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Contract

## **SC23191 Coroner Removals and Transfer Service**

Kent County Council

F03: Contract award notice

Notice identifier: 2025/S 000-000386

Procurement identifier (OCID): ocds-h6vhtk-044f05

Published 7 January 2025, 3:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Invicta House

Maidstone

ME14 1XQ

#### **Contact**

Mr Joseph Kay

#### **Email**

[Joseph.Kay@kent.gov.uk](mailto:Joseph.Kay@kent.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SC23191 Coroner Removals and Transfer Service

Reference number

DN716972

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Coroners are independent judicial officers, appointed by the local authority within the coroner area. Local authorities have a legal obligation to support the work of Coroner's, to fund all the costs of the service and to provide the necessary resources to enable them to carry out their statutory obligations under the Coroners and Justice Act 2009. This includes the provision of appropriate contractual arrangements for the removal of the deceased. For the four Kent coroner areas of Mid Kent & Medway, North-West Kent, North-East Kent and Central & South-East Kent, KCC is the lead authority for the administrative areas of Kent and Medway.

There are two requirements for this service:

Lot 1: Coroner Removals Service

Lot 2: Coroner Transfers Service

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,360,000

## **II.2) Description**

### **II.2.1) Title**

Lot 1 :Coroners Removals Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

The Coroners Removals Service (Lot 1) has been separated into 15 contract areas:

1 (A) - Sevenoaks A (above A25)

1 (B) - Sevenoaks B (below A25)

1 (C) - Dartford & Gravesham

1 (D) - Tunbridge Wells

1 (E) - Tonbridge and Malling

1 (F) - Medway

1 (G) - Maidstone

1 (H) - West Swale

1 (I) - East Swale

1 (J) - Ashford

1 (K) - Canterbury

1 (L) - Shepway

1 (M) - Thanet

1 (N) - Dover NEK

1 (O) - Dover CSEK

The Coroners Removals Service includes the provision of appropriate contractual arrangements for the removal of the deceased to a designated mortuary. The movement of the deceased to the mortuary constitutes a "Coroners Removal".

Where an organisation is awarded a contract area, they are responsible for providing this service throughout the specified area. They must deliver this service 24/7, 365 days a year, and in accordance with the service requirements as detailed within the specification.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

All tenderers had to achieve a "Pass" for their quality response to be evaluated on their price submission for each contract Lot. Price is not the only award criterion and all criteria are stated only in the procurement documents.

### **II.2) Description**

#### **II.2.1) Title**

Lot 2 Coroners Transfers Service

Lot No

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

The Coroners Transfers Service (Lot 2) has been separated into 2 contract areas:

2 (A) West Kent Transfers

2 (B) East Kent Transfers

In certain circumstances, it is necessary to transfer the deceased from a designated mortuary to another designated mortuary. These transfers can occur locally as a transfer between mortuaries within Kent and Medway but can occur outside of Kent.

Where an organisation is awarded a contract area, they are responsible for providing this service throughout the specified area. They must deliver this service 24/7, 365 days a year, and in accordance with the service requirements as detailed within the specification.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

All tenderers had to achieve a "Pass" for their quality response to be evaluated on their price submission for each contract Lot. Price is not the only award criterion and all criteria are stated only in the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-019481](#)

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 A

### **Title**

Lot 1 (A) Sevenoaks A

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £154,000

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**Section V. Award of contract**

**Contract No**

SC23191 Coroners Removals Service

**Lot No**

1 B

**Title**

Lot 1 (B) Sevenoaks B



A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £154,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 C

### **Title**

Lot 1 (C) Dartford & Gravesham

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £356,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 D

### **Title**

Lot 1 (D) Tunbridge Wells

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £249,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 E

### **Title**

Lot 1 (E) Tonbridge and Malling

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £241,000

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**Section V. Award of contract**

**Contract No**

SC23191 Coroners Removals Service

**Lot No**

1 F

**Title**

Lot 1 (F) Medway

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £465,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 G

### **Title**

Lot 1 (G) Maidstone

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £329,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 H

### **Title**

Lot 1 (H) West Swale

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jacksons Hub Limited

39 North Street



Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £201,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 |

### **Title**

Lot 1 (I) East Swale

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £86,700

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**Section V. Award of contract**

**Contract No**

SC23191 Coroners Removals Service

**Lot No**

1 J

**Title**

Lot 1 (J) Ashford

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £272,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 K

### **Title**

Lot 1 (K) Canterbury

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £398,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 L

### **Title**

Lot 1 (L) Shepway

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £227,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 M

### **Title**

Lot 1 (M) Thanet

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £409,000

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**Section V. Award of contract**

**Contract No**

SC23191 Coroners Removals Service

**Lot No**

1 N

**Title**

Lot 1 (N) Dover NEK

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Woollard & Kent Funeral Services

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £153,000



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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Removals Service

### **Lot No**

1 O

### **Title**

Lot 1 (O) Dover CSEK

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £167,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Transfer Service

### **Lot No**

2 A

### **Title**

Lot 2 (A) West Kent

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jacksons Hub limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £378,000

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## **Section V. Award of contract**

### **Contract No**

SC23191 Coroners Transfers Service

### **Lot No**

2 B

### **Title**

Lot 2 (B) East Kent

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

29 November 2024

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £120,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Important Information Regarding the Award Decision for the Removals Service:

Award Decision - The Council restricted the number of lots a supplier could be awarded for the Coroners Removals Service to a maximum of 5 contract area, to build resilience into the service. The Council reserved the right to exceed this restriction to guarantee service coverage for this contract. In the tender documents, The Council stated that we "reserve the right to award a supplier more than 5 lots, should the service not be covered for all contract lots following the tendering process". The Council has exercised this right in the award of Lot 1 (L) Shepway.

Important Information Regarding Contract Award Value for the Removals and Transfers Service:

Award Value - The award value for each contract area has been calculated using indicative volumes for the Removals and Transfers service in 2023/2024. Each supplier submitted a fixed Fee per Removal Rate for the areas they were tendering for in the forthcoming contract. This fixed Fee per Removal Rate of the awarded supplier has been multiplied by the historic service volumes from April 2023 - April 2024 to calculate an indicative figure (a yearly cost) for each area. This figure has been multiplied by the total length of the contract, including all available extensions, to provide an indicative figure for the duration of the contract. This fee is subject to service volumes within the contract period (from January 1st 2025 - December 31st 2029), meaning the figures will vary from those that have been published by the Council.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

County Hall

Maidstone

ME14 1XQ

Country

United Kingdom

