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Contract

## **HEA23095 Healthwatch Service for Worcestershire**

Worcestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-000216

Procurement identifier (OCID): ocds-h6vhtk-046dbc

Published 6 January 2025, 3:18pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

#### **Email**

[procurement@worcestershire.gov.uk](mailto:procurement@worcestershire.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG12 - Worcestershire

#### **Internet address(es)**

Main address

<https://www.in-tendhost.co.uk/worcestershire.aspx/Home>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HEA23095 Healthwatch Service for Worcestershire

Reference number

WCC 00004064

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Healthwatch is the independent consumer champion for both health and social care. There is Local Healthwatch, at local level, and Healthwatch England, at national level. The aim of the local Healthwatch is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. As an independent consumer champion working with patients, service users, carers and those entitled to access publicly funded health and social care services, Healthwatch Worcestershire will ensure their voice is heard by the commissioners and providers of those services so that the best practice is delivered in health and social care.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,970,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85140000 - Miscellaneous health services
- 85000000 - Health and social work services
- 85312310 - Guidance services

### **II.2.3) Place of performance**

NUTS codes

- UKG12 - Worcestershire

### **II.2.4) Description of the procurement**

Open Procedure

### **II.2.5) Award criteria**

Quality criterion - Name: Quality & Social Value / Weighting: 50%

Price - Weighting: 50%

### **II.2.11) Information about options**

Options: Yes

Description of options

Optional +3 +3 years extension

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-017488](#)

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## **Section V. Award of contract**

### **Contract No**

WCC 2024 2082

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 December 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Healthwatch Worcestershire

Pershore

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,970,000

Total value of the contract/lot: £2,970,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom