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Contract

Independence Focussed Domiciliary Care Service for Worcestershire

Worcestershire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-000426

Procurement identifier (OCID): ocids-h6vhtk-02996b

Published 6 January 2023, 3:09pm

Section I: Contracting authority

I.1) Name and addresses

Worcestershire County Council

Spetchley Rd

Worcester

WR52NP

Contact

procurement@worcestershire.gov.uk

Email

procurement@worcestershire.gov.uk

Telephone

+44 1905843617

Country

United Kingdom

NUTS code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.worcestershire.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independence Focussed Domiciliary Care Service for Worcestershire

Reference number

WCC 00002174

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £219,000,000

II.2) Description

II.2.1) Title

Lot 1

Lot No

Zone 1, SW Worcester, Gt Malvern, Upton

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2

Lot No

Zone 2, Tenbury, Stourport, Bewdley

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3

Lot No

Zone 3, Evesham, Pershore, Broadway, Honeybourne

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4

Lot No

Zone 4, E Worcester City, N Pershore, N & Central Droitwich

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The

appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 5

Lot No

Zone 5, N Kidderminster, Kingsford, Blakedown

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 6

Lot No

Zone 6, W & E & NE & Central Worcester City

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 7

Lot No

Zone 7, S & E Kidderminster, NW Worcester City, Catshill

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 8

Lot No

Zone 8, Central Bromsgrove, Romsley, Barnt Green

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 9

Lot No

Zone 9, E & SE Droitwich, Astwood Bank, W Redditch

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 10

Lot No

Zone 10, E Redditch, Hollywood, E Bromsgrove

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

The purpose of this Tender is to identify a Prime Provider and up to two Secondary Providers for each of 10 Zones that the Council has mapped across the County. The appointed Providers will deliver all new domiciliary care (including Reablement) within the identified Zones. The Tender will be run as a Restricted Process in accordance with Regulations 28 and 65 of the Public Contracts Regulations 2015 and will comprise 2 Stages to be advertised separately.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-004602](#)

Section V. Award of contract

Contract No

WCC2174

Lot No

1

Title

Zone 1, SW Worcester, Gt Malvern, Upton

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sevacare (Uk) Ltd T/A Mayfair Homecare

Unit 9 Pendeford Place, Pendeford Business Park, Wobaston Road, Wolverhampton,
West Midlands, WV9 5HD

Wolverhampton

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03615347

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £3,617,163

Section V. Award of contract

Contract No

WCC2174

Lot No

2

Title

Zone 2, Tenbury, Stourport, Bewdley

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

CM Community Care Services Ltd

Wolverhampton

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

2311237

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Agincare UK Ltd

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

National registration number

6099679

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £17,943,400

Section V. Award of contract

Contract No

WCC2174

Lot No

3

Title

Zone 3, Evesham, Pershore, Broadway, Honeybourne

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Sevacare (UK) Ltd (t/a Mayfair Homecare)

Wolverhampton

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

3615347

The contractor is an SME

No

V.2.3) Name and address of the contractor

Social Care Academy Ltd

Evesham

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £7,331,104

Section V. Award of contract

Contract No

WCC2174

Lot No

4

Title

Zone 4, E Worcester City, N Pershore, N & Central Droitwich

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sevacare (UK) Ltd (t/a Mayfair Homecare)

Wolverhampton

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

National registration number

3615347

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £7,839,362

Section V. Award of contract

Contract No

WCC2174

Lot No

5

Title

Zone 5, N Kidderminster, Kingsford, Blakedown

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Carefour Services Ltd

Worcester

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

10132155

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Agincare UK Ltd

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

National registration number

6099679

The contractor is an SME

No

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £15,819,053

Section V. Award of contract

Contract No

WCC2174

Lot No

6

Title

Zone 6, W & E & NE & Central Worcester City

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.3) Name and address of the contractor

Agincare UK Ltd

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

National registration number

6099679

The contractor is an SME

No

V.2.3) Name and address of the contractor

Carefour Services Ltd

Worcester

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

10132155

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £19,063,578

Section V. Award of contract

Contract No

WCC2174

Lot No

7

Title

Zone 7, S & E Kidderminster, NW Worcester City, Catshill

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care Force Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

02874442

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Carefour Services Ltd

Worcester

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

10132155

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £20,579,705

Section V. Award of contract

Contract No

WCC2174

Lot No

8

Title

Zone 8, Central Bromsgrove, Romsley, Barnt Green

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

GG Total Care Ltd t/a Caremark Redditch & Bromsgrove

Redditch

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

11410782

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Force Ltd

Harrow

Country

United Kingdom

NUTS code

- UKI74 - Harrow and Hillingdon

National registration number

2874442

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £17,500,933

Section V. Award of contract

Contract No

WCC2174

Lot No

9

Title

Zone 9, E & SE Droitwich, Astwood Bank, W Redditch

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.3) Name and address of the contractor

GG Total Care Ltd t/a Caremark Redditch & Bromsgrove

Redditch

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

11410782

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Premier Care (Midlands) Ltd

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

National registration number

4529518

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £13,376,151

Section V. Award of contract

Contract No

WCC2174

Lot No

10

Title

Zone 10, E Redditch, Hollywood, E Bromsgrove

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 June 2022

V.2.2) Information about tenders

Number of tenders received: 45

Number of tenders received from SMEs: 37

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 45

Number of tenders received by electronic means: 45

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

GG Total Care Ltd t/a Caremark Redditch & Bromsgrove

Redditch

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

11410782

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Homecare4u Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

7455354

The contractor is an SME

No

V.2.3) Name and address of the contractor

Old Friends Care Ltd

Redditch

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

4830566

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £219,000,000

Total value of the contract/lot: £19,755,593

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom