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Planning

Multifunctional Devices, Managed Print and Content Services

The Minister for the Cabinet Office acting through Crown Commercial

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-000315

Procurement identifier (OCID): ocds-h6vhtk-028881

Published 7 January 2021, 11:08pm

Section I: Contracting authority

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

Email

RM6174MFD@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

NUTS code

UK - UNITED KINGDOM

Internet address(es)

Main address

https://www.gov.uk/ccs

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multifunctional Devices, Managed Print and Content Services

Reference number

RM6174

II.1.2) Main CPV code

• 30100000 - Office machinery, equipment and supplies except computers, printers and furniture

II.1.3) Type of contract

Supplies

II.1.4) Short description

Crown Commercial Service (CCS) acting as the Authority intends to put in place a Pan Government Collaborative Agreement for the provision of Multifunctional Devices, Managed Print and Content Services to be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education (including schools, colleges and other educational establishments), charities and third sector and Devolved Administrations.

CCS will be partnering with YPO and ESPO to put this agreement in place.

Suppliers are advised to refer to 'ADDITIONAL INFORMATION SECTION V1.3' below for further important information.

II.1.5) Estimated total value

Value excluding VAT: £900,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Multifunctional Devices (MFDs) and Basic Print Management Software

Lot No

1

- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment

- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
- 30232100 Printers and plotters
- 30232130 Colour graphics printers
- 48000000 Software package and information systems
- 48311100 Document management system
- 48613000 Electronic data management (EDM)
- 48773100 Print-spooling software package
- 48800000 Information systems and servers
- 50310000 Maintenance and repair of office machinery
- 50313000 Maintenance and repair of reprographic machinery
- 50313100 Photocopier repair services
- 50313200 Photocopier maintenance services
- 72212311 Document management software development services
- 72212772 Print utility software development services
- 72212780 System, storage and content management software development services
- 72220000 Systems and technical consultancy services
- 72221000 Business analysis consultancy services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services
- 72222300 Information technology services
- 72223000 Information technology requirements review services
- 72228000 Hardware integration consultancy services
- 72512000 Document management services

- 79212000 Auditing services
- 79212200 Internal audit services
- 79311000 Survey services
- 79311200 Survey conduction services
- 79410000 Business and management consultancy services
- 79520000 Reprographic services
- 79521000 Photocopying services
- 79800000 Printing and related services
- 79810000 Printing services
- 79811000 Digital printing services
- 79820000 Services related to printing
- 79821000 Print finishing services
- 79995100 Archiving services

NUTS codes

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II.2.4) Description of the procurement

Online Web-based Solution (including catalogue of devices, accessories and consumables)

Provision of basic Print Management Software

Pre and Post Maintenance and Support

Crown Commercial Service wish to bring to your attention that it is expected that to participate in this Lot 1 procurement, bidders will be required to demonstrate that they are certified for the services listed below (and/or equivalent) under and in connection with the procurement.

Cyber Essentials Basic

- BS EN ISO 9001
- ISO 27001 Information Security Management
- N3 (the national broadband network for the English National Health Service (NHS))
- Code of Connection (CoCo) Compliance
- Government Connection Secure Extranet (GCSX)
- Public Services Network (PSN) Compliance
- Citrix Secure Gateway
- Level 2 Information Governance
- BS 7858 Security Screening
- ISO 29142 Information Technology Print Cartridge Categorisation
- ISO 15408 Common Criteria for Information Technology Security Evaluation
- ISO14001 Eco Management and Audit Scheme (EMAS)

II.2.14) Additional information

Multifunctional Devices, Managed Print and Content Services

The framework will be broken down into individual lots and stated within this Notice.

II.2) Description

II.2.1) Title

Multifunctional Devices, Managed Print, Software, Equipment and Associated Services

Lot No

2

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment

- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
- 30232100 Printers and plotters
- 30232130 Colour graphics printers
- 48000000 Software package and information systems
- 48311100 Document management system
- 48613000 Electronic data management (EDM)
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- 50313000 Maintenance and repair of reprographic machinery
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- 72212780 System, storage and content management software development services
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- 72221000 Business analysis consultancy services
- 72222100 Information systems or technology strategic review services
- 72222200 Information systems or technology planning services

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II.2.4) Description of the procurement

- Hardware Devices and Consumables
- Software Products and Document Workflow Solutions
- Cloud Hosting and Printing (SaaS) Solution
- Legacy Device Management

- Device Management Print Management
- Deployment Services
- Operational Services
- Associated Services

Crown Commercial Service wish to bring to your attention that it is expected that to participate in this Lot 2 procurement, bidders will be required to demonstrate that they are certified for the services listed below (and/or equivalent) under and in connection with the procurement.

