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Contract

SC23191 Coroner Removals and Transfer Service

Kent County Council

F03: Contract award notice

Notice identifier: 2025/S 000-000386

Procurement identifier (OCID): ocds-h6vhtk-044f05

Published 7 January 2025, 3:42pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Invicta House

Maidstone

ME14 1XQ

Contact

Mr Joseph Kay

Email

Joseph.Kay@kent.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC23191 Coroner Removals and Transfer Service

Reference number

DN716972

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Coroners are independent judicial officers, appointed by the local authority within the coroner area. Local authorities have a legal obligation to support the work of Coroner's, to fund all the costs of the service and to provide the necessary resources to enable them to carry out their statutory obligations under the Coroners and Justice Act 2009. This includes the provision of appropriate contractual arrangements for the removal of the deceased. For the four Kent coroner areas of Mid Kent & Medway, North-West Kent, North-East Kent and Central & South-East Kent, KCC is the lead authority for the administrative areas of Kent and Medway.

There are two requirements for this service:

Lot 1: Coroner Removals Service

Lot 2: Coroner Transfers Service

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,360,000

II.2) Description

II.2.1) Title

Lot 1 :Coroners Removals Service

Lot No

1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The Coroners Removals Service (Lot 1) has been separated into 15 contract areas:

1 (A) - Sevenoaks A (above A25)

1 (B) - Sevenoaks B (below A25)

1 (C) - Dartford & Gravesham

1 (D) - Tunbridge Wells

1 (E) - Tonbridge and Malling

1 (F) - Medway

1 (G) - Maidstone

1 (H) - West Swale

1 (I) - East Swale

1 (J) - Ashford

1 (K) - Canterbury

1 (L) - Shepway

1 (M) - Thanet

1 (N) - Dover NEK

1 (O) - Dover CSEK

The Coroners Removals Service includes the provision of appropriate contractual arrangements for the removal of the deceased to a designated mortuary. The movement of the deceased to the mortuary constitutes a “Coroners Removal”.

Where an organisation is awarded a contract area, they are responsible for providing this service throughout the specified area. They must deliver this service 24/7, 365 days a year, and in accordance with the service requirements as detailed within the specification.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All tenderers had to achieve a "Pass" for their quality response to be evaluated on their price submission for each contract Lot. Price is not the only award criterion and all criteria are stated only in the procurement documents.

II.2) Description

II.2.1) Title

Lot 2 Coroners Transfers Service

Lot No

2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

The Coroners Transfers Service (Lot 2) has been separated into 2 contract areas:

2 (A) West Kent Transfers

2 (B) East Kent Transfers

In certain circumstances, it is necessary to transfer the deceased from a designated mortuary to another designated mortuary. These transfers can occur locally as a transfer between mortuaries within Kent and Medway but can occur outside of Kent.

Where an organisation is awarded a contract area, they are responsible for providing this service throughout the specified area. They must deliver this service 24/7, 365 days a year, and in accordance with the service requirements as detailed within the specification.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

All tenderers had to achieve a "Pass" for their quality response to be evaluated on their price submission for each contract Lot. Price is not the only award criterion and all criteria are stated only in the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-019481](#)

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 A

Title

Lot 1 (A) Sevenoaks A

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £154,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 B

Title

Lot 1 (B) Sevenoaks B

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £154,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1C

Title

Lot 1 (C) Dartford & Gravesham

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub Limited

39 North Street

Stroud

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £356,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 D

Title

Lot 1 (D) Tunbridge Wells

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £249,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 E

Title

Lot 1 (E) Tonbridge and Malling

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HATS Group Limited

De Havilland Court, Pen St

Amersham

HP70PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £241,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 F

Title

Lot 1 (F) Medway

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £465,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 G

Title

Lot 1 (G) Maidstone

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £329,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 H

Title

Lot 1 (H) West Swale

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £201,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

11

Title

Lot 1 (I) East Swale

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £86,700

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1J

Title

Lot 1 (J) Ashford

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £272,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 K

Title

Lot 1 (K) Canterbury

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £398,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 L

Title

Lot 1 (L) Shepway

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub Limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £227,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 M

Title

Lot 1 (M) Thanet

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £409,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

1 N

Title

Lot 1 (N) Dover NEK

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Woollard & Kent Funeral Services

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £153,000

Section V. Award of contract

Contract No

SC23191 Coroners Removals Service

Lot No

10

Title

Lot 1 (O) Dover CSEK

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £167,000

Section V. Award of contract

Contract No

SC23191 Coroners Transfer Service

Lot No

2 A

Title

Lot 2 (A) West Kent

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jacksons Hub limited

39 North Street

Strood

ME24SJ

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £378,000

Section V. Award of contract

Contract No

SC23191 Coroners Transfers Service

Lot No

2 B

Title

Lot 2 (B) East Kent

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Woollard & Kent Funeral Services Limited

128 Tankerton Road

Whitstable

CT52AN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £120,000

Section VI. Complementary information

VI.3) Additional information

Important Information Regarding the Award Decision for the Removals Service:

Award Decision - The Council restricted the number of lots a supplier could be awarded for the Coroners Removals Service to a maximum of 5 contract area, to build resilience into the service. The Council reserved the right to exceed this restriction to guarantee service coverage for this contract. In the tender documents, The Council stated that we "reserve the right to award a supplier more than 5 lots, should the service not be covered for all contract lots following the tendering process". The Council has exercised this right in the award of Lot 1 (L) Shepway.

Important Information Regarding Contract Award Value for the Removals and Transfers Service:

Award Value - The award value for each contract area has been calculated using indicative volumes for the Removals and Transfers service in 2023/2024. Each supplier submitted a fixed Fee per Removal Rate for the areas they were tendering for in the forthcoming contract. This fixed Fee per Removal Rate of the awarded supplier has been multiplied by the historic service volumes from April 2023 - April 2024 to calculate an indicative figure (a yearly cost) for each area. This figure has been multiplied by the total length of the contract, including all available extensions, to provide an indicative figure for the duration of the contract. This fee is subject to service volumes within the contract period (from January 1st 2025 - December 31st 2029), meaning the figures will vary from those that have been published by the Council.

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

County Hall

Maidstone

ME14 1XQ

Country

United Kingdom