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Contract

Framework for Home Care Services in Herefordshire

Herefordshire Council

F03: Contract award notice

Notice identifier: 2022/S 000-000285

Procurement identifier (OCID): ocds-h6vhtk-02bf94

Published 6 January 2022, 10:10am

Section I: Contracting authority

I.1) Name and addresses

Herefordshire Council

Council Offices, Plough Lane

Hereford

HR4 0LE

Contact

Mr Lee Robertson

Email

lee.robertson@herefordshire.gov.uk

Country

United Kingdom

NUTS code

UKG11 - Herefordshire, County of

Internet address(es)

Main address

<https://www.herefordshire.gov.uk>

Buyer's address

<https://www.herefordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Home Care Services in Herefordshire

Reference number

DN549892

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Home Care Services in Herefordshire

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £38,000,000 / Highest offer: £45,000,000 taken into consideration

II.2) Description

II.2.1) Title

Area 1 - Hereford City North & Surrounding Rural Area

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Provision of Home Care Services in the identified region via a framework for four years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Area Two - Hereford City South & Golden Valley

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Provision of Home Care Services in the identified region via a framework for four years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Area Three - South & East including Ross on Wye, Ledbury & Bromyard

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Provision of Home Care Services in the identified region via a framework for four years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Area Four - North & West including Leominster & Kington

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG11 - Herefordshire, County of

II.2.4) Description of the procurement

Provision of Home Care Services in the identified region via a framework for four years.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Based on Quality only / Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016037](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

Various

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 October 2021

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Agincare UK Ltd

Agincare House, Admiralty Buildings

Castletown

DT5 1BB

Email

Casey.butler@agincare.com

Telephone

+44 1305825402

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

National registration number

6099679

The contractor is an SME

No

V.2.3) Name and address of the contractor

Altogether Care

Nestcliffe House, Fields Yard, Plough Lane,

Hereford

HR4 0EL

Email

admin@altogethercare-hereford.com

Telephone

+44 1432344844

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Elgar Care Ltd

41a Bridge Street

Hereford

HR4 9DG

Email

richardbaker@elgarcare.co.uk

Telephone

+44 1432507560

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

09935586

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Quality Care at Home

Unit 4 & 5 Pineapple Place, 135 Widemarsh Street

Hereford

HR4 9HE

Email

qualitycareathome@hotmail.co.uk

Telephone

+44 1432639736

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

GP Homecare Ltd

Mercia House 15 Galena Close

Tamworth

B77 4AS

Email

contracts@radis.co.uk

Telephone

+44 2031763869

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

3587165

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £570,264

Section V. Award of contract

Contract No

Various

Lot No

2

Title

Area Two - Hereford City South & Golden Valle

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 October 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Quality Care at Home

Unit 4 & 5 Pineapple Place, 135 Widemarsh Street

Hereford

HR4 9HE

Email

qualitycareathome@hotmail.co.uk

Telephone

+44 1432639736

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

No

V.2.3) Name and address of the contractor

Elgar Care Ltd

41a Bridge Street

Hereford

HR4 9DG

Email

richardbaker@elgarcare.co.uk

Telephone

+44 1432507560

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

09935586

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Altogether Care

Nestcliffe House, Fields Yard, Plough Lane,

Hereford

HR4 0EL

Email

admin@altogethercare-hereford.com

Telephone

+44 1432344844

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

N/A

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £480,797

Section V. Award of contract

Contract No

Various

Lot No

3

Title

Area Three - South & East including Ross on Wye, Ledbury & Bromyard

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 October 2021

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Quality Care and Companionship Ltd

Troyte House, Sandys Road

Malvern

WR14 1JJ

Email

richard@acercare.co.uk

Telephone

+44 1684568001

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

07914786

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Viventis Ltd

10 The Close

Ross on Wye

HR9 7AF

Email

james@totallivingcare.co.uk

Telephone

+44 07710311577

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

08938691

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Eclipse HomeCare Ltd

Cardinal House, Abbeyfield Court, Abbeyfield Rd

Nottingham

NG7 7SZ

Email

Rob.Gready@eclipsehomecare.co.uk

Telephone

+44 1905641070

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

National registration number

5159247

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £480,797

Section V. Award of contract

Contract No

Various

Lot No

4

Title

Area Four - North & West including Leominster & Kington

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 October 2021

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Agincare UK Ltd

Agincare House Admiralty Buildings Castletown

Portland

DT5 1BB

Email

Casey.butler@agincare.com

Telephone

+44 1305825402

Country

United Kingdom

NUTS code

- UKK2 - Dorset and Somerset

National registration number

6099679

The contractor is an SME

No

V.2.3) Name and address of the contractor

Bluebelles Care Agency

9 Park View

Kington

HR5 3AR

Email

bluebellescaredagency@hotmail.co.uk

Telephone

+44 1544231135

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Mortimer Homecare Limited

5A, Broad Street

Leominster

HR6 8BT

Email

claire@mortimerhomecare.co.uk

Telephone

+44 1568250169

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

10202669

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

GP Homecare Limited

Mercia House 15 Galena Close

Tamworth

B77 4AS

Email

contracts@radis.co.uk

Telephone

+44 2031763869

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

National registration number

3587165

The contractor is an SME

No

V.2.3) Name and address of the contractor

Services for Independent Living

1 Owen Way Leominster Enterprise Park

Leominster

HR6 0LA

Email

lisa.bradley@s4il.co.uk

Telephone

+44 1568616653

Country

United Kingdom

NUTS code

- UKG11 - Herefordshire, County of

National registration number

04624968

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £586,557

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Herefordshire Council

Hereford

Country

United Kingdom