

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000349-2021>

Contract

## **Provision of Support and Maintenance for Sun Systems and iPOS**

Financial Services Compensation Scheme

F03: Contract award notice

Notice identifier: 2021/S 000-000349

Procurement identifier (OCID): ocds-h6vhtk-0288b1

Published 8 January 2021, 12:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

#### **Email**

[Procurement@fscs.org.uk](mailto:Procurement@fscs.org.uk)

#### **Telephone**

+44 2073758175

#### **Country**

United Kingdom

#### **NUTS code**

UKI - LONDON

**Internet address(es)**

Main address

<https://www.fscs.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Support and Maintenance for Sun Systems and iPOS

Reference number

FSCS367

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

FSCS is seeking to appoint a Service Provider for the provision of support, maintenance and consultancy services for it's Finance applications as below:

- (i) Support and maintenance for FSCS' on-premise instances of SunSystems, iPOS and associated applications based on current service model;

- (ii) Root and branch analysis of FSCS current finance applications to include producing a configuration document;
- (iii) SunSystems and iPOS system upgrades to include any associated training;
- (iv) Support to migrate to cloud version (if required);
- (v) off-premise support - post migration based on the chosen service model (if required).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £173,620

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72600000 - Computer support and consultancy services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - LONDON

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

FSCS is seeking to appoint a Service Provider for the provision of support, maintenance and consultancy services for it's Finance applications as below:

- (i) Support and maintenance for FSCS' on-premise instances of SunSystems, iPOS and associated applications based on current service model;
- (ii) Root and branch analysis of FSCS current finance applications to include producing a configuration document;
- (iii) SunSystems and iPOS system upgrades to include any associated training;

(iv) Support to migrate to cloud version (if required);

(v) off-premise support - post migration based on the chosen service model (if required).

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 75

Cost criterion - Name: Cost / Weighting: 25

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 092-221118](#)

---

## **Section V. Award of contract**

### **Contract No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 December 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Touchstone FMS Limited

46 Worship Street

London

EC2A 2EA

Country

United Kingdom

NUTS code

- UKI - LONDON

National registration number

01618039

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £80,000 / Highest offer: £180,000 taken into consideration

---

### **Section V. Award of contract**

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

23 December 2020

##### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

Touchstone FMS Limited

46 Worship Street

London

EC2A 2EA

Country

United Kingdom

NUTS code

- UKI - LONDON

National registration number

01618039

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £80,000 / Highest offer: £180,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=558783560>

GO Reference: GO-202118-PRO-17616323

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Royal Court of Justice

The Strand

London

Email

[procurement@fscs.org.uk](mailto:procurement@fscs.org.uk)

Telephone

+44 2073758197

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

The Royal Court of Justice

The Strand

London

Email

[procurement@fscs.org.uk](mailto:procurement@fscs.org.uk)

Telephone

+44 2073758197

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Financial Services Compensation Scheme

Beaufort House, 15 St. Botolph Street

London

EC3A 7QU

Telephone

+44 2073758175

Country

United Kingdom