

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000340-2022>

Awarded contract

## **SOFT FACILITIES MANAGEMENT**

THE EXTRACARE CHARITABLE TRUST

F03: Contract award notice

Notice reference: 2022/S 000-000340

Published: 6 January 2022, 3:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

THE EXTRACARE CHARITABLE TRUST

Coventry

#### **Email**

[betterlives@extracare.org.uk](mailto:betterlives@extracare.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG33 - Coventry

#### **Internet address(es)**

Main address

<https://www.extracare.org.uk/contact-us/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SOFT FACILITIES MANAGEMENT

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Contracting Authority requires soft facility management services (grounds maintenance, building and window cleaning and pest control) to the 3,514 dwellings located in its 13 retirement villages and 3 housing schemes and head office predominately in the West and East Midlands

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £20,750,761

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 West

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

### **II.2.4) Description of the procurement**

The Contracting Authority requires soft facility management services (grounds maintenance, building and window cleaning and pest control)

### **II.2.5) Award criteria**

Quality criterion - Name: Method Statement / Weighting: 3600

Quality criterion - Name: Sustainability / Weighting: 400

Quality criterion - Name: Interview / Weighting: 1000

Quality criterion - Name: Site Visit / Weighting: 1000

Price - Weighting: 4000

### **II.2.11) Information about options**

Options: Yes

Description of options

The Employer has an option to extend the Contract up to a maximum of 5 (five) years by one or more extensions of whatever period(s) the Employer specifies.

## **II.2) Description**

### **II.2.1) Title**

Lot 2 East

Lot No

2

## **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services

## **II.2.3) Place of performance**

NUTS codes

- UKF2 - Leicestershire, Rutland and Northamptonshire
- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

## **II.2.4) Description of the procurement**

The Contracting Authority requires soft facility management services (grounds maintenance, building and window cleaning and pest control)

## **II.2.5) Award criteria**

Quality criterion - Name: Method Statement / Weighting: 3600

Quality criterion - Name: Sustainability / Weighting: 400

Quality criterion - Name: Interview / Weighting: 1000

Quality criterion - Name: Site Visit / Weighting: 1000

Price - Weighting: 4000

## **II.2.11) Information about options**

Options: Yes

Description of options

The Employer has an option to extend the Contract up to a maximum of 5 (five) years by one or more extensions of whatever period(s) the Employer specifies.

## **II.2) Description**

### **II.2.1) Title**

Lot 3 South

Lot No

3

## **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services

## **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

## **II.2.4) Description of the procurement**

The Contracting Authority requires soft facility management services (grounds maintenance, building and window cleaning and pest control)

## **II.2.5) Award criteria**

Quality criterion - Name: Method Statement / Weighting: 3600

Quality criterion - Name: Sustainability / Weighting: 400

Quality criterion - Name: Interview / Weighting: 1000

Quality criterion - Name: Site Visit / Weighting: 1000

Price - Weighting: 4000

## **II.2.11) Information about options**

Options: Yes

Description of options

The Employer has an option to extend the Contract up to a maximum of 5 (five) years by one or more extensions of whatever period(s) the Employer specifies.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-014766](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Fidelis Contract Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £10,666,975



---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Just Ask Estate Services Ltd

West Byfleet

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £8,356,758

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Fidelis Contract Services Ltd

Birmingham

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,727,027

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

London

Country

United Kingdom