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Contract

## **Merchant Acquirer, Equipment and Payment Gateway Services**

Glasgow City Council

F03: Contract award notice

Notice identifier: 2021/S 000-000385

Procurement identifier (OCID): ocids-h6vhtk-0288d5

Published 8 January 2021, 4:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Glasgow City Council

Chief Executives Department, City Chambers

Glasgow

G2 1DU

#### **Email**

[caroline.dougan@glasgow.gov.uk](mailto:caroline.dougan@glasgow.gov.uk)

#### **Telephone**

+44 1412876845

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

[www.glasgow.gov.uk](http://www.glasgow.gov.uk)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00196](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Merchant Acquirer, Equipment and Payment Gateway Services

Reference number

GCC004871CPU

**II.1.2) Main CPV code**

- 66110000 - Banking services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council has an ongoing requirement for Merchant Acquirer and Payment Gateway services (also known as MAS) to allow the Council to accept payments by debit and credit cards.

Merchant Acquiring Services are an integral part of the debit and credit card payment transaction process. The services are required to enable merchants and retailers (in this case the Council) to accept card payments, with the acquirer acting as the link between the Council, the card association (e.g. Visa or Mastercard) and the issuing bank for the customer's payment card. The acquirer collects the card based payments from the issuing bank and credits the Council's nominated bank account with the customer's payment.

The services enable the processing, authorisation and settlement of customer payments by debit and credit card where these have been made to the Council in person, by telephone or online.

The Merchant Acquirer is responsible for transferring payment for income streams including Council Tax, Non Domestic Rates and other sundry debt income. The Council requires this service to be provided without interruption as the supplier underpins the collection of income.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £960,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

#### **II.2.4) Description of the procurement**

Merchant Acquiring Services is an integral part of the debit and credit card payment transaction process. The services are required to enable merchants and retailers (in this case the Council) to accept card payments, with the acquirer acting as the link between the Council, the card association (e.g. Visa or Mastercard) and the issuing bank for the

customer's payment card. The acquirer collects the card based payments from the issuing bank and credits the Council's nominated bank account with the customer's payment.

The services enable the processing, authorisation and settlement of customer payments by debit and credit card where these have been made to the Council in person, by telephone or online.

The Merchant Acquirer is responsible for transferring payment for income streams including Council Tax, Non Domestic Rates and other sundry debt income. The Council requires this service to be provided without interruption as the supplier underpins the collection of income.

#### **II.2.5) Award criteria**

Quality criterion - Name: Services / Weighting: 70

Price - Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Due to GCC's inhouse project to deliver a new Income Management System which is interlinked to and will not function without MAS to support the secure transfer of payments and refunds between the Council and the card user. Also the council's system for parking and bus lane fines requires to be supported by an agreed list of MAS providers as stipulated by the system supplier.

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

GCC004871CPU

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section V. Award of contract**

### **Contract No**

GCC004871CPU

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 February 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Worldpay

25 The Walbrook

London

EC4N 8AF

Email

[tony.phhipps@worldpay.com](mailto:tony.phhipps@worldpay.com)

Telephone

+44 2036646150

Country

United Kingdom

NUTS code

- UK - UNITED KINGDOM

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £960,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

David Craig is the account manager for Glasgow City Council.

David Craig- Account Director 07767671829

[david.craig@fisglobal.com](mailto:david.craig@fisglobal.com)

(SC Ref:636345)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court and Justice of the Peace Court

PO BOX 23 1 Carlton Place

Glasgow

G5 9DA

Email

[glasgow@scotcourts.gov.uk](mailto:glasgow@scotcourts.gov.uk)

Country

United Kingdom

Internet address

[www.scotcourts.gov.uk](http://www.scotcourts.gov.uk)