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Contract

## **Loyalty Award Scheme**

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2025/S 000-000296

Procurement identifier (OCID): ocds-h6vhtk-04cdc5

Published 7 January 2025, 10:50am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

2nd Floor Woodland House

Cardiff

CF14 4XW

#### **Email**

[Lily.Prance@wales.nhs.uk](mailto:Lily.Prance@wales.nhs.uk)

#### **Telephone**

+44 2921836568

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[http://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Loyalty Award Scheme

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Loyalty Award Scheme

Reference number

CAV-ITT-PROJECT48729

#### **II.1.2) Main CPV code**

- 79342321 - Customer-loyalty programme

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Cardiff and Vale University Health Board have a Loyalty Award Scheme whereby in seeking to maintain quality patient care, the UHB is committed to retaining its staff and the recognition of their long term work towards the Health Board. The Health Board acknowledges this commitment by rewarding staff for their contribution with vouchers.

The Health Board wishes to engage with a supplier for the provision of gift cards/vouchers, which could be used both online and in store to purchase a wide selection of goods without restrictions.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79342321 - Customer-loyalty programme

#### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff and the Vale UHB

#### **II.2.4) Description of the procurement**

The Cardiff and Vale University Health Board have a Loyalty Award Scheme whereby in seeking to maintain quality patient care, the UHB is committed to retaining its staff and the recognition of their long term work towards the Health Board. The Health Board acknowledges this commitment by rewarding staff for their contribution with vouchers.

A member of staff is required to have been employed for a 20 year or 30 year period in the Cardiff and Vale University Health Board and its predecessors. Staff will be entitled to receive vouchers to a specific value depending on their length of service to the Health Board. For a period of 20 years, staff will be eligible to receive 100.00 GBP worth of vouchers and for a period of 30 years, staff will be eligible to receive 150.00 GBP worth of vouchers.

The Health Board wishes to engage with a supplier for the provision of gift cards/vouchers, which could be used both online and in store to purchase a wide selection of goods without restrictions.

Samples are required for this tender.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 022-120785](#)

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## **Section V. Award of contract**

### **Contract No**

CAV-ITT-PROJECT48729

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## Section VI. Complementary information

### VI.3) Additional information

Please note additional information on this procurement:

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award

contract.

2. Bidders should note that they will be required to enter into terms and conditions of contract as set out in the ITT and that save for matters

of clarification or consistency the Contracting Authority will not negotiate the terms.

3. The Contracting Authority will not accept completed ITT's after the stated closing date.

4. All documents to be priced (where applicable) in sterling and all payments made in sterling.

5. All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.

6. In reference to II.1.9 (Variants) to the extent permitted, if at all, in the tender documents.

7. Prospective suppliers should note that NHS Shared Services Partnership - Procurement Services is acting on behalf of Cardiff and Vale

ULHB.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[http://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=65818](http://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=65818).

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on

Sell2Wales at [http://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=68368](http://www.sell2wales.gov.wales/search/search_switch.aspx?ID=68368)

(WA Ref:68368)

(WA Ref:147091)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Email

[Lily.Prance@wales.nhs.uk](mailto:Lily.Prance@wales.nhs.uk)

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