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Contract

Loyalty Award Scheme

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2025/S 000-000296

Procurement identifier (OCID): ocids-h6vhtk-04cdc5

Published 7 January 2025, 10:50am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

2nd Floor Woodland House

Cardiff

CF14 4XW

Email

Lily.Prance@wales.nhs.uk

Telephone

+44 2921836568

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Loyalty Award Scheme

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Loyalty Award Scheme

Reference number

CAV-ITT-PROJECT48729

II.1.2) Main CPV code

- 79342321 - Customer-loyalty programme

II.1.3) Type of contract

Services

II.1.4) Short description

The Cardiff and Vale University Health Board have a Loyalty Award Scheme whereby in seeking to maintain quality patient care, the UHB is committed to retaining its staff and the recognition of their long term work towards the Health Board. The Health Board acknowledges this commitment by rewarding staff for their contribution with vouchers.

The Health Board wishes to engage with a supplier for the provision of gift cards/vouchers, which could be used both online and in store to purchase a wide selection of goods without restrictions.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79342321 - Customer-loyalty programme

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff and the Vale UHB

II.2.4) Description of the procurement

The Cardiff and Vale University Health Board have a Loyalty Award Scheme whereby in seeking to maintain quality patient care, the UHB is committed to retaining its staff and the recognition of their long term work towards the Health Board. The Health Board acknowledges this commitment by rewarding staff for their contribution with vouchers.

A member of staff is required to have been employed for a 20 year or 30 year period in the Cardiff and Vale University Health Board and its predecessors. Staff will be entitled to receive vouchers to a specific value depending on their length of service to the Health Board. For a period of 20 years, staff will be eligible to receive 100.00 GBP worth of vouchers and for a period of 30 years, staff will be eligible to receive 150.00 GBP worth of vouchers.

The Health Board wishes to engage with a supplier for the provision of gift cards/vouchers, which could be used both online and in store to purchase a wide selection of goods without restrictions.

Samples are required for this tender.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 022-120785](#)

Section V. Award of contract

Contract No

CAV-ITT-PROJECT48729

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

Please note additional information on this procurement:

1. The Contracting Authority reserves the right to award the contract in whole, in part or annul the tendering process and not award contract.
2. Bidders should note that they will be required to enter into terms and conditions of contract as set out in the ITT and that save for matters of clarification or consistency the Contracting Authority will not negotiate the terms.
3. The Contracting Authority will not accept completed ITT's after the stated closing date.
4. All documents to be priced (where applicable) in sterling and all payments made in sterling.
5. All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders.
6. In reference to II.1.9 (Variants) to the extent permitted, if at all, in the tender documents.
7. Prospective suppliers should note that NHS Shared Services Partnership - Procurement Services is acting on behalf of Cardiff and Vale

ULHB.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

http://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=65818.

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on

Sell2Wales at http://www.sell2wales.gov.wales/search/search_switch.aspx?ID=68368

(WA Ref:68368)

(WA Ref:147091)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Email

Lily.Prance@wales.nhs.uk

Telephone

+44 2921836568

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>