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Contract

Staff Rostering System

ScotRail Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-000465

Procurement identifier (OCID): ocds-h6vhtk-0347f2

Published 8 January 2024, 10:48am

Section I: Contracting entity

I.1) Name and addresses

ScotRail Trains Limited

Atrium Court, , 50 Waterloo Street

Glasgow

G2 6HQ

Email

kathleen.gay@scotrail.co.uk

Telephone

+44 3448110141

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.scotrail.co.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Staff Rostering System

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Implementation of a fully hosted and supported service to enable the efficient and effective management and production of rosters for all business areas, supporting day to day business operations. ScotRail currently has 5100 members of staff, approximately 4500 are rostered. Rosters require to be produced for various grades of staff including traincrew (drivers, conductors, ticket examiners), station staff and engineering staff. The management of staff rosters is handled at multiple sites across the ScotRail network. ScotRail requires a single system to support the recording of daily hours worked / lost for both rostered and non-rostered staff, allowing a real time overview of business performance and a consistent process for the company-wide management of employee time and attendance. Delivery of an intuitive solution that will support the digital transformation program, allowing process digitisation and automation to improve efficiency,

enhance information security and reduce the time spent carrying out administrative tasks. Comprehensive reporting capability to allow the production of real-time data; improved business intelligence will support the delivery of business KPI's, accurate trend analysis, and help in

identifying and mitigating risk.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48330000 - Scheduling and productivity software package
- 48450000 - Time accounting or human resources software package
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Implementation of a fully hosted and supported service to enable the efficient and effective management and production of rosters for all business areas, supporting day to day business

operations. ScotRail currently has 5100 members of staff, approximately 4500 are rostered.

Rosters require to be produced for various grades of staff including traincrew (drivers, conductors, ticket examiners), station staff and engineering staff. The management of staff rosters is handled at multiple sites across the ScotRail network. ScotRail requires a single

system to support the recording of daily hours worked / lost for both rostered and non-rostered staff, allowing a real time overview of business performance and a consistent process for the company-wide management of employee time and attendance. Delivery of an intuitive solution that will support the digital transformation program, allowing process digitisation and automation to improve efficiency, enhance information security and reduce the time spent carrying out administrative tasks. Comprehensive reporting capability to allow the

production of real-time data; improved business intelligence will support the delivery of business KPI's, accurate trend analysis, and help in identifying and mitigating risk

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This is an award notice for an already completed procurement

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-016717](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 November 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kronos Systems Ltd

Capitol Building, Floor 2, Oldbury

Bracknell, Berkshire

RG12 8FZ

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

Section VI. Complementary information

VI.3) Additional information

This is an award notice

(SC Ref:754551)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Glasgow

Country

United Kingdom

