

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/000298-2025>

Contract

Nurse Call Servicing

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-000298

Procurement identifier (OCID): ocds-h6vhtk-048a3c

Published 7 January 2025, 10:54am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Lily Prance

Email

lily.prance@wales.nhs.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Nurse Call Servicing

Reference number

CAV-OJEU-PROJECT56918

II.1.2) Main CPV code

- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment

II.1.3) Type of contract

Services

II.1.4) Short description

Cardiff and Vale University Health Board is one of the largest NHS organisations in the UK which provides day to day health services to a population of around 472,400 people living in Cardiff and the Vale of Glamorgan.

The Health Board consists of two main sites, the University Hospital of Wales (UHW), and the University Hospital Llandough (UHL). There are also several smaller Community Hospitals and numerous clinics which all come within the Health Boards property portfolio.

This tender specification refers to the servicing of Nurse Call Equipment across UHB sites in line with HTM 08-03.

The purpose of the servicing is to ensure the reliable operation of the nurse call system

to support patient care and staff communication.

The successful Contractor shall carryout comprehensive servicing of all components within the nurse call system.

The Contractor shall be responsible for producing a detailed maintenance logs for each serviced unit, detailing inspections, tests any repairs or replacements recommended.

The Contractor shall:

- 1) Visual inspection and service all hardware components for signs of wear, damage or corrosion (photographic evidence required for any damages).
- 2) Functional testing of nurse call buttons, communication channels, and alarm features.
- 3) Testing of back up power systems to ensure functionality during power outages.
- 4) An allowance shall be made to replace batteries in each system detailed in appendices A – E on the first inspection and again at the start of the fourth-year inspections.
- 5) Contractor shall allow to provide, within their tender, to provide a suitable inspection sheet (electronically) to provide information required above.
- 6) Report on general condition of all ancillary components within Medical service trunking including small power sockets, Medical Gas outlets, Bedhead Lamps, etc., including a description with quantity and type of outlets above outlets.
- 7) As shown on the tender summary sheet, a provisional sum of 10,000.00 GBP has been allowed for within Year 1 cost for a detailed survey of UHB properties to identify any nurse call systems that have not been included for in this tender.

Please review the specification for further details.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Please note additional information on this procurement:

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the

tendering process and not award any contract.

2. Bidders should note that they will be required to enter into terms and conditions of contract as

set out in the ITT and that save for matters of clarification or consistency the Contracting Authority

will not negotiate the terms.

3. The Contracting Authority will not accept completed ITT's after the stated closing date.

4. All documents to be priced (where applicable) in sterling and all payments made in sterling.

5. All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.

6. Prospective suppliers should note that NHS Shared Services Partnership - Procurement

Services is

acting on behalf of Cardiff and Vale University Local Health Board.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025564](#)

Section V. Award of contract

Contract No

CAV-OJEU-PROJECT56918

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

Please note additional information on this procurement:

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award any contract.
2. Bidders should note that they will be required to enter into terms and conditions of contract asset out in the ITT and that save for matters of clarification or consistency the Contracting Authority will not negotiate the terms.
3. The Contracting Authority will not accept completed ITT's after the stated closing date.
4. All documents to be priced (where applicable) in sterling and all payments made in sterling.
5. All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.
6. Prospective suppliers should note that NHS Shared Services Partnership - Procurement Services is acting on behalf of Cardiff and Vale University Local Health Board.
7. ITT reference number is itt_111931

(WA Ref:147092)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom