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Not applicable

TD1526 - Framework for Standard Home Care Services

Derby City Council

F14: Notice for changes or additional information

Notice identifier: 2021/S 000-000447

Procurement identifier (OCID): ocids-h6vhtk-028913

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Section I: Contracting authority/entity

I.1) Name and addresses

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Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TD1526 - Framework for Standard Home Care Services

Reference number

DN513344

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council is requesting bids for Service Providers to be awarded a place on a framework to provide Standard

Home Care (domiciliary care) Services.

Customers of Home Care Services will:

- Be residents of Derby City
- Be over the age of 18 years
- Have eligible care or support needs as defined by the Council
- Require Home Care as defined above

Customers may have complex and multiple support needs. Service Providers will need to develop personalised

Support Plans that identify clear and quantifiable ways that they will support Customers to achieve their

individual outcomes and remain independent in their own home.

Customers that will require this Service will have a wide range of needs that may include one or a combination

of the following broad headings (please note this list is not exhaustive):

- Physical disability or frailty,
- Learning disability
- Mental Health
- Sensory Disabilities and/or Communication needs
- Dementia or other cognitive difficulties

Tenderers must have Care Quality Commission (CQC) registration in place for the delivery of personal care.

The Service Provider will also be required to be registered with the CQC to be able to deliver personal care in

the City of Derby. Successful Service Providers not already registered to do this, will be required to apply to be

registered to do this within a month of receiving the framework award letter.

Tenderers must have Care Quality Commission rating above 'Inadequate' in place for the delivery of personal

care to be able to bid.

Where a Tenderer is waiting for a rating from the CQC for the delivery of personal care from the CQC, they can

still submit a bid. If subsequently the rating is 'Inadequate', then the service Provider will be required to provide

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an action plan that is satisfactory to the Council that will address all the concerns raised by the CQC within a

timescale agreed with the Council.

Value

The potential framework value is £62,706,904.62 over four years.

Contract Opportunities will only initially be for new Service requirements (care packages). The Council also

reserves the right to review existing care packages and put these out as a Contract Opportunity under this

Framework.

Framework Lots

The framework is split into four geographical Lots.

The Council intends to appoint the following number of Service Providers in each of the following Lots:

Lot 1 – Central Locality = Three Service Providers

Lot 2 – West Locality = Four Service Providers

Lot 3 – East Locality = Three Service Providers

Lot 4 – South Locality = Three Service Providers

A Tenderer MUST state what Lots it is bidding for and their Lot preference.

A Tenderer can bid for all four Lots or any number of Lots.

A Tenderer can only be awarded a maximum of two Lots.

The process for deciding how Lots are allocated to successful Tenderers is described further in the ITT

document.

Framework Operation

The Council reserves the right to open a Lot or Lots and run a open competitive tendering process to replace

existing Framework Service Provider due to failure/poor performance/material breaches etc.

There will also be the option of opening up a Lot or Lots to add an additional Service Provider where there are

capacity issues within that Lot.

Further to the points above there will still be the rule that a Service Provider can only be awarded two Lots, so if

a provider on this Framework already has two Lots, they will not be able to bid for an additional Lot.

The initial Framework Term is two years. The maximum framework term is four years.

Fees

The Council has a set a maximum hourly rate for the provision of Home Care services as part of its Fee

structure. Tenderers must confirm that they accept this Fee structure as part of their Tender response. Details

are in the ITT.

Framework start date is 1st June 2021. (initial term is 2 years plus possible extension of a further two years).

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2020/S 249-622758](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

First line

Instead of

Date

29 January 2021

Local time

9:00am

Read

Date

5 February 2021

Local time

9:00am

Section number

IV.2.7

Place of text to be modified

First line

Instead of

Date

29 January 2021

Local time

9:15am

Read

Date

5 February 2021

Local time

9:15am

VII.2) Other additional information

Submission deadline extended from 9am on the 29/01/2021 to 9am on the 05/02/2021 due to the UK national lockdown, to allow home care providers more time to respond.