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Tender

## **Provision of IT Platform for Referral Management and Advice and Guidance to Somerset Integrated Care Board**

NHS Somerset Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-000418

Procurement identifier (OCID): ocds-h6vhtk-03959e

Published 6 January 2023, 2:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Somerset Integrated Care Board

Wynford House, Lufton Way, Yeovil,

Somerset

BA22 8HR

#### **Contact**

Donna Harrington

#### **Email**

[Donnaharrington@nhs.net](mailto:Donnaharrington@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKK23 - Somerset

**NHS Organisation Data Service**

11X

**Internet address(es)**

Main address

[www.nhssomerset.nhs.uk](http://www.nhssomerset.nhs.uk)

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of IT Platform for Referral Management and Advice and Guidance to Somerset Integrated Care Board

Reference number

WA12753

#### **II.1.2) Main CPV code**

- 72260000 - Software-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Somerset are seeking expressions of interest from organisations to provide an asynchronous and synchronous IT solution for the provision of Advice and Guidance between practitioners and clinicians for use by all within their respective Integrated Care System.

A robust and effective Advice and Guidance digital platform solution is central to the vision outlined in the NHS Long Term Plan of 'one click away' specialist advice and guidance for primary care.

The Commissioner requires the provision to support senior clinician advice and guidance for acute care pre-admission/pre referral communications between Primary care (including community and paramedic staff) and Secondary care for use across both Urgent and Planned Care pathways, and to enable uploading and sending documents and images from mobile devices/laptops to support patient outcome and ease of access to the health care providers.

The contract will be let for an initial period of 2 years, with optional extension of up to a further 2 years, to a maximum total length of 4 years. The value for the initial 1st year term is £252,000 and the maximum whole life (2 year) value is £504,000. All values provided are

inclusive of any non-recoverable VAT.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

### **II.1.5) Estimated total value**

Value excluding VAT: £504,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

NHS Somerset are seeking expressions of interest from organisations to provide an asynchronous and synchronous IT solution for the provision of Advice and Guidance between practitioners and clinicians for use by all within their respective Integrated Care System.

A robust and effective Advice and Guidance digital platform solution is central to the vision outlined in the NHS Long Term Plan of 'one click away' specialist advice and guidance for primary care.

The Commissioner requires the provision to support senior clinician advice and guidance for acute care pre-admission/pre referral communications between Primary care (including community and paramedic staff) and Secondary care for use across both Urgent and Planned Care pathways, and to enable uploading and sending documents and images from mobile devices/laptops to support patient outcome and ease of access to the health care providers.

The solution should utilise and integrate with NHS e-Referral Service, acute and community hospital Patient Administration and Medical record systems and Primary care medical information systems. The solution should utilise a range of quick and simple delivery modes including direct call access to a specialist, ability to send multimedia content (e.g., photographs / documents / scans) and written record of the exchange, with the potential ability to send videos where appropriate. Each mode of delivery should be configurable and

adaptable on a specialty basis, with potential for a wider team approach to response. Advice must be made available through this single system which also notifies the requestor when a response is available.

The contract will be let for an initial period of 2 years, with optional extension of up to a further 2 years, to a maximum total length of 4 years.

The value for the initial 1st year term is £252,000 and the maximum whole life (2 year) value is £504,000. All values provided are inclusive of any non-recoverable VAT.

This procurement is being carried out by NHS South, Central & West Commissioning Support Unit (SCW) on behalf of the Authority.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £504,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The contract will be let for an initial period of 2 years, with optional extension of up to a further 2 years, to a maximum total length of 4 years.

## **II.2.14) Additional information**

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 February 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 12 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

6 February 2023

Local time

1:00pm

Place

<https://health-family.force.com/s/Welcome>.

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

The contracting authorities will observe the 10 day standstill period described in the Public Contracts Regulations 2015. Unsuccessful Bidders and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/applicant was unsuccessful. Deadlines for lodging appeals should be in accordance with the Regulations

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court in London

London

Country

United Kingdom