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Contract

Health Watch and Independent Complaints Advocacy Services

Barnsley Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-000211

Procurement identifier (OCID): ocds-h6vhtk-0408b7

Published 4 January 2024, 12:50pm

Section I: Contracting authority

I.1) Name and addresses

Barnsley Metropolitan Borough Council

Town Hall

Barnsley, South Yorkshire

S70 2TA

Contact

Katie Tomlinson

Email

katietomlinson@barnsley.gov.uk

Telephone

+44 0126000000

Country

United Kingdom

Region code

UKE31 - Barnsley, Doncaster and Rotherham

National registration number

N/A

Internet address(es)

Main address

<https://www.barnsley.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/103835>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Health Watch and Independent Complaints Advocacy Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Barnsley Metropolitan Borough Council (the Council) is looking to recommission its contract for the delivery of an Independent Health Complaints Advocacy (IHCA) Service, which is known in Barnsley as the Independent Complaints Advocacy Service (ICAS) and the contract for provision of Healthwatch Barnsley.

This procurement has been advertised as one notice, bidders can apply for either of the lots Healthwatch and ICAS service or both services.

Both services require to develop close working relationships with the provider for each service.

Healthwatch has not been awarded following the procurement process.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £225,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE31 - Barnsley, Doncaster and Rotherham

II.2.4) Description of the procurement

Barnsley Metropolitan Borough Council (the Council) is looking to recommission its contract for the delivery of an Independent Health Complaints Advocacy (IHCA) Service, which is known in Barnsley as the Independent Complaints Advocacy Service (ICAS) and the contract for provision of Healthwatch Barnsley.

This procurement has been advertised as one notice, bidders can apply for either of the lots Healthwatch and ICAS service or both services.

Both services require to develop close working relationships with the provider for each service.

Healthwatch has not been awarded following the procurement process.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Quality criterion - Name: Social Value / Weighting: 5%

Price - Weighting: 15%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Healthwatch has not been awarded following the procurement process.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029585](#)

Section V. Award of contract

Contract No

1

Title

Lot 2 Independent Complaints Advocacy Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 January 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cloverleaf Advocacy 2000 Ltd

5th Floor, Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Dewsbury

WF12 8DJ

Email

emma.kleinfeldt@cloverleaf-advocacy.co.uk

Country

United Kingdom

NUTS code

- UKE44 - Calderdale and Kirklees

National registration number

N/A

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £225,000

Lowest offer: £1 / Highest offer: £225,000 taken into consideration

Section V. Award of contract

Title

Lot 1 Healthwatch

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court of Justice

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

The High Court of Justice

The Royal Courts of Justice, The Strand,

London

WC2A 2LL

Country

United Kingdom