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Contract

## **Framework for Home Care Services in Herefordshire**

Herefordshire Council

F03: Contract award notice

Notice identifier: 2022/S 000-000285

Procurement identifier (OCID): ocds-h6vhtk-02bf94

Published 6 January 2022, 10:10am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

#### **Contact**

Mr Lee Robertson

#### **Email**

[lee.robertson@herefordshire.gov.uk](mailto:lee.robertson@herefordshire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG11 - Herefordshire, County of

**Internet address(es)**

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Framework for Home Care Services in Herefordshire

Reference number

DN549892

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of Home Care Services in Herefordshire

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £38,000,000 / Highest offer: £45,000,000 taken into consideration

## **II.2) Description**

### **II.2.1) Title**

Area 1 - Hereford City North & Surrounding Rural Area

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

### **II.2.4) Description of the procurement**

Provision of Home Care Services in the identified region via a framework for four years.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Area Two - Hereford City South & Golden Valley

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

### **II.2.4) Description of the procurement**

Provision of Home Care Services in the identified region via a framework for four years.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Area Three - South & East including Ross on Wye, Ledbury & Bromyard

Lot No

3

## **II.2.2) Additional CPV code(s)**

- 850000000 - Health and social work services

## **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

## **II.2.4) Description of the procurement**

Provision of Home Care Services in the identified region via a framework for four years.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Area Four - North & West including Leominster & Kington

Lot No

4

## **II.2.2) Additional CPV code(s)**

- 850000000 - Health and social work services

## **II.2.3) Place of performance**

NUTS codes

- UKG11 - Herefordshire, County of

#### **II.2.4) Description of the procurement**

Provision of Home Care Services in the identified region via a framework for four years.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016037](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

Various

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Agincare UK Ltd

Agincare House, Admiralty Buildings

Castletown

DT5 1BB

Email



[Casey.butler@agincare.com](mailto:Casey.butler@agincare.com)

Telephone

+44 1305825402

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

National registration number

6099679

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Altogether Care

Nestcliffe House, Fields Yard, Plough Lane,

Hereford

HR4 0EL

Email

[admin@altogethercare-hereford.com](mailto:admin@altogethercare-hereford.com)

Telephone

+44 1432344844

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Elgar Care Ltd

41a Bridge Street

Hereford

HR4 9DG

Email

[richardbaker@elgarcare.co.uk](mailto:richardbaker@elgarcare.co.uk)

Telephone

+44 1432507560

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

09935586

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Quality Care at Home

Unit 4 & 5 Pineapple Place, 135 Widemarsh Street

Hereford

HR4 9HE

Email

[qualitycareathome@hotmail.co.uk](mailto:qualitycareathome@hotmail.co.uk)

Telephone

+44 1432639736

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

GP Homecare Ltd

Mercia House 15 Galena Close

Tamworth

B77 4AS

Email

[contracts@radis.co.uk](mailto:contracts@radis.co.uk)

Telephone

+44 2031763869

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

3587165

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £570,264

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## **Section V. Award of contract**

### **Contract No**

Various

### **Lot No**

2

### **Title**

Area Two - Hereford City South & Golden Valle

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

18 October 2021

**V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Quality Care at Home

Unit 4 & 5 Pineapple Place, 135 Widemarsh Street

Hereford

HR4 9HE

Email

[qualitycareathome@hotmail.co.uk](mailto:qualitycareathome@hotmail.co.uk)

Telephone

+44 1432639736

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Elgar Care Ltd

41a Bridge Street

Hereford

HR4 9DG

Email

[richardbaker@elgarcare.co.uk](mailto:richardbaker@elgarcare.co.uk)

Telephone

+44 1432507560

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

09935586

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Altogether Care

Nestcliffe House, Fields Yard, Plough Lane,

Hereford

HR4 0EL

Email

[admin@altogethercare-hereford.com](mailto:admin@altogethercare-hereford.com)

Telephone

+44 1432344844

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £480,797

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## **Section V. Award of contract**

### **Contract No**

Various

### **Lot No**

3

### **Title**

Area Three - South & East including Ross on Wye, Ledbury & Bromyard

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

18 October 2021

### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

### **V.2.3) Name and address of the contractor**

Quality Care and Companionship Ltd

Troyte House,Sandys Road

Malvern

WR14 1JJ

Email

[richard@acercare.co.uk](mailto:richard@acercare.co.uk)

Telephone

+44 1684568001

Country



United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

07914786

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Viventis Ltd

10 The Close

Ross on Wye

HR9 7AF

Email

[james@totallivingcare.co.uk](mailto:james@totallivingcare.co.uk)

Telephone

+44 07710311577

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

08938691

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eclipse HomeCare Ltd

Cardinal House, Abbeyfield Court, Abbeyfield Rd

Nottingham

NG7 7SZ

Email

[Rob.Gready@eclipsehomecare.co.uk](mailto:Rob.Gready@eclipsehomecare.co.uk)

Telephone

+44 1905641070

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

5159247

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £480,797

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## **Section V. Award of contract**

### **Contract No**

Various

### **Lot No**

4

### **Title**

Area Four - North & West including Leominster & Kington

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Agincare UK Ltd

Agincare House Admiralty Buildings Castletown

Portland

DT5 1BB

Email

[Casey.butler@agincare.com](mailto:Casey.butler@agincare.com)

Telephone

+44 1305825402

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

National registration number

6099679

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Bluebelles Care Agency

9 Park View

Kington

HR5 3AR

Email

[bluebellescareagency@hotmail.co.uk](mailto:bluebellescareagency@hotmail.co.uk)

Telephone

+44 1544231135

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Mortimer Homecare Limited

5A, Broad Street

Leominster

HR6 8BT

Email

[claire@mortimerhomecare.co.uk](mailto:claire@mortimerhomecare.co.uk)

Telephone

+44 1568250169

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

10202669

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GP Homecare Limited

Mercia House 15 Galena Close

Tamworth

B77 4AS

Email

[contracts@radis.co.uk](mailto:contracts@radis.co.uk)

Telephone

+44 2031763869

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

National registration number

3587165

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Services for Independent Living

1 Owen Way Leominster Enterprise Park

Leominster

HR6 0LA

Email

[lisa.bradley@s4il.co.uk](mailto:lisa.bradley@s4il.co.uk)

Telephone

+44 1568616653

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

04624968

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £586,557

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Herefordshire Council

Hereford

Country

United Kingdom