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Planning

Defence's Digital Workplace

Ministry of Defence

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-000372

Procurement identifier (OCID): ocds-h6vhtk-05f5f6 ([view related notices](#))

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Scope

Description

Future Managed Service Provider (MSP) Requirement – Defence's Digital Workplace

Defence Digital intends to award a future contract for a Managed Service Provider (MSP) to assume responsibility for, operate, and further develop Defence's End-User Services at the OFFICIAL tier.

As part of this process, Defence Digital is commencing Early Market Engagement (EME) to inform and shape the requirement, and to engage with potential suppliers ahead of formal procurement activities.

Scope of Services

Services are delivered through a suite of MOD-owned technology solutions, including SaaS, PaaS, IaaS, and on-premise systems.

These capabilities are grouped into Foundation, Workplace, and Platform Management services.

The environment supports over 200,000 end-users across the UK and overseas,

accessing services via:

Desktop terminals

Laptops

Mobile devices (phones and tablets)

Virtual Desktop Infrastructure (VDI)

Contractor Responsibilities

Transition services from the incumbent supplier and deliver outcomes aligned with the Authority's Service Management Framework (SMF).

Sustain current services while enabling and delivering technical change to:

Improve user experience

Scale services to meet fluctuating user demand

Maintain resilience against the evolving cyber threat landscape

Total value (estimated)

- £750,000,000 excluding VAT
- £900,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2028 to 30 April 2033
- Possible extension to 30 April 2038
- 10 years

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services
- 50312600 - Maintenance and repair of information technology equipment
- 48800000 - Information systems and servers

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

31 July 2026

Engagement process description

The DDW project team will host a series of events as part of its Early Market Engagement for the Defence Digital Workplace requirement.

Supplier Engagement

- Interested suppliers are invited to provide a response to the Request for Information (RFI) in the link provided:

<https://contracts.mod.uk/esop/guest/go/opportunity/detail?opportunityId=60616>

- All RFI submissions must be submitted through the messaging function on the Opportunity listing landing page.
- Please send any questions you may have relating to the RFI to ukstratcomdd-eus-ddw@mod.gov.uk
- Details regarding participation in subsequent Market Engagements will be shared with suppliers who express interest prior to the planned events.

Planned EME Activities

- Request for Information (RFI): January 2026
- Industry Days: Expected March and June 2026

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

3 August 2026

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

MOD Corsham, Westwells Road, Corsham, Wiltshire.

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SN13 9NR

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Contact name: Stewart Osgood

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Website: <https://www.gov.uk/government/organisations/ministry-of-defence>

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - central government