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Tender

## **Merseyrail Facilities Management (Hard, Soft and Helpdesk)**

MERSEYRAIL ELECTRICS 2002 LIMITED

F05: Contract notice – utilities

Notice identifier: 2021/S 000-000453

Procurement identifier (OCID): ocids-h6vhtk-028919

Published 11 January 2021, 10:40am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

MERSEYRAIL ELECTRICS 2002 LIMITED

Rail House, Lord Nelson Street

LIVERPOOL

L11JF

#### **Contact**

Paul Murthwaite

#### **Email**

[pmurthwaite@merseyrail.org](mailto:pmurthwaite@merseyrail.org)

#### **Country**

United Kingdom

#### **NUTS code**

UKD72 - Liverpool

**Internet address(es)**

Main address

<https://www.merseyrail.org/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<http://redirect.transaxions.com/events/0iejN>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/0iejN>

**I.6) Main activity**

Railway services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Merseyrail Facilities Management (Hard, Soft and Helpdesk)

**II.1.2) Main CPV code**

- 79993000 - Building and facilities management services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Merseyrail Electrics 2002 Ltd (Merseyrail) are seeking a competent and proven supplier to deliver the Hard and Soft elements of Facilities Management services and where possible smaller "man in a van" type requirements.

Suppliers will be granted access to the SQ upon completion of the details asked for in the expression of intent accessed by the link provided above.

Suppliers shall provide:

Contact details

The lots being bid for

Completed return of the Non Disclosure Agreement.

The opportunity will be let to provide facilities management to the end of the Merseyrail concession with Merseytravel in 2028. This will be a 6.5 year contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

It is expected that there will be 2 (two) lots as follows:

Hard FM

Soft FM

Should a supplier be successful at SQ on both lots 1 and 2 we will require an improved commercial offer at ITT.

Suppliers can therefore win one or both lots.

#### **II.2) Description**

### **II.2.1) Title**

Lot 1 Helpdesk and Hard FM

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79993000 - Building and facilities management services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

The main place of performance will be across the Merseyrail Network, with a localised helpdesk.

### **II.2.4) Description of the procurement**

This tender is for the provision of Facilities Management Services, this lot will be for the provision of Hard FM.

The Services to be provided under the Lot 1 Agreement include:

- Helpdesk, Management and Central Support Function;
- Planned and Reactive Maintenance;
- Grounds Maintenance
- Adverse Weather.
- Pest Control
- Legionella

Full details can be found in the draft tender documentation accompanying the Selection Questionnaire.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

78

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 Soft FM

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services

#### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

The main place of performance will be across the Merseyrail Network.

#### **II.2.4) Description of the procurement**

This tender is for the provision of Facilities Management Services, this lot will be for the provision of Soft FM.

The Services to be provided under the Lot 2 Agreement include:

- Cleaning and window cleaning

Full details can be found in the draft tender documentation accompanying the Selection Questionnaire.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

78

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 140-345712](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 February 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

31 March 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Further notices may be published in 2028 dependent on the conditions of any Concessionary Contract Merseyrail is part of at the time.

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Merseyrail is an urban network of vital importance to the transport infrastructure of Liverpool and its environs, operating on the Wirral and Northern Lines within Merseyside. It is one of the most punctual and reliable railway networks in the UK, with consistently high scores for customer satisfaction.

At a glance:

- 75 route miles, outer termini at Southport, Ormskirk, Kirkby, Hunts Cross on the Northern Line, and New Brighton, West Kirby, Chester and Ellesmere Port on the Wirral Line,
- core city centre underground network, including 6.5 miles in tunnels and 5 underground stations, giving easy access to work, study, shopping and leisure,
- underground section includes the original Mersey railway tunnel opened in 1886,
- approximately 100 000 passenger journeys per weekday or 36 million passenger journeys per annum,
- Nearly 50 % of passengers are daily users,
- 67 stations of which 66 are managed by Merseyrail,
- One of the most intensively used networks in the UK with over 800 train services daily (Monday to Friday),

- clockface, regular interval timetable (15 minute frequencies, increasing to 5 minute on city centre sections),
- approximately 1200 staff,
- a fleet of 59 refurbished Class 507 and 508 trains.

Merseyrail is a unique concession in the UK as the Department for transport has been delegated by Parliament to the Merseyside Passenger transport executive (Merseytravel) and the concession agreement is between Merseyrail and Merseytravel. This gives much better local control by local people of local services. Another unique feature is the length of the concession which is 25 years from 20.7.2003 with review dates along the way.

The concession is operated by Merseyrail Electrics 2002 Ltd, a 50/50 Joint Venture company between Serco and Abellio.

Please see the SQ Expression of Interest document for further detail on this procurement.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Merseyrail Electrics 2002 Ltd

Rail House, Lord Nelson Street

Liverpool

L1 1JF

Email

[awilliams@merseyrail.org](mailto:awilliams@merseyrail.org)

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Merseyrail Electrics 2002 Ltd will incorporate a standstill period, following award of the contract. The period shall commence on the day following award notification, and shall be in accordance with the Utilities Contracts Regulations 2016, and all subsequent

amendments and directives. At present, this standstill period shall be no less than 10 calendar days. This period allows unsuccessful tenders to seek further debriefing from Merseyrail Electrics 2002 Ltd before the Contract is entered into.

The Utilities Contracts Regulations 2016 provide for aggrieved parties who have been harmed, or at risk of harm by a breach of the rules, to take action. Any such action must be brought within 30 day (or the first working day thereafter) of the date when the aggrieved party knew or ought reasonably have known about the alleged breach. Where a contract has not been entered into, the Court may order the setting aside of the award decision, or order the authority to amend any document and may award damages. If the Contract has been entered into, the Court may only award damages.