: Workforce wellbeing, Social Value, accessibility, service transition, quality assurance and training

The content of each session may be subject to final amends.

The virtual engagement events will be held via MS Teams Webinars on the following dates:

Event 1: Thursday 12th December 2024

Event 2: Wednesday 15th January 2025

Event 3: Wednesday 22nd January 2025

To attend an event(s) please follow the registration details provided in section II.2.14. 'Additional information' of this notice.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-037710](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

II.1.4

Read

Text

\*This update is to provide an updated link to register for Event 3, due to a technical issue with the original link. Please re-register for this event via the link below\*

The Money and Pensions Service (MaPS) is an arm's-length body, sponsored by the Department for Work and Pensions, with a joint commitment to ensure information, guidance and advice is provided to members of the public in the clearest and most cost-effective way.

This Notice is notification that, following a consultation phase, MaPS is now moving into the early stages of market engagement for the commissioning of its community-based debt advice services. MaPS invites the sector to engage and seeks early input to develop the requirements.

This is a first step to engaging widely over the coming months.

Following the first event on 12th December, we have decided to add a fourth event to ensure sufficient time is given to this phase of the engagement.

In the first event we covered the following elements: The Competitive Process, Geography & Lotting, Length of Agreement, Budget & Should Cost Modelling.

The following elements will be covered across the next three events: Target Clients, Delivery Channels, Payment approach, Performance Monitoring, Data and Reporting requirements, Value for Money, Workforce Wellbeing, Social Value, Accessibility, Service Transition, Quality Assurance and Training.

The virtual engagement events will be held via MS Teams Webinars on the following dates. To attend an event(s) please select the corresponding links to add the event to your calendar:

Event 2: Wednesday 15th January 2025

<https://events.teams.microsoft.com/event/f17eb6d5-f7e6-4856-8bd3-88126252889c@bbe>

[41032-8fce-4d42-bab5-44e21510886d](#)

Event 3: Wednesday 22nd January 2025 (Please note, this is a new link, created due to a technical issue with the original link, so please re-register via the below link)

<https://events.teams.microsoft.com/event/e84b7389-13e1-4195-9937-9dd2dbcfe1dc@bbe41032-8fce-4d42-bab5-44e21510886d>

Event 4: Thursday 30th January 2025

<https://events.teams.microsoft.com/event/fc255d19-f432-428b-82db-2cd83a0053fa@bbe41032-8fce-4d42-bab5-44e21510886d>

Further information can be found on our social media channels and newsletter:

<https://x.com/MoneyPensionsUK>

<https://www.linkedin.com/feed/>

<https://moneyandpensionsservice.us8.list-manage.com/subscribe?u=876b00eec5e597f5575e5c4dc&id=b6bd848f68>