- Cyber Essentials Basic
- BS EN ISO 9001
- ISO 27001 Information Security Management
- N3 (the national broadband network for the English National Health Service (NHS))
- Code of Connection (CoCo) Compliance
- Government Connection Secure Extranet (GCSX)
- Public Services Network (PSN) Compliance
- Citrix Secure Gateway
- Level 2 Information Governance
- BS 7858 Security Screening
- ISO 29142 Information Technology Print Cartridge Categorisation
- ISO 15408 Common Criteria for Information Technology Security Evaluation
- ISO14001 Eco Management and Audit Scheme (EMAS)

II.2.14) Additional information

Multifunctional Devices, Managed Print and Content Services

The framework will be broken down into individual lots and stated within this Notice.

II.2) Description

II.2.1) Title

Multifunction Print Devices (MFDs) and Software Managed Services

Lot No

3

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines
- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
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II.2.4) Description of the procurement

- Managed Print Services
- Enhanced Services
- Software Products and Document Workflow Solutions
- Cloud Hosting and Printing (SaaS) Solution
- Security Management Services
- Inventory Management Services
- Automated Workflow / Business Process Optimisation
- Third Parties and Multi-Vendor Fleet Management
- Operational Services
- Associated Services

Crown Commercial Service wish to bring to your attention that it is expected that to participate in this Lot 2 procurement, bidders will be required to demonstrate that they are certified for the services listed below (and/or equivalent) under and in connection with the procurement.

- Cyber Essentials Basic
- BS EN ISO 9001
- ISO 27001 Information Security Management
- N3 (the national broadband network for the English National Health Service (NHS))
- Code of Connection (CoCo) Compliance
- Government Connection Secure Extranet (GCSX)

- Public Services Network (PSN) Compliance
- Citrix Secure Gateway
- · Level 2 Information Governance
- BS 7858 Security Screening
- ISO 29142 Information Technology Print Cartridge Categorisation
- ISO 15408 Common Criteria for Information Technology Security Evaluation
- ISO14001 Eco Management and Audit Scheme (EMAS)

II.2.14) Additional information

Multifunctional Devices, Managed Print and Content Services

The framework will be broken down into individual lots and stated within this Notice.

II.2) Description

II.2.1) Title

Print Consultancy Services

Lot No

4

- 30100000 Office machinery, equipment and supplies except computers, printers and furniture
- 30120000 Photocopying and offset printing equipment
- 30121000 Photocopying and thermocopying equipment
- 30121100 Photocopiers
- 30121200 Photocopying equipment
- 30121300 Reproduction equipment
- 30123000 Office and business machines

- 30125000 Parts and accessories of photocopying apparatus
- 30174000 Label making machines
- 30192400 Reprographic supplies
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- 79820000 Services related to printing
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II.2.4) Description of the procurement

- Managed Print and Content Management Audits and Consultancy Services
- Evaluation, advice and recommendations in the context of sound strategic direction

Crown Commercial Service wish to bring to your attention that it is expected that to participate in this Lot 2 procurement, bidders will be required to demonstrate that they are certified for the services listed below (and/or equivalent) under and in connection with the procurement.

- Cyber Essentials Basic
- BS EN ISO 9001
- ISO 27001 Information Security Management
- N3 (the national broadband network for the English National Health Service (NHS))

- Code of Connection (CoCo) Compliance
- Government Connection Secure Extranet (GCSX)
- Public Services Network (PSN) Compliance
- Citrix Secure Gateway
- Level 2 Information Governance
- BS 7858 Security Screening
- ISO 29142 Information Technology Print Cartridge Categorisation
- ISO 15408 Common Criteria for Information Technology Security Evaluation
- ISO14001 Eco Management and Audit Scheme (EMAS)

II.2.14) Additional information

Multifunctional Devices, Managed Print and Content Services

The framework will be broken down into individual lots and stated within this Notice.

II.3) Estimated date of publication of contract notice

23 February 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Crown Commercial Service in conjunction with its partner YPO and ESPO invites suppliers to state their expression of interest in this tender by emailing RM6174MFD@crowncommercial.gov.uk no later than midday on Friday 15th January 2021 and providing the following information:

- a. Organisation Name;
- b. Representative contact name, job title, email address and/or mobile number;
- c. Confirm YES or NO to contact information being input within CCS Salesforce System in line with GDPR requirements; and
- d. State which lot(s) interested in.
- 2. Suppliers are advised to draw their attention to the certification requirements specific to each Lot stated within Additional Requirements.
- 3. Crown Commercial Service (CCS) will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is [https://crowncommercialservice.bravosolution.co.uk].
- 4. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.
- 5. The value in II.1.5 is an indicative value over 4 years (48 months).
- 6. The date in II.3) is the estimated date of publication, please refer to the CCS website page Upcoming Deals RM6174 Multifunctional Devices, Managed Print and Content Services for updates.