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Contract

HEA23095 Healthwatch Service for Worcestershire

Worcestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-000216

Procurement identifier (OCID): ocds-h6vhtk-046dbc

Published 6 January 2025, 3:18pm

Section I: Contracting authority

I.1) Name and addresses

Worcestershire County Council

County Hall, Spetchley Road

Worcester

WR5 2NP

Email

procurement@worcestershire.gov.uk

Country

United Kingdom

NUTS code

UKG12 - Worcestershire

Internet address(es)

Main address

<https://www.in-tendhost.co.uk/worcestershire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HEA23095 Healthwatch Service for Worcestershire

Reference number

WCC 00004064

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Healthwatch is the independent consumer champion for both health and social care. There is Local Healthwatch, at local level, and Healthwatch England, at national level. The aim of the local Healthwatch is to give residents and communities a stronger voice to influence and challenge how health and social care services are provided within their locality. As an independent consumer champion working with patients, service users, carers and those entitled to access publicly funded health and social care services, Healthwatch Worcestershire will ensure their voice is heard by the commissioners and providers of those services so that the best practice is delivered in health and social care.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,970,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services
- 85000000 - Health and social work services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKG12 - Worcestershire

II.2.4) Description of the procurement

Open Procedure

II.2.5) Award criteria

Quality criterion - Name: Quality & Social Value / Weighting: 50%

Price - Weighting: 50%

II.2.11) Information about options

Options: Yes

Description of options

Optional +3 +3 years extension

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-017488](#)

Section V. Award of contract

Contract No

WCC 2024 2082

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthwatch Worcestershire

Pershore

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,970,000

Total value of the contract/lot: £2,970,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom

