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Contract

Digital Transformation Consultant

Anchor Hanover Group

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000448

Procurement identifier (OCID): ocds-h6vhtk-05593c ([view related notices](#))

Published 5 January 2026, 4:26pm

Scope

Reference

C10168

Description

Core Responsibilities:

Programme Leadership:

- Lead the overall transformation programme for the initial 12 months.
- Drive alignment and prioritisation across Data, Technology, and Change teams.
- Maintain executive engagement and ensure regular, effective communication with the Executive Team and support reporting to Board.

Enterprise Architecture Governance:

- Provide architectural oversight and chair governance forums when required.

Solution Implementation:

- Work with Anchor's preferred Microsoft Dynamics 365 vendor.
- Specific deliverables tbc but include compliance solution, CRM, case management
- Lead the design and delivery of a property hierarchy and golden customer record with the data and business teams.

Strategic Road mapping and Planning:

- Coordinate development of ongoing technology delivery roadmap.
- Develop and maintain an interdependency and resource plan.

Required Skills and Experience

- Extensive experience in leading large-scale, multi-year digital transformation programmes in regulated social housing and care environments
- Proven delivery of Microsoft Dynamics 365-based CRM and compliance solutions integrated with existing housing management solutions
- Deep knowledge and experience of housing and care technology solutions
- Deep understanding of enterprise architecture governance, including leading appropriate governance forums
- Strong programme planning and interdependency management across HR, finance, housing, and customer platforms
- Demonstrated ability to operate independently at senior leadership level, engaging executives and resolving complex programme issues
- Excellent stakeholder communication and leadership skills

Contract 1. Digital Transformation Consultant

Supplier

- CALEB TRANSFORMATION SERVICES LIMITED

Contract value

- £455,000 excluding VAT
- £546,000 including VAT

Above the relevant threshold

Date signed

1 December 2025

Contract dates

- 1 December 2025 to 30 November 2026
- Possible extension to 30 November 2027
- 2 years

Description of possible extension:

Based on key deliverables/milestones being achieved.

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Description
Adherence to time	98% completion to time/milestone delivery based on agreed monthly deliverables/tasks.
Future ready	Optional - preparation for further delivery subject to contract option for year 2.

Submission

Submission type

Requests to participate

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Supplier

CALEB TRANSFORMATION SERVICES LIMITED

- Companies House: 09831421
- Public Procurement Organisation Number: PVGH-4633-CPPX

The Square

Sevenoaks

TN15 7AA

United Kingdom

Email: Calebtransformation@btinternet.com

Region: UKJ46 - West Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Digital Transformation Consultant

Contracting authority

Anchor Hanover Group

- Mutuals Public Register: 7843
- Public Procurement Organisation Number: PYBH-1339-MTCJ

2 Godwin Street

Bradford

BD1 2ST

United Kingdom

Email: allen.norman@anchor.org.uk

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government