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Contract

Healthwatch Sheffield

Sheffield City Council

F03: Contract award notice

Notice identifier: 2025/S 000-000383

Procurement identifier (OCID): ocids-h6vhtk-04695c

Published 7 January 2025, 3:31pm

Section I: Contracting authority

I.1) Name and addresses

Sheffield City Council

Town Hall, Pinstone Street,

Sheffield

S1 2HH

Contact

Adam Elwis

Email

adam.elwis@sheffield.gov.uk

Telephone

+44 01142053372

Country

United Kingdom

Region code

UKE32 - Sheffield

National registration number

(GB) 173 5488 38

Internet address(es)

Main address

<http://sheffield.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/104130>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Sheffield

Reference number

87690

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Every English local authority has a duty to make provisions for the delivery of Healthwatch statutory activity in their local area. This means establishing a contractual arrangement with an independent organisation that should be a social enterprise that delivers Healthwatch activity. Healthwatch are set apart from the statutory structures, voluntary and community sector they work within, as they perform public functions, deliver statutory duties and receive public funding. This is recognised in law, for instance, as Healthwatch have specific requirements under the Freedom of Information Act as well as Healthwatch legislation. Sheffield City Council (SCC) is responsible for commissioning the functions of Healthwatch in Sheffield and ensuring their delivery. SCC is seeking to commission a Healthwatch service for a 7 year period with an option to extend for an additional 2 +1 period.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,400,000

II.2) Description**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

II.2.4) Description of the procurement

Every English local authority has a duty to make provisions for the delivery of Healthwatch statutory activity in their local area. This means establishing a contractual arrangement with an independent organisation that should be a social enterprise that delivers Healthwatch activity. Healthwatch are set apart from the statutory structures, voluntary and community sector they work within, as they perform public functions, deliver statutory duties and receive public funding. This is recognised in law, for instance, as Healthwatch

have specific requirements under the Freedom of Information Act as well as Healthwatch legislation. Their core purpose of making sure the views of the public shape the health and care services they need, requires them to be:

- Independent in purpose - amplifying the voice and experiences of the most pressing and difficult issues in health and social care.
- Independent in voice - speaking up on behalf of sometimes unpopular causes or groups who are marginalised and/or face disadvantage or discrimination.
- Independent in action - designing and delivering activities that best meet the needs of the people they serve.

If Healthwatch are to hold others to account, they themselves must operate with integrity, accountability and transparency to have credibility with the communities they serve. Sheffield City Council (SCC) is responsible for commissioning the functions of Healthwatch in Sheffield and ensuring their delivery. SCC is seeking to commission a Healthwatch service for a 7 year period with an option to extend for an additional 2 +1 period. This specification is not prescriptive in terms of service delivery. The Provider is expected to design Healthwatch Sheffield in a way they feel best delivers the rest of the requirements, within an overall framework. However the requirements set out in the following sections need to be met.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-016055](#)

Section V. Award of contract

Contract No

1

Title

Healthwatch Sheffield

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Voluntary Action Sheffield

The Circle, 33 Rockingham Street

Sheffield

S1 2FW

Email

h.sims@vas.org.uk

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

National registration number

Voluntary Action Sheffield

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,400,000

Total value of the contract/lot: £2,400,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

<https://www.sheffield.gov.uk>

VI.4.2) Body responsible for mediation procedures

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

<https://www.sheffield.gov.uk>

VI.4.4) Service from which information about the review procedure may be obtained

Sheffield City Council

Sheffield Town Hall, Pinstone Street,

Sheffield

Country

United Kingdom

Internet address

<https://www.sheffield.gov.uk>

