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Tender

Taxi Hire Services

BBC (British Broadcasting Corporation)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

2026 01 RA Taxi Hire Services

Description

This is the Procurement for the provision of Taxis Services to the Beneficiaries. The BBC's existing current contract for these services is expiring, and the BBC is looking to re-tender this contract.

The BBC intends to procure a safe, efficient, and sustainable taxi service available when and where our travellers need it, with a digital platform that supports secure, frictionless booking, robust reporting and tax compliance, and effective contract management. We have built our requirement for taxi booking services to include the UK and overseas.

Our strategic pillars for the future of this service are:

Value for money and availability: A cost-efficient taxi service with 24/7 global coverage for staff, on-air staff/contributors and equipment, delivering confirmed availability when and where the BBC needs it.

Safety, quality and sustainability: A safe, fully compliant service with verified fully licenced drivers and compliant, low-emission vehicles that meet BBC standards and advance Net Zero goals.

User experience and technology: An enterprise grade, accessible platform with single sign on, real-time tracking and integrations that enable secure, frictionless booking.

Visibility and control: Robust management information and controls providing full oversight of journeys, spend, CO₂ and policy adherence, with automated reporting.

Total value (estimated)

- £52,500,000 excluding VAT
- £63,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2027 to 30 June 2030
- Possible extension to 30 June 2032
- 5 years

Description of possible extension:

The contract can be extended by up to 2 years up to 30/06/2032.

The number and duration of extensions to be determined at a later stage.

Whilst this is not an exclusive arrangement, in the event of an increase in volumes, the BBC may direct award similar goods, services or works during the term of the contract to

the successful supplier(s).

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services
- 60112000 - Public road transport services
- 60170000 - Hire of passenger transport vehicles with driver
- 60171000 - Hire of passenger cars with driver
- 60130000 - Special-purpose road passenger-transport services
- 60100000 - Road transport services

Contract locations

- UK - United Kingdom

Lot constraints

Description of how multiple lots may be awarded:

A supplier can be awarded a single lot or both lots

Lot Lot 1. Ride-hail

Description

Ride-hail/on-demand requirements: Real-time, app-based taxi bookings with timely fulfilment of requirements.

Please note that, as this is non-committed spend, the per lot values figures (£) below are estimated based on historic spend on these types of services.

Lot value (estimated)

- £35,500,000 excluding VAT
- £42,600,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 2. Pre-Book and Specialist requirements

Description

Pre-Book and Specialist requirements:

Pre-booked requirements (any bookings over 1 hour in advance) across the UK and internationally; and Specialist bookings for any production specific requirements including travel for on-air staff/contributors, unit drivers, group and event moves.

Please note that, as this is non-committed spend, the per lot values figures (£) below are estimated based on historic spend on these types of services.

Lot value (estimated)

- £17,000,000 excluding VAT
- £20,400,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot Lot 1. Ride-hail

Lot Lot 2. Pre-Book and Specialist requirements

For full details please refer to tender documentation

Suppliers are required to have a minimum annual turnover of £14.2 m to participate in Lot 1

Suppliers are required to have a minimum annual turnover of £6.8 m to participate in Lot 2

Technical ability conditions of participation

Lot Lot 1. Ride-hail

Lot Lot 2. Pre-Book and Specialist requirements

For full details please refer to tender documentation

Particular suitability

Lot Lot 1. Ride-hail

Lot Lot 2. Pre-Book and Specialist requirements

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

26 January 2026, 5:00pm

Submission type

Tenders

Tender submission deadline

30 January 2026, 5:00pm

Submission address and any special instructions

In order to take part in this tender, please take the following steps:1 - Register your company on the Jaggaer eSourcing portal (this is only required once): 1.1 Go to <https://bbc.bravosolution.co.uk1.2> - Click the link on the login page to register.1.3 - Accept the terms and conditions and click 'Continue'.1.4 - Enter your correct business and user details.1.5 - Note the username you chose and click 'Save' when complete.1.6 - You will shortly receive an email with your temporary password.*2 - Express an interest in the

tender:2.1 - Login to the portal with the username/password.2.2 - Click the 'ITT Open to all Suppliers' link.2.3 - Click on the relevant ITT to access the content.2.4 - Click the 'Express Interest' button at the top of the page. Once you accept the Conditions of Confidentiality, this will move the ITT into your 'My ITTs page. (This is a secure area reserved for your projects only).2.5 - You can now access any attachments by clicking 'Buyer Attachments' in the 'ITT Details' box.*3. Responding to the tender:3.1 - Click 'My Response' under ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining).3.2 - All ITT documentation can be found within the eTendering portal.3.3 - Note the deadline for completion, and then follow the onscreen instructions to complete the ITT.3.4 You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance, please consult the online help, or contact the Jaggaer eSourcing help desk.* * All questions relating to this ITT should be submitted via the BBC's eSourcing portal at <https://bbc.bravosolution.co.uk>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

9 October 2026

Recurring procurement

Publication date of next tender notice (estimated): 5 January 2032

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Cost	Cost	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Competitive Flexible Procedure with included Conditions of Participation.

The procedure will consist of the following stages:

Invitation to Tender ITT and Final Stage:-

Initial ITT

Clarifications

Evaluation and Shortlisting

Final ITT Stage

Award

For full details please refer to the Tender Documents

Contracting authority

BBC (British Broadcasting Corporation)

- Public Procurement Organisation Number: PJRB-3233-GTQL

Broadcasting House, Portland Place

London

W1A 1AA

United Kingdom

Email: no_reply@bbc.co.uk

Website: <http://www.bbc.co.uk/supplying/>

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government