

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000371-2026>

Contract

## **Employee Assistance Programme**

Transport for Wales

F03: Contract award notice

Notice identifier: 2026/S 000-000371

Procurement identifier (OCID): ocds-h6vhtk-05ff7b

Published 5 January 2026, 2:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Transport for Wales

3 Llys Cadwyn, Taff Street

Pontypridd

CF37 4TH

#### **Email**

[Procurement@tfw.wales](mailto:Procurement@tfw.wales)

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

#### **Internet address(es)**

Main address

<https://tfw.wales/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA50685](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA50685)

## **I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Employee Assistance Programme

Reference number

C001247.00

#### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of Employee Assistance Programme (EAP) services, including 24/7 counselling support, digital wellbeing tools, critical incident response, and proactive wellbeing initiatives for Transport for Wales employees.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £180,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Transport for Wales seeks to appoint a provider under the Crown Commercial Service Dynamic Purchasing System (DPS) Framework RM6296 – Occupational Health, Employee Assistance Programme.

The service will include 24/7 confidential counselling support, digital and telephonic access, wellbeing tracking tools, and proactive initiatives such as webinars and face-to-face sessions. Additional requirements include critical incident support, legal and financial advice, and enhanced psychological assessments. The provider must ensure nationwide coverage across Wales, timely access to therapy, and robust management information reporting aligned with TfW's wellbeing strategy.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This award was made following a further competition under the Crown Commercial Service Dynamic Purchasing System (DPS) RM6296 – Occupational Health and Related Services. The DPS was established with prior publication, and call-offs are conducted by inviting all relevant admitted suppliers. Separate prior publication is not required for individual call-offs, making this award lawful under the DPS rules.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

---

## **Section V. Award of contract**

### **Contract No**

C001047.00

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 January 2026

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

People Asset Management Limited

Holly House, 73-75 Sankey Street

Warrington

WA11SL

Telephone

+44 1925227000

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

5199107

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £180,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:159908)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom