

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000468-2025>

Contract

Patient Safety and Risk Management Solution

United Lincolnshire Teaching Hospitals NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-000468

Procurement identifier (OCID): ocids-h6vhtk-04164c

Published 8 January 2025, 11:39am

Section I: Contracting authority

I.1) Name and addresses

United Lincolnshire Teaching Hospitals NHS Trust

Lincoln County Hospital, Greetwell Road

Lincoln

LN2 5QY

Contact

Paul Oke

Email

paul.oke@nhs.net

Telephone

+44 1522512512

Country

United Kingdom

Region code

UKF30 - Lincolnshire

Internet address(es)

Main address

<https://www.ulh.nhs.uk>

Buyer's address

<https://www.ulh.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient Safety and Risk Management Solution

Reference number

C221517

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Authority seeks a supplier to provide an LFPSE compliant cloud based Patient Safety and Risk Management Software. The key objectives are:

- (a) Allow the Authority to use the system as its sole source for quality governance and compliance data within the organisation.
- (b) Allow Authority staff to be able to explore variational trends through the system use of triangulated data from multiple sources in charts and graphs.
- (c) The system will also be able to let local teams view their data in a format which highlights any outstanding actions or compliance issues

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £492,340

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF30 - Lincolnshire

II.2.4) Description of the procurement

The Authority seeks a supplier to provide an LFPSE compliant cloud based Patient Safety and Risk Management Software. The key objectives are:

- (a) Allow the Authority to use the system as its sole source for quality governance and compliance data within the organisation.
- (b) Allow Authority staff to be able to explore variational trends through the system use of triangulated data from multiple sources in charts and graphs.
- (c) The system will also be able to let local teams view their data in a format which highlights any outstanding actions or compliance issues

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032867](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 October 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Smartgate Solutions Ltd (T/A Radar Health Care)

Number 1 Leeds, 28 Whitehall Road

Leeds

LS21 1BE

Telephone

+44 7710695468

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08335617

Internet address

<http://www.smartgatesolutions.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £492,000

Total value of the contract/lot: £492,300

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

United Lincolnshire Teaching Hospitals NHS Trust

Greetwell Road

Lincoln

LN2 5QY

Email

kate.savage@ulh.nhs.uk

Country

United Kingdom

Internet address

<https://www.ulh.nhs.uk/>