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Contract

Provision of Support and Maintenance for Sun Systems and iPOS

Financial Services Compensation Scheme

F03: Contract award notice

Notice identifier: 2021/S 000-000349

Procurement identifier (OCID): ocds-h6vhtk-0288b1

Published 8 January 2021, 12:32pm

Section I: Contracting authority

I.1) Name and addresses

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

Email

Procurement@fscs.org.uk

Telephone

+44 2073758175

Country

United Kingdom

NUTS code

UKI - LONDON

Internet address(es)

Main address

https://www.fscs.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Support and Maintenance for Sun Systems and iPOS

Reference number

FSCS367

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

FSCS is seeking to appoint a Service Provider for the provision of support, maintenance and consultancy services for it's Finance applications as below:

(i) Support and maintenance for FSCS' on-premise instances of SunSystems, iPOS and associated applications based on current service model;

(ii) Root and branch analysis of FSCS current finance applications to include producing a configuration document;

(iii) SunSystems and iPOS system upgrades to include any associated training;

(iv) Support to migrate to cloud version (if required);

(v) off-premise support - post migration based on the chosen service model (if required).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £173,620

II.2) Description

II.2.2) Additional CPV code(s)

- 72600000 - Computer support and consultancy services

II.2.3) Place of performance

NUTS codes

- UKI - LONDON

Main site or place of performance

LONDON

II.2.4) Description of the procurement

FSCS is seeking to appoint a Service Provider for the provision of support, maintenance and consultancy services for it's Finance applications as below:

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(ii) Root and branch analysis of FSCS current finance applications to include producing a configuration document;

(iii) SunSystems and iPOS system upgrades to include any associated training;

(iv) Support to migrate to cloud version (if required);

(v) off-premise support - post migration based on the chosen service model (if required).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Cost criterion - Name: Cost / Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2020/S 092-221118

Section V. Award of contract

Contract No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 December 2020

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Touchstone FMS Limited

46 Worship Street

London

EC2A 2EA

Country

United Kingdom

NUTS code

- UKI - LONDON

National registration number

01618039

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £80,000 / Highest offer: £180,000 taken into consideration

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Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=558783560

 GO Reference: GO-202118-PRO-17616323

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

The Strand

London

Email

procurement@fscs.org.uk

Telephone

+44 2073758197

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

The Royal Court of Justice

The Strand

London

Email

procurement@fscs.org.uk

Telephone

+44 2073758197

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

